VM3COP20.23 Viamed Amazon Orders

amazon seller central

Useful information

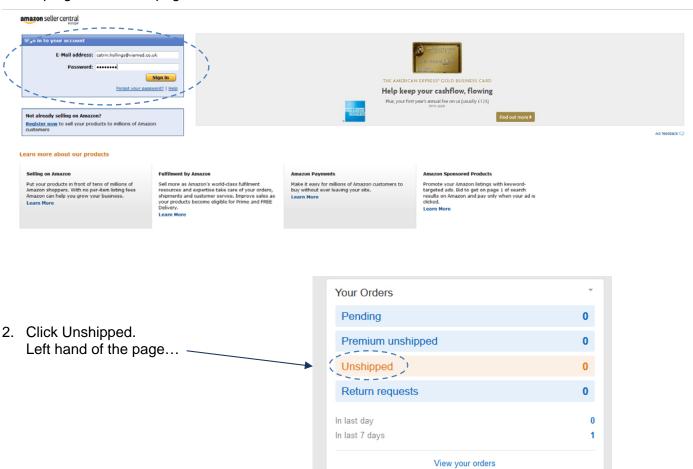
Website: https://sellercentral.amazon.co.uk/
Amazon email address: catrin.hollings@viamed.co.uk
Password: viamed17

Processing orders

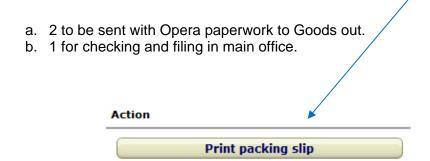
1. Sign in to amazon seller central

Username: catrin.hollings@viamed.co.uk,

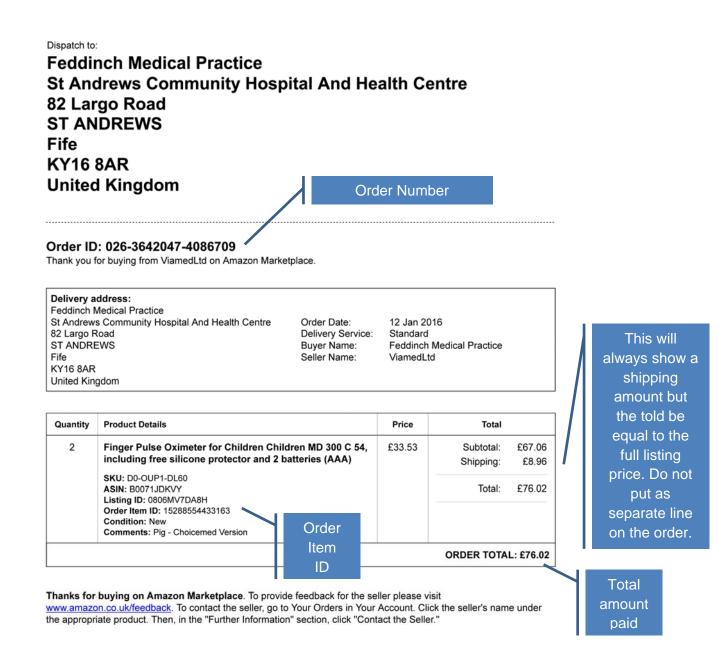
Password: viamed17
Top right of the webpage.



3. Print **3 copies** of the order (Actions, click "Print Packing Slip") this opens a separate window along with the printer dialogue box.



Amazon order explained



Produce order in Opera on account 00005555, do not amend invoice address.
 Priority should be determined in the same way as normal orders.
 Royal Mail Priority 4, UPS Priority 3.

Order reference is the last 9 digits of the order number, with a # at beginning. i.e. "#47-4086709", same system as a normal order.

Also in the footer please write: "Amazon sale" then order item ID number.

Note: The prices on Amazon orders are inclusive of VAT.

The Opera UK End user total price is the same but excludes VAT.

When adding to Opera the end total invoice value should be equal to the total end paid value of the eBay order (within a couple of pence)

ALL AMAZON ORDERS WILL SHOW UK CARRIAGE SEPERATELY, PLEASE DO NOT PUT AS SEPARATE AMOUNT.

Unless the customer has upgraded or is purchasing from outside the UK.

Which delivery service should be used...

1-10 Oximeters – Royal Mail

11+ Oximeters – UPS

Other products, please check with CG/JC regarding size of packaging and best shipment method.

5. The order should then be checked as normal, take round to goods out.

Goods out only

- 1. Scan the order and deliver & invoice as usual.
 - **Do not** send the Viamed delivery note or invoice, just the Amazon one provided.
- 2. FILING: Please staple all paperwork, copy of order, delivery note and Viamed invoice together and file with normal orders in Goods Out.
- 3. Please make sure you update as dispatched on Amazon using the above login details, please also add tracking number where applicable.