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www.keybury.co.uk

**Viamed
15 Station Road
Cross Hills
Keighley
NYO
BD20 7DT**

Dear Sir/Madam

Your Monitored System

As part of our continued commitment to providing the best possible service for our customers, we're moving our monitoring services to a new provider; Southern Monitoring Services Limited (SMS).

Our technical team will update your system remotely, ensuring minimal disruption.

From the 17th of April, the number you will need to call in the event of an activation will change.

The new number that you will need is: 0844 871 2223

It's a good idea for keyholders to save this number in their phone, please leave the enclosed sticker near the control panel and ensure **all** your keyholders have the up-to-date number. If you accidentally set off the system, you'll need to ring this number to stand down any response.

Please continue to contact us on our main number 01535 661197 to be directed to our out of hours support if needed.

If you have any questions please contact us directly on 01535 661197 or email us on support@keybury.co.uk

Yours Sincerely,

Keybury Fire and Security





SMART Test+

THE NEXT GENERATION IN MONITORING

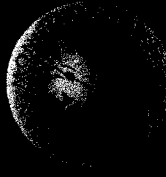

SMART Test+ is our latest inbound test system which means you can quickly and easily test your fire system at any time 24/7, eliminating queuing and hold times completely.



**Increased test time
from 30 to 60
minutes**



**Test just fire alarms
without putting
entire system on test**



SMART Test+
0844 871 2228

**SMART Test+
Customer Instructions**

How to place your fire alarm on test

1. Call 0844 871 2228
2. Enter your account number followed by #
3. Enter your passcode followed by #
4. Press '1' to place your fire system on test for 60 minutes

How to check signals and take your fire alarm off test

Follow steps 1-3 then press 3 to take your fire system off test

Call 0844 871 2228 to place your fire alarm on test.

www.smon.co.uk