



Main Account <viamedinbox@gmail.com>

RE: RTHN400322140

1 message

Benadel, Kader (RTH) OUH <Kader.Benadel@ouh.nhs.uk> 28 August 2024 at 14:02
To: "Baker, Hannah (RTH) OUH" <Hannah.Baker@ouh.nhs.uk>, "sophie.lines@viamed.co.uk" <sophie.lines@viamed.co.uk>
Cc: "Oliver, Joshua (RTH) OUH" <Joshua.Oliver@ouh.nhs.uk>, "Harvey, Ian (RTH) OUH" <Ian.Harvey@ouh.nhs.uk>

Hi [@sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)

Please see the attached PO, please confirm you have this order and the ETA.

Oxford University Hospitals 
NHS Foundation Trust


Procurement & Supply Chain

OUH @ Cowley 1st Floor | Unipart House

Oxford OX4 2PG

Kader Benadel *(He / Him)*

Operational Buyer

 Remote Working – Please call on Teams

 [Book time to meet with me](#)

Upcoming Out of Office: 23/08 – 27/08

From: Baker, Hannah (RTH) OUH <Hannah.Baker@ouh.nhs.uk>
Sent: Wednesday, August 28, 2024 12:10 PM
To: Procurement Buyers <ProcurementBuyers@oxnet.nhs.uk>
Cc: Oliver, Joshua (RTH) OUH <Joshua.Oliver@ouh.nhs.uk>; Harvey, Ian (RTH) OUH <Ian.Harvey@ouh.nhs.uk>
Subject: RTHN400322140

Hi guys,

Could someone double check that this order has been placed please as the company doesn't seem to have received the order and we urgently require them. Order number: RTHN400322140

Many thanks,

Hannah

Hannah Baker

Senior Perfusionist
John Radcliffe Hospital
Oxford
OX3 9DU

01865 221047

From: Oliver, Joshua (RTH) OUH <Joshua.Oliver@ouh.nhs.uk>
Sent: 28 August 2024 12:05
To: Baker, Hannah (RTH) OUH <Hannah.Baker@ouh.nhs.uk>
Subject: Fwd: Order query.

Sent from [Outlook for iOS](#)

From: Sophie Lines <sophie.lines@viamed.co.uk>
Sent: Wednesday, August 28, 2024 11:51:57 AM
To: Oliver, Joshua (RTH) OUH <Joshua.Oliver@ouh.nhs.uk>
Subject: Re: Order query.

Good morning,

Thank you for your email. I have checked our system and emails for order reference RTHN400322140 and unfortunately cannot see that we ever received it. Please can you resend this to us so we can process it for you as soon as possible.

Kind regards

Sophie Lines

Please note: My working days are Tuesday, Wednesday and Thursday

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>
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On Wed, Aug 28, 2024 at 10:45 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Oliver, Joshua (RTH) OUH** <Joshua.Oliver@ouh.nhs.uk>

Date: Wed, 28 Aug 2024 at 10:34

Subject: Order query.

To: orders@viamed.co.uk <orders@viamed.co.uk>

Cc: Baker, Hannah (RTH) OUH <Hannah.Baker@ouh.nhs.uk>, Harvey, Ian (RTH) OUH <Ian.Harvey@ouh.nhs.uk>

Good morning.

We placed an order number, RTHN400322140 on the 16th August for 5 sensors. Can we get an update when these may arrive?

BW

Josh Oliver

Sent from [Outlook for iOS](#)



PO_RTHN400322140_0.pdf

64K