



Kate Griffiths <viamed.kate.griffiths@gmail.com>

RE: Purchase Order No: 333193340 from : Healthcare Partners Ltd - (Duplicate)

1 message

HPLCPA (ROYAL SURREY COUNTY HOSPITAL NHS FOUNDATION TRUST)

29 May 2024 at
10:08

<rsch.hplcpa@nhs.net>

To: Kate Griffiths <kate.griffiths@viamed.co.uk>

Good Morning,

Hope you are well,

The PO price has been amended, please proceed with the order.

Please let us know if you require a PDF copy 😊

Kind regards,

Ellie Fowler

Junior buyer

The buying team

Tel: 01483 571122 Ext. 3787

Email: elliemae.fowler@nhs.net

My Departments Email: rsch.hpljuniorbuyer@nhs.net

HPL Feedback Form: [Healthcare Partners Ltd Customer Feedback Survey May 2024 \(surveymonkey.com\)](#)

Website: www.healthcarepartnersltd.co.uk



Healthcare Partners Ltd

[90 Priestley Road](#)

Guildford, Surrey

GU2 7AU

My working hours this week – Monday & Wednesday - in the office

Tuesday & Thursday - work from home

Friday – Half day at home

From: Kate Griffiths <kate.griffiths@viamed.co.uk>

Sent: 28 May 2024 15:30

To: HPLCPA (ROYAL SURREY COUNTY HOSPITAL NHS FOUNDATION TRUST) <rsch.hplcpa@nhs.net>

Subject: Re: Purchase Order No: 333193340 from : Healthcare Partners Ltd - (Duplicate)

You don't often get email from kate.griffiths@viamed.co.uk. [Learn why this is important](#)

This message originated from outside of NHSmail. Please do not click links or open attachments unless you recognise the sender and know the content is safe.

Good afternoon,

Just a quick email to ask if we are able to proceed with your order? **I can see that you paid the correct price on May 8th 2024 for order 333192104.**

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

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Company registered in England, No. 01291765.

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On Tue, 28 May 2024 at 15:28, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Sophie Lines** <sophie.lines@viamed.co.uk>

Date: Tue, 21 May 2024 at 16:02

Subject: Re: Purchase Order No: 333193340 from : Healthcare Partners Ltd - (Duplicate)

To: HPLCPA (ROYAL SURREY COUNTY HOSPITAL NHS FOUNDATION TRUST)
<rsch.hplcpa@nhs.net>

Dear Sir/Madam,

Thank you for your order. Unfortunately, the price on your order is incorrect. The prices for all the EyeMax Phototherapy Masks are now:

1114005 - Regular (Blue) - Pack of 20 = £55.30

1114006 - Premie (Orange) - Pack of 20 = £55.30

1114007 - Micro (Green) - Pack of 20 = £55.30

All sizes are now priced the same.

EyeMax 2 Postage charges:

1 pack: £8.00

2 - 4 packs: £10.00

5+ packs: £12.00

All prices exclude VAT.

Please can you let me know if you are happy for us to proceed at the prices indicated in bold?

Kind regards

Sophie Lines

Please note: My working days are Tuesday, Wednesday and Thursday

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

Tel: +44 (0)1535 634542

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On Tue, May 21, 2024 at 2:21 PM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: <system@exchange.ghxeurope.net>

Date: Tue, 21 May 2024 at 14:19

Subject: Purchase Order No: 333193340 from : Healthcare Partners Ltd - (Duplicate)

To: <viamedinbox@gmail.com>

exchange.ghxeurope.net

** PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL **

You have a new Order ready to download

Please click on this link to download the Order:

<https://exchange.ghxeurope.net/d.aspx?i=Kj56328935>

This will inform the Trust of your receipt of the Order

21/05/24 14:20

Priority: High

Order No: 333193340

Customer Name: Healthcare Partners Ltd

Customer Address: Royal Surrey County Hospital NHS Corporate Department, Egerton Road,
Guildford, Surrey, GU2 7XX, England

Warning: This is a duplicate email, it has been sent to you again as the original email Order has not
been flagged as processed on our system. Please do not duplicate this Order

If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on support-uk@ghxeurope.com

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