

Sophie Lines <viamed.sophie.lines@gmail.com>

Fwd: Re: Credit Note

1 message

Cathy Green <cathy.green@viamed.co.uk>

Tue, Aug 6, 2024 at 10:47 AM

To: office@vmsecure.me.uk

Please can you change the date on this order CVM151470 and change the date to 16/08/24 as they will be closed next week

Thanks Cathy

----- Forwarded message ----From: <KHisinger@medival.it> Date: Tue, 6 Aug 2024 at 10:45 Subject: Rif: Re: Credit Note

To: Cathy Green <cathy.green@viamed.co.uk>

Perfect, thank you very much indeed! Best regards, Katarina

Katarina Hisinger Product Manager Business Unit Critical Care M E D I V A L S.r.l.

Via San Crispino, 33 - 35129 Padova, ITALY Ph: +39 049775477 Mobile: +39 3484425031 E-Mail khisinger@medival.it Web: www.medival.it (Embedded image moved to file: pic36587.gif)

Da: "Cathy Green" <cathy.green@viamed.co.uk>

Per: KHisinger@medival.it Data: 06/08/2024 11:43 Oggetto: Re: Credit Note

Dear Katarina

Thank you for your email. Delaying your order is not a problem. I will dispatch on 16/08/24 so that you should receive the parcel week com 19/08/2024.

Kind Regards Cathy Green

On Tue, 6 Aug 2024 at 10:21, <KHisinger@medival.it> wrote:

Hello again,

Our company will be closed next week (most of Italy will be on

holiday) and

my colleague Andrea just asked me if there is any chance you could

postporie

the shipment of the 4450388 A until August 16. Would that be a

problem for

you? Please let us know.

Many thanks in advance and best regards,

Katarina

Katarina Hisinger Product Manager Business Unit Critical Care M E D I V A L S.r.l.

Via San Crispino, 33 - 35129 Padova, ITALY Ph: +39 049775477 Mobile: +39 3484425031 E-Mail khisinger@medival.it Web: www.medival.it (Embedded image moved to file: pic46922.gif)

Da: "Cathy Green" <cathy.green@viamed.co.uk>

Per: KHisinger@medival.it Data: 06/08/2024 11:13 Oggetto: Credit Note

Dear Katarina

Sorry for the delay in contacting you. I have spoken to our accounts department, and I can confirm that we can send you a credit note for SRS68737 for the faulty R-17MED.

We will also aim to dispatch your current order ON:4450388 A today.

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Kind regards

Cathy Green Goods Out / Stock Control Supervisor Viamed Ltd.

http://www.viamed.co.uk

Email: cathy.green@viamed.co.uk

Tel: 44 (0)1535 634 542 Fax: 44 (0)1535 635 582

Twitter: twitter.com/ViamedLtd

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