



Sophie Lines <viamed.sophie.lines@gmail.com>

RE: Outstanding Order

1 message

Shaun Tucker <Shaun.Tucker@somersetft.nhs.uk>
To: Sophie Lines <sophie.lines@viamed.co.uk>

Thu, Aug 29, 2024 at 12:41 PM

Hi Sophie

Please see PO410032070 as request originally sent 12/07/24 and action as a matter of urgency.

Kind Regards

Shaun

From: Sophie Lines <sophie.lines@viamed.co.uk>
Sent: Thursday, August 29, 2024 12:28 PM
To: Shaun Tucker <Shaun.Tucker@SomersetFT.nhs.uk>
Subject: Re: Outstanding Order

WARNING: This email contains an attachment that could be a virus, please check emails carefully and if you are not expecting an email with attachment from or do not know the sender, please delete this email without opening the attachment. For further advice please contact the IT Service Desk on 01823 34 3000

You don't often get email from sophie.lines@viamed.co.uk. [Learn why this is important](#)

Hi Shaun,

Thank you for your email. Unfortunately, having searched our system and also email account for the order reference 410032070, I have not been able to find any trace of it - I do not think we ever received this order.

However, we have just received an order for this part under order number 410033685 (see copy attached) - this was received approximately 20 minutes ago. I will process this order now - we have stock available, so aim to dispatch within 1-3 working days.

If order 410032070 is still required, please can you resend this to us so I can process it for you as soon as possible.

Kind regards

Sophie Lines

Please note: My working days are Tuesday, Wednesday and Thursday

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

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On Thu, Aug 29, 2024 at 9:51 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Shaun Tucker** <Shaun.Tucker@somersetft.nhs.uk>

Date: Thu, 29 Aug 2024 at 09:46

Subject: Outstanding Order

To: sales@viamed.co.uk <sales@viamed.co.uk>

Good Morning

Please advise an ETA for the following part we have on order with you,

Manufacturer Part No	Description	Quantity	Order Status	OrderDate	Order No
0332000	Annual service kit for model 2003 blender	1	ONORDER	12/07/2024	410032070

Kind Regards

Shaun

Mr Shaun Tucker

Stock Controller

Tel: 01935 384701 | Email: shaun.tucker@somersetft.nhs.uk

www.somersetft.nhs.uk/

Medical Electronics, Simply Serve Ltd, Yeovil District Hospital, BA21 4AT

Please Note-My hours of work are Mon-Fri 08.00-13.00





PO410032070.pdf

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