



Ryan Swaine <viamed.ryan.swaine@gmail.com>

RE: 02 cell

1 message

PortlandGasShack <info@portlandgasshack.co.uk>

3 July 2024 at 15:00

To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

Hi Ryan,

Just need 02 sensors for the analox analysers that you are repairing. And will be able to use again.

Thank-you

Oona

Skindeeper and the

Portland Gas Shack

[14c Hamm Beach Rd](#)

Portland Marina

[Portland](#)

Dorset

DT5 1DX

Office: 01305 457343

Mobile: 07843821560

FaceBook: Skindeeper & Portland Gas Shack

Instagram: portlandgasshack

Sent from [Mail](#) for Windows

From: [Ryan Swaine](#)**Sent:** 03 July 2024 14:51**To:** [PortlandGasShack](#)**Subject:** Re: 02 cell

Hi Oona

Please can you let me know what other sensors you require and I will prepare a proforma invoice for you?

Thank you, Ryan

Ryan Swaine

General Manager
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Wed, 3 Jul 2024 at 13:10, PortlandGasShack <info@portlandgasshack.co.uk> wrote:

Hi Ryan,

Thank goodness it was delivered, I was a bit worried it had got lost in the post.

Unfortunately we do not have a spare one.

Please go ahead and fit one.

Also we will need 02 cells for the analysers as well.

So exciting.

Kind regards

Oona

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Sent from [Mail](#) for Windows

From: [Ryan Swaine](#)
Sent: 03 July 2024 12:26
To: [PortlandGasShack](#)
Subject: Re: 02 cell

Hi Oona

One of your devices requires a new sensor cable, which is what we suspected, our engineer is on with this. The cost for this will be £20 EXW.

The second device requires a sensor cable replacement, but it also has a faulty on/off switch. The reason for the delay in getting back to you is we have been trying to locate the switch, but unfortunately it may be a bespoke part for Analox. If we could have located the part it would be a very simple repair, but unfortunately we have not been able to do so.

Do you have a sensor for the analyser we are repairing or would you like us to fit one?

R-33DE sensor = £53 EXW

I will await your reply.

Best regards

Ryan

Ryan Swaine

General Manager
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Wed, 3 Jul 2024 at 10:10, PortlandGasShack <info@portlandgasshack.co.uk> wrote:

Hi Ryan,

Just wondered if you received our analox analysers???

Sent them last month????

Kind regards

Oona

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Portland

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Sent from [Mail](#) for Windows

From: [Ryan Swaine](#)

Sent: 10 June 2024 10:18

To: [PortlandGasShack](#)

Subject: Re: 02 cell

Hi Oona

Thank you for your email and order.

Please find your proforma invoice attached. If you are happy to proceed please can you make your payment to the bank details listed at the bottom of the invoice, give us a call with your credit card details or I can send you a payment link for card payments?

In regards to the Analox analysers, we would be happy to take a look at them for you, please return them to the following address:

Vandagraph

15 Station Road

Cross Hills, Keighley

BD20 7DT

I have set up a repair file, please can you add the following reference to the parcel: SRS68810

Best regards

Ryan

Ryan Swaine

General Manager
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Sun, 9 Jun 2024 at 14:13, [PortlandGasShack <info@portlandgasshack.co.uk>](mailto:info@portlandgasshack.co.uk) wrote:

Hi

It's Oona from Portland Gas Shack. We used to be Skindeep Diving! Don't know if you remember us...

1. Could I please order a replacement 02 cell for our Analox 02 EII oxygen sensor

R-33DE Oxygen Sensor (0110224) 9100-9220-9B

2. You said on the phone, a few months ago, that you might be able to fix/have a look at, 2 of our anaolx analyser's that are broken. If we posted them out to you. Is this still possible? And what address should we send them too?

I am back at work on Wednesday.

Kind regards

Oona

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