



Ryan Swaine <viamed.ryan.swaine@gmail.com>

RE: FW: VN202 Oxygen meters for calibration from OrganOx - April 2024

1 message

Ruwan Gamage <ruwan.gamage@organox.com>

29 May 2024 at 14:45

To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

Cc: "W. R. F. & Sons Logistics Ltd" <wrflogistics@gmail.com>

Thanks for the update Ryan. Our logistic colleague, Wayne, will collect these tomorrow or day after. Please do not post.

Many thanks,

Ruwan Gamage

Product Support Manager



From: Ryan Swaine <viamedinbox@gmail.com>**Sent:** Wednesday, May 29, 2024 1:43 PM**To:** Ruwan Gamage <ruwan.gamage@organox.com>**Subject:** Re: FW: VN202 Oxygen meters for calibration from OrganOx - April 2024

Hi Ruwan

I am pleased to say that your payment has arrived and your devices are with our warehouse to prepare for dispatch.

Best regards

Ryan

Ryan Swaine

General Manager
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Wed, 29 May 2024 at 13:12, Ruwan Gamage <ruwan.gamage@organox.com> wrote:

Hi Ryan,

I had this email from our accounts on Monday and as per this, they should have made the payment now. Could you please confirm this and let me know if I can send the driver to collect the oxygen meters?

Many Thanks,

Ruwan Gamage

Product Support Manager



From: Accounts <accounts@organox.com>
Sent: Monday, May 27, 2024 5:58 PM
To: Ruwan Gamage <ruwan.gamage@organox.com>
Cc: Accounts <accounts@organox.com>
Subject: FW: VN202 Oxygen meters for calibration from OrganOx - April 2024

Hello Ruwan

PO attached.

Accounts: could we make a payment for this on Tuesday.

Thank you

Lorraine

Lorraine Hoult

Financial Controller



From: Accounts <accounts@organox.com>
Sent: Monday, May 27, 2024 5:12 PM
To: Ruwan Gamage <ruwan.gamage@organox.com>; Thomas Turnbull <thomas.turnbull@organox.com>
Cc: Accounts <accounts@organox.com>
Subject: RE: VN202 Oxygen meters for calibration from OrganOx - April 2024

Hello Both

Can you please advise on the question below so I can code this.

Thanks

Lorraine

Lorraine Hoult

Financial Controller



From: Accounts <accounts@organox.com>
Sent: Tuesday, May 21, 2024 8:47 AM
To: Ruwan Gamage <ruwan.gamage@organox.com>
Cc: Thomas Turnbull <thomas.turnbull@organox.com>
Subject: RE: VN202 Oxygen meters for calibration from OrganOx - April 2024

Hi Ruwan

I can help with this.

Is this for a repair or a new unit calibration?

Thanks

Lorraine

Lorraine Hoult

Financial Controller



From: Ruwan Gamage <ruwan.gamage@organox.com>
Sent: Monday, May 20, 2024 4:59 PM
To: Thomas Turnbull <thomas.turnbull@organox.com>
Cc: Mike Hess <mike.hess@organox.com>; Accounts <accounts@organox.com>
Subject: FW: VN202 Oxygen meters for calibration from OrganOx - April 2024

Hi Tom,

Could you please arrange a service PO to Vandagraph as per their attached quotation?

Many Thanks,

Ruwan Gamage

Product Support Manager



From: Ryan Swaine <viamedinbox@gmail.com>
Sent: Wednesday, May 15, 2024 1:35 PM
To: Ruwan Gamage <ruwan.gamage@organox.com>
Subject: Re: VN202 Oxygen meters for calibration from OrganOx - April 2024

Dear Ruwan

I hope you are well.

Please find a proforma invoice for the devices you returned for calibration and new sensors.

One of the devices required a new sensor cable, but other than that they are functioning correctly.

Best regards

Ryan

Ryan Swaine

General Manager
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Tue, 23 Apr 2024 at 16:18, Ryan Swaine <ryan.swaine@vandagraph.co.uk> wrote:

Dear Ruwan

Thank you for your call.

Your reference: SRS68761

Best regards

Ryan

Ryan Swaine

General Manager
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Tue, 23 Apr 2024 at 12:43, Ruwan Gamage <ruwan.gamage@organox.com> wrote:

Hi Ryan,

As you might remember, we agreed to get our oxygen meters calibrated from you in future, so I do have 3X VN202 need calibration/ attention at the moment. Their serial numbers are;

1. 01344
2. 00822
3. 00821

Can I send them to your workshop for initial inspections/ quotation? I would like them to be fitted with a new oxygen sensor before calibrating, and also be tested for a full range (up to 100% O2) during the testing process.

Many Thanks,

Ruwan Gamage
Product Support Manager



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+44 (0) 7917 117189

Email: ruwan.gamage@organox.com

Website: www.organox.com

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