



Ryan Swaine <viamed.ryan.swaine@gmail.com>

Re: VN202 MK2 o2 analyser

1 message

Tofo Scuba <info@tofoscuba.com>

22 May 2024 at 17:28

To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

Hi Ryan,

Ok great, please send to:

Ross Newbigging

[9 Crowborough Close](#)[Lostock](#)[Bolton](#)
BL6 4LZ

Thanks

Ross



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Please ensure you are physically fit for diving. If you have had surgery or any ongoing illness that may affect diving, please bring a Doctors note stating you are fit to dive.

From: Ryan Swaine <viamedinbox@gmail.com>**Sent:** 22 May 2024 17:47

To: Tofo Scuba

Subject: Re: VN202 MK2 o2 analyser

Hi Brodie

Your analyser is ready, we can dispatch tomorrow (Thursday) for delivery to a UK address on Friday.

Please can you provide me with a delivery address?

Best regards

Ryan

Ryan Swaine

General Manager

VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Mon, 20 May 2024 at 17:27, Ryan Swaine <ryan.swaine@vandagraph.co.uk> wrote:

Hi Brodie

I will let you know as soon as it's done.

Best regards

Ryan

Ryan Swaine

General Manager

VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Mon, 20 May 2024 at 12:07, Tofo Scuba <info@tofoscuba.com> wrote:

Hi,

Ok please go ahead but my manager leaves at the weekend so I will need to find someone else coming to Mozambique.

I'll send an address as soon as I have one.

Thanks

Brodie



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From: Ryan Swaine <viamedinbox@gmail.com>

Sent: 20 May 2024 12:50

To: Tofo Scuba

Subject: Re: VN202 MK2 o2 analyser

Hi Brodie

Thank you, I have asked our engineer to proceed. It should be ready for the end of this week. We can post it by the latest of Monday next week.

I will await your delivery details.

Best regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Mon, 20 May 2024 at 10:52, Tofo Scuba <info@tofoscuba.com> wrote:

Hi,

Yes please go ahead,

Ross is currently in the UK and can bring it back - any idea how long this would take?

Depending on that then depends on where we send it.

Yes it would be a UK address as we have no post system here but we are a Mozambican company.

Thanks

Brodie



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Please ensure you are physically fit for diving. If you have had surgery or any ongoing illness that may affect diving, please bring a Doctors note stating you are fit to dive.

From: Ryan Swaine <viamedinbox@gmail.com>

Sent: 20 May 2024 10:54

To: Tofo Scuba

Subject: Re: VN202 MK2 o2 analyser

Hi Ross

We have received your unit and our engineer has taken a look at it.

There is corrosion from a potential battery leak and some corrosion on the input connector. It seems the corrosion has spread from the battery contact to the wiring and PCB.

We will need to replace the input connector, battery connectors, wiring harness and the PCB.

The costs would be GBP £40 EXW - Please let me know if you would like to proceed?

Please can you also provide a delivery address, so we can quote for the postage? If it is a UK address then we will have to add 20% local VAT.

Best regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Fri, 17 May 2024 at 21:21, Tofo Scuba <info@tofoscuba.com> wrote:

Hi Ryan,

Did you receive the unit?

If you did, any news on it?

Thanks

Ross



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From: Ryan Swaine <viamedinbox@gmail.com>

Sent: 09 May 2024 17:09

To: Tofo Scuba

Subject: Re: VN202 MK2 o2 analyser

Hi Ross

Please use the address below:

Vandagraph
15 Station Road
Cross Hills
Keighley
BD20 7DT
United Kingdom

Best regards
Ryan
Ryan Swaine
General Manager
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Thu, 9 May 2024 at 15:07, Tofo Scuba <info@tofoscuba.com> wrote:

Hi Ryan,

Can you please send me the address.

Thanks

Ross



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From: Ryan Swaine <viamedinbox@gmail.com>

Sent: 09 May 2024 11:36

To: Tofo Scuba

Subject: Re: VN202 MK2 o2 analyser

Hi Ross

I am sorry to hear that, please send it back with the following reference: SRS68775

Best regards
Ryan

Ryan Swaine

General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Mon, 6 May 2024 at 15:34, Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Tofo Scuba** <info@tofoscuba.com>
Date: Mon, 6 May 2024 at 06:36
Subject: VN202 MK2 o2 analyser
To: Ryan Swaine <office@viamed.co.uk>

Hi,

Can i book in our O2 analyser for a service, its reading error on the screen.

Thanks

Ross



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[Whatsapp +258 84 373 3074](https://www.whatsapp.com/business/profile/307437385257058)

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