



**Matthew Jones**

 **CID20125** Opera **CID20125** Type: **Vandagraph Retail**  
**Matthew Jones** 19 Vanity Lane, Oulton, , ST15 8UG, UK  
Tel **07481896103** GBP Retail Price List Vandagraph (0010)  **Log Call**  
 **Add Issue**  
Proforma Credit Limit 0.00GBP

-  **Account Home**  **Main Details**  **Account Memos**  **Sales History**  **Stock References**  **Cust./Supp. Returns**  **Service Visits**  **Distributor Agreements**
-  **Documents Files**  **Linked Issues**  **Regulatory Agreements**

**SRS68820**

SRS Created : 19 Jun 2024  
Created By Ryan Swaine  
Add Watch

- [Print Barcodes](#)  
[Print A4 Sheet](#)  
[Split Items into Different SRS Numbers](#)  
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**Upload Document to SRS**

ADD DOCUMENT TO SRS :  
Document Description

Choose a file to upload:  No file chosen

Handle with care

Add Items to Supplier Returns Box

☐ Return for Credit / Return to Stock  
Unopened - will apply to all items on srs

☐ Clear From System - Force from System. -  
will apply to all items on srs

Add notes to SRS

| Service Repair Sheet 68820  |                                |  |  |  |  | Notes                                                                   |  |  |  |  |  |
|-----------------------------|--------------------------------|--|--|--|--|-------------------------------------------------------------------------|--|--|--|--|--|
| Company / Hospital          | Matthew Jones                  |  |  |  |  | 19/Jun/2024 Ryan Swaine                                                 |  |  |  |  |  |
| Contact Name                | Matthew Jones                  |  |  |  |  | 19/Jun/2024 Ryan Swaine                                                 |  |  |  |  |  |
| Department                  |                                |  |  |  |  | Analox O2EI needs new sensor cable (quoted GBP 20 plus VAT and postage) |  |  |  |  |  |
| Position                    |                                |  |  |  |  | Please give to MG upon receipt                                          |  |  |  |  |  |
| Company Phone               | 07481896103                    |  |  |  |  | 26/Jun/2024 Catherine Spence                                            |  |  |  |  |  |
| Direct Phone                | 07481896103                    |  |  |  |  | Engineers room                                                          |  |  |  |  |  |
| Opera Account               | CID20125                       |  |  |  |  | LINKED ISSUE NOTES:                                                     |  |  |  |  |  |
| Email                       | matjones84@gmail.com           |  |  |  |  | <u>334215</u> :                                                         |  |  |  |  |  |
| Order Number                |                                |  |  |  |  | AutoGenerated Issue SRS68820 Appears to be Complete                     |  |  |  |  |  |
| Viamed ORD Number           |                                |  |  |  |  |                                                                         |  |  |  |  |  |
| Date Received Into building | 26 Jun 2024                    |  |  |  |  |                                                                         |  |  |  |  |  |
| Type                        | Quote Before Repair            |  |  |  |  |                                                                         |  |  |  |  |  |
|                             | <a href="#">Move to Repair</a> |  |  |  |  |                                                                         |  |  |  |  |  |
| Issues?                     | 334215                         |  |  |  |  |                                                                         |  |  |  |  |  |

**Items for Repair**

| SRN                      | Equipment       | Stock Reference | Barcode                                                                             | Serialnumber | Description | Warranty New | Warranty Repair | Status              | Repair Code | Time (H:M) |
|--------------------------|-----------------|-----------------|-------------------------------------------------------------------------------------|--------------|-------------|--------------|-----------------|---------------------|-------------|------------|
| <a href="#">SRN36510</a> | Oxygen Analyser | Requires        |  |              | Analox      | No           | No              | Complete - Repaired | No Reading  | 01:00      |

03/07/2024, 15:21

SRS View

|                                                                            |  |                                  |  |  |  |  |  |                           |  |  |
|----------------------------------------------------------------------------|--|----------------------------------|--|--|--|--|--|---------------------------|--|--|
|                                                                            |  | Service Manual Linking in System |  |  |  |  |  | 03 Jul 2024 Michael Green |  |  |
| SRN36510 Engineer Notes: <b>INTERNAL NOTES not for customer discussion</b> |  |                                  |  |  |  |  |  |                           |  |  |
| 03/Jul/2024 Michael Green                                                  |  |                                  |  |  |  |  |  |                           |  |  |
| The Analox analyser has been tested. The sensor lead has failed.           |  |                                  |  |  |  |  |  |                           |  |  |
| 03/Jul/2024 Michael Green                                                  |  |                                  |  |  |  |  |  |                           |  |  |
| The Analox analyser has been repaired. The sensor lead has been replaced.  |  |                                  |  |  |  |  |  |                           |  |  |

Currently Viewing ITEM SRN36510 Oxygen Analyser Analox

[Create a Meeting Issue](#)

| Items Requested for Repair | Item notes                                                                | Engineer Notes                                                                                                                                                                                          | Notes To Customer                                                         |
|----------------------------|---------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------|
|                            | The Analox analyser has been repaired. The sensor lead has been replaced. | 03/Jul/2024 Michael Green<br>The Analox analyser has been tested. The sensor lead has failed.<br>03/Jul/2024 Michael Green<br>The Analox analyser has been repaired. The sensor lead has been replaced. | The Analox analyser has been repaired. The sensor lead has been replaced. |

ISO REVIEW

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Instructions