

Ryan Swaine <viamed.ryan.swaine@gmail.com>

Re: Order for R-33S1 cell for Mixcheck analyzer

1 message

Hotmail Tino <tino.de.rijk@hotmail.com> To: ryan.swaine@vandagraph.co.uk

5 July 2024 at 17:38

Hi Ryan,

Just address it to Arjan's home address (ie diefdijk 26 in Schoonrewoerd) and we'll try to change it to the pickup point once we have the tracking info.

I paid already; thanks!

Ciao, Tino (sent from my iPhone)

On 5 Jul 2024, at 18:06, Ryan Swaine <ryan.swaine@vandagraph.co.uk> wrote:

Hi Tino

I am sorry, but I am not familiar with UPS collection points. I have taken a look at the online UPS system and I can not see an option for us to use UPS collection points. I can put any address you like as the delivery, please can you give me the delivery address how you would like it to appear and we will use that?

Please find your payment link below:

https://squareup.com/pay-invoice/inv:0-ChDsBITjlvFAN2JyGv_788-nElgN

Best regards Ryan

Ryan Swaine General Manager VANDAGRAPH Ltd. http://www.vandagraph.co.uk Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900 Mob: +44 (0)7803 907117

On Fri, 5 Jul 2024 at 16:17, Hotmail Tino <tino.de.rijk@hotmail.com> wrote:

Hi Ryan,

Thanks.

As to the address:

The address mentioned (ie Diefdijk 26) is indeed the home address of Arjan, the receiver.

But I would like the package to be delivered to the closest UPS pickup point, which is a shop called "Effe anders", at the vlietskant 18 in 4141 CL Leerdam.

So Effe Anders is a shop name, not a person. And it is an official UPS pickup point, as you can verify on UPS' website.

Does that make things clearer?

I assume you can instruct UPS to deliver there, instead of at Arjan's home address.

Please send me the CC payment info and I will pay it immediately. And thanks for re-instating my trade status: appreciated!

Ciao, Tino (sent from my iPhone)

On 5 Jul 2024, at 16:03, Ryan Swaine <ryan.swaine@vandagraph.co.uk> wrote:

Hi Tino

I have reinstated your trade account. Please find a proforma invoice attached.

I am not sure if I have the address information correct, please take a look and let me know?

If everything is okay, I will send you a payment link where you can pay by card. We no longer use paypal, as it is very expensive.

I will await your reply.

Best regards Ryan

Ryan Swaine General Manager VANDAGRAPH Ltd.

http://www.vandagraph.co.uk

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900 Mob: +44 (0)7803 907117

On Fri, 5 Jul 2024 at 13:46, Tino de Rijk <tino.de.rijk@hotmail.com> wrote:

Hi Bryan,

Thanks for the clear and extensive answer.

I'd like to buy the mentioned R-33 cell, and have it delivered with UPS Express (just to buy some peace of mind :-).

My mate isn't sure if he will be home when it gets delivered, so please have it delivered to the UPS delivery point below:

Effe Anders

Vlietskant 18 4141 CL Leerdam The Netherlands

But care of: Arjan de Ruiter Diefdijk 26 4145 MJ Schoonrewoerd The Netherlands

As to your other question: Yep, I'm still in the business of reselling dive equipment. I'm an Inspiration CCR instructor, and in fact was responsible for setting up the European distribution center for AP Diving in The Netherlands (Martin is a good friend of me).

If you send me a PayPal of ApplePay link, I'll pay it straight away.

Thanks in advance for the good service,

Tino de Rijk

Van Boeijenplantsoen 26 2253 WS Voorschoten T: +31654984158

E: tino@r2t2.nl or tino.de.rijk@hotmail.com

On 5 Jul 2024, at 12:13, Ryan Swaine <ryan.swaine@vandagraph.co.uk> wrote:

Hi Tino

I have looked in to the UPS carriage services and costs, please find the options below:

Based on shipping the sensor Monday
UPS Standard service = GBP £14 - should arrive by the end of day on Wednesday
UPS Express Saver = GBP £21 - should arrive by the end of the day on Tuesday
UPS Express = GBP £22 - should arrive on Tuesday morning

There would need to be someone at the address to receive the parcel and there would likely be a charge for your local VAT which would be payable upon receipt, if it is not paid the parcel would go back to the UPS warehouse.

There is always a risk that the parcel could get caught in customs as part of a random inspection, in our experience the express and express saver options do not suffer from this as much as the standard service.

I no longer have your company listed as a trade client, we switched to a new system in April 2020, so I assume you have not purchased since then. Is your company still active, do you resell equipment or have a dive centre?

I will await your reply.

Best regards Ryan

Ryan Swaine General Manager VANDAGRAPH Ltd.

http://www.vandagraph.co.uk

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900 Mob: +44 (0)7803 907117

On Fri, 5 Jul 2024 at 10:38, Main Account <viamedinbox@gmail.com> wrote:

------ Forwarded message ------

From: Tino de Rijk <tino.de.rijk@hotmail.com>

Date: Fri, 5 Jul 2024 at 10:22

Subject: Order for R-33S1 cell for Mixcheck analyzer

To: <sales@vandagraph.co.uk>

Dear Brian,

We just spoke on the phone, about an urgent delivery of a new O2 cell for an older MixCheck Trimix analyzer. You told me it is in stock & can be fast-delivered to Holland, which is very much appreciated.

I might even still have a trade account with you...? (R2T2 Technical Diving in voorschoten, the Netherlands, name of Tino de Rijk). If not, or not anymore: not a problem :-).

The cell in question must be sent to:

Arjan de Ruiter Diefdijk 26 4145 MJ Schoonrewoerd Netherlands

Can you please tell me what it would cost to have it fast-delivered to us? I need it no later than next Thursday, July 11.

I can pay you by PayPal.

Many thanks in advance,

Tino de Rijk.

<MAN150949.pdf>