



Sophie Lines <viamed.sophie.lines@gmail.com>

Fwd: Calibration Request

2 messages

Main Account <viamedinbox@gmail.com>

Thu, Aug 15, 2024 at 8:19 AM

To: Sophie Lines <sophie.lines@vmsecure.me.uk>

----- Forwarded message -----

From: **Ross Bowden (Cardiff and Vale UHB - Clinical Engineering)** <Ross.Bowden@wales.nhs.uk>

Date: Wed, 14 Aug 2024 at 17:35

Subject: Calibration Request

To: viamedinbox@gmail.com <viamedinbox@gmail.com>, Janine Gill <office@viamed.co.uk>

Good afternoon,

We require a service/calibration for the following device:

EQUIPMENT NO. - B131381

BRAND – VIAMED

DEVICE – SIMULATOR

MODEL - V1000 FETAL HEART

SERIAL NO. - PR02000A10

I have attached the last calibration certificate for this device. This device has been missing for several years, so the last calibration we have is dated back in 2017!

Will you be sending me a quote, so I can raise a PO number to send across with the device?

Let me know if you need anything else.

Best wishes,

Ross Bowden

Clinical Engineering

Cardiff and Vale ULHB

20 Field Way
Heath
Cardiff

CF14 4HY

Tel: 02921 845678

Rydym yn croesawu cael gohebiaeth yn Gymraeg, y byddwn yn ateb gohebiaeth yn Gymraeg, ac na fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh, and we will respond to correspondence in Welsh, and that correspondence in Welsh will not lead to delay.

Confidentiality

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Hysbysiad preifatrwydd: Gellir gweld hysbysiad preifatrwydd Bwrdd Iechyd Prifysgol Caerdydd a'r Fro ar ein gwefan: (<http://www.cardiffandvaleuhb.wales.nhs.uk/opensdoc/325392>)

Mae'r neges hon yn gyfrinachol.

Os nad chi yw'r derbynnydd y bwriedid y neges ar ei gyfer, byddwch mor garedig â rhoi gwybod i'r anfonydd yn ddi-oed. Dylid ystyried unrhyw ddatganiadau neu sylwadau a wneir uchod yn rhai personol, ac nid o angenrhaid yn rhai o eiddo Bwrdd Iechyd Prifysgol Caerdydd a'r Fro, nac unrhyw ran gyfansoddol ohoni na chorff cysylltiedig.

Mae cyfathrebu drwy e-bost yn amodol l fonitro; am fwy o wybodaeth. <http://www.wales.nhs.uk/sitesplus/864/page/45247>

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Cofiwch fod yn ymwybodol ei bod yn bosibl y bydd disgwyl i Bwrdd Iechyd Prifysgol Caerdydd a'r Fro roi cyhoeddusrwydd i gynnwys unrhyw ebost neu ohebiaeth a dderbynnir, yn unol ag amodau'r Ddeddf Rhyddid Gwybodaeth 2000.

I gael mwy o wybodaeth am Ryddid Gwybodaeth, cofiwch gyfeirio at wefan Bwrdd Iechyd Prifysgol Caerdydd a'r Fro <http://www.wales.nhs.uk/sitesplus/864/cymraeg>



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65K

Sophie Lines <sophie.lines@viamed.co.uk>
Draft To: Ross.Bowden@wales.nhs.uk
Bcc: Main Account <viamedinbox@gmail.com>

Thu, Aug 15, 2024 at 12:24 PM

Good afternoon,

Thank you for your email regarding your V1000 unit.

Thank you for your email. I can confirm the cost of a V1000 annual service and functional check (which includes a new Calibration Certificate) is £60.00 plus £12.00 return carriage (plus VAT). We do not issue quotes until the unit has been received and assessed by our engineers. Once this has taken place, we will send you your official quotation from which you can then raise a Purchase Order.

I have generated a return reference for you - **SRS68876**. Please can I ask that you use this reference on any paperwork and packaging and send your V1000 to the following address:

SRS68876

Viamed Ltd

15 Station Road

Cross Hills

BD20 7DT

If you could also please include a certificate of decontamination status that would be great.

If you require any further information please do not hesitate to contact me.

Kind regards

Sophie Lines

Please note: My working days are Tuesday, Wednesday and Thursday

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

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Twitter: twitter.com/ViamedLtd

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