



Aqib Majeed &lt;viamed.aqib.majeed@gmail.com&gt;

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**Re: service a capnograph`**

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**Kirsten McDonald** <K.McDonald@knowsley.com>  
To: Aqib Majeed <aqib.majeed@viamed.co.uk>

16 May 2024 at 12:09

Hi Aqib,

That is great. Thank you very much.

Kind regards,

Kirsten

Kirsten McDonald  
Living Collection Administrator  
Knowsley Safari  
Telephone: 0151 430 9009 Ext. 249



Please think about the environment and only print this email if absolutely necessary

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**From:** Aqib Majeed <aqib.majeed@viamed.co.uk>  
**Sent:** 16 May 2024 12:08  
**To:** Kirsten McDonald <K.McDonald@knowsley.com>  
**Subject:** Re: service a capnograph`

Hello Kirsten

Good afternoon

The calibration cost is around £150.00 each Ex VAT but when it is returned to us we will check it properly and see if it requires anything else.

Once checked we will quote you for the repair/ service and if you wish to proceed we will need a purchase order so we can proceed with the service.

Please let me know if I can assist with anything else.

Kind regards

Aqib Majeed  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>  
email: [aqib.majeed@viamed.co.uk](mailto:aqib.majeed@viamed.co.uk)  
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On Thu, 16 May 2024 at 12:00, Kirsten McDonald <[K.McDonald@knowsley.com](mailto:K.McDonald@knowsley.com)> wrote:

Hi Aqib,

Company details are as followed:

Knowsley Safari,  
Prescot,  
Merseyside  
L34 4AN

Please can you let me know roughly how much this would cost please?

Thank you.

Kind regards,

Kirsten

Kirsten McDonald  
Living Collection Administrator  
Knowsley Safari  
Telephone: 0151 430 9009 Ext. 249



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**From:** Aqib Majeed <[aqib.majeed@viamed.co.uk](mailto:aqib.majeed@viamed.co.uk)>  
**Sent:** 16 May 2024 11:56  
**To:** Kirsten McDonald <[K.McDonald@knowsley.com](mailto:K.McDonald@knowsley.com)>  
**Subject:** Re: service a capnograph`

Hello

Good morning

Still waiting for your full company details so we can send you the information so you can return your capnograph to us.

Please let me know.

Kind regards

Aqib Majeed  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>  
email: [aqib.majeed@viamed.co.uk](mailto:aqib.majeed@viamed.co.uk)  
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On Thu, 16 May 2024 at 10:08, Kirsten McDonald <[K.McDonald@knowsley.com](mailto:K.McDonald@knowsley.com)> wrote:

Hi Aqib,

Thank you.

The serial number is: 50940144

Where would I send this to be serviced?

Thank you.

Kind regards,

Kirsten

Kirsten McDonald  
Living Collection Administrator  
Knowsley Safari  
Telephone: 0151 430 9009 Ext. 249



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**From:** Aqib Majeed <[aqib.majeed@viamed.co.uk](mailto:aqib.majeed@viamed.co.uk)>  
**Sent:** 16 May 2024 10:03  
**To:** Kirsten McDonald <[K.McDonald@knowsley.com](mailto:K.McDonald@knowsley.com)>  
**Subject:** Re: service a capnograph`

Hello Kirsten

Good morning

Yes, we can service that if that is all it requires.

Can you please send me the serial number for your capnograph.

Kind regards

Aqib Majeed  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>  
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On Thu, 16 May 2024 at 10:02, Kirsten McDonald <[K.McDonald@knowsley.com](mailto:K.McDonald@knowsley.com)> wrote:

Hi Aqib,

Thank you for your email.

It is the VM-2500-S model that we have.

Kind regards,

Kirsten

Kirsten McDonald  
Living Collection Administrator  
Knowsley Safari  
Telephone: 0151 430 9009 Ext. 249



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**From:** Aqib Majeed <[aqib.majeed@viamed.co.uk](mailto:aqib.majeed@viamed.co.uk)>  
**Sent:** 16 May 2024 09:54  
**To:** Kirsten McDonald <[K.McDonald@knowsley.com](mailto:K.McDonald@knowsley.com)>  
**Subject:** service a capnograph`

Hello Kirsten

Good morning

Thank you for your email.

We can only service a capnograph machine as long as it is supplied by us, The VM-2500-S or VM-2500-M.

Please let me know which model you have.

Kind regards

Aqib Majeed  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>  
email: [aqib.majeed@viamed.co.uk](mailto:aqib.majeed@viamed.co.uk)  
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