



Cathy, 10:36

ok spoken to helen, she has agreed with me to replace the stock asap. So please put a new order on (chargeable) add notes to the order that it is a replacement order for the one shipped out on the incorrect address. I have emailed UPS to ask for the original shipment to be returned, once received we will credit the orginal invoice. Please can you also raise a SRS for the returning parcel, please state what is coming back qty and serial numbers. and that its for credit . thanks

