



VIA MED

V1000 Foetal Heart Simulator

Class I



VIA MED

-  Stock References Review
-  Supplier Review
-  Sales Review
-  Countries Review
-  Returns Review
-  Design Changes Review
-  User Instructions Review
-  Labels Review
-  Document Updates Review
-  Internal Issues Review
-  Clinical / FDA Incidents online search

Stock References Review

Stock Reference	Description
0013110	Carrying case.
1410000	Foetal Heart Simulator model V1000.
1420000	Wall mount for Foetal Heart Simulator
1420001	Case protector for Foetal Heart
1430270	PCB - Foetal Heart Simulator.
1430284	V1000 Case with keypad cut outs.
1430285	V1000 Case.
1430286	V1000 Case Seal Kit.
1430287	V1000 Battery Compartment 4 x AA
1430288	V1000 Battery Clip 4 x AA
1430295	V1000 Keypad Membrane
1430296	V1000 label set (2) - case rear panel.
1430297	V1000 intensity control potentiometer.
1430300	V1000 PCB Assembly.
1430301	V1000 Transducer Mount.
1430302	V1000 Transducer.
1430303	V1000 Transducer mounting screw.
1430304	V1000 Transducer mounting washer.
1430305	V1000 Transducer mounting nut/spacer.
1430306	V1000 Transducer screw.
1430307	V1000 Transducer washer.
1430308	V1000 Transducer nut.
1430309	V1000 Transducer interface cushion.
1430319	V1000 Transducer interface cushion (v2).
1430320	V1000 Transducer v2.
1440000	Labour charge - Repair of V1000 Foetal
1450000	Packing box - V1000
1480000	Foetal Heart Simulator V1000 - Service
1480001	Foetal Heart Simulator V1000 -
1490000	Leaflet - V1000 Foetal heart simulator.
1490001	Instructions for Use - V1000 Foetal
1490002	V1000 Product Application Sheet

Comments on Stock references review:

part numbers upto date

Supplier Review

Stock Ref.	Description	Supplier A/C	Supplier P/N	Supplier Name	Rating
0013110	Carrying case.	00009445		Openhouse Products Ltd	B
1430270	PCB - Foetal Heart Simul	00010020		P & M Services	B
1430285	V1000 Case.	00011450		OKW Enclosures	B
1430286	V1000 Case Seal Kit.	00011450		OKW Enclosures	B
1490000	Leaflet - V1000 Foetal h	00009360		Print Centre	C
1430300	V1000 PCB Assembly.	00012189		Northern Hi-Tec - NHT	B
1430301	V1000 Transducer Mount.	00012189	V1000-2	Northern Hi-Tec - NHT	B
1420001	Case protector for Foeta	00011450		OKW Enclosures	B
1420000	Wall mount for Foetal He	00011450	A 92 26 227	OKW Enclosures	B
1430284	V1000 Case with keypad	00010665		Pendle Signs & Plastics	B
1430288	V1000 Battery Clip 4 x A	00011450		OKW Enclosures	B
1430308	V1000 Transducer nut.	00009314		Bradford Bolt & Nut Comp	B
1430306	V1000 Transducer screw.	00009314		Bradford Bolt & Nut Comp	B
1430307	V1000 Transducer washer.	00009314		Bradford Bolt & Nut Comp	B
1430287	V1000 Battery Compartment	00011450		OKW Enclosures	B
1430302	V1000 Transducer.	00012227	WM-R57A	Omni Circuits Internatio	B
1430296	V1000 label set (2) - ca	00010665		Pendle Signs & Plastics	B
1450000	Packing box - V1000	00011818		Macfarlane Group	B
1430303	V1000 Transducer mountin	00009061		Farnell	B
1430305	V1000 Transducer mountin	00009061		Farnell	B
1430297	V1000 intensity control	00009061		Farnell	B
1490000	Leaflet - V1000 Foetal h	00009366		Warwick Printing	B
1430295	V1000 Keypad Membrane	00012225		Danielson - Schurter	B
1430304	V1000 Transducer mountin	00009061		Farnell	B
1430320	V1000 Transducer v2.	00009123		RS Components Ltd	B
1490001	Instructions for Use - V	00009366		Warwick Printing	B
1430297	V1000 intensity control	00009123		RS Components Ltd	B
1430285	V1000 Case.				B
1430286	V1000 Case Seal Kit.				B
1430287	V1000 Battery Compartment				B
1430288	V1000 Battery Clip 4 x A				B
1430284	V1000 Case with keypad				B
1430296	V1000 label set (2) - ca				B
0013110	Carrying case.				B
1430300	V1000 PCB Assembly.				B
1420001	Case protector for Foeta				B
1430306	V1000 Transducer screw.				B
1430307	V1000 Transducer washer.				B
1430308	V1000 Transducer nut.				B
1430320	V1000 Transducer v2.	4248			Needs Grading
1490001	Instructions for Use - V				B
1430295	V1000 Keypad Membrane				B

Comments on Suppliers:

no issues with suppliers

Sales Information

Stock Reference	Description	2018	2019	2020	2021	2022	2023	2024
0013110	Carrying case.	3	6	7			2	
1410000	Foetal Heart Simulator model V1000.	53	43	17	18		30	
1420000	Wall mount for Foetal He	1	1	1				
1420001	Case protector for Foeta	24	6	11			2	
1430270	PCB - Foetal Heart Simul							
1430284	V1000 Case with keypad					4	2	
1430285	V1000 Case.	100						
1430286	V1000 Case Seal Kit.					2		
1430287	V1000 Battery Compartment							
1430288	V1000 Battery Clip 4 x A	1				3		
1430295	V1000 Keypad Membrane	4	5			2		
1430296	V1000 label set (2) - ca					4		
1430297	V1000 intensity control					1		
1430300	V1000 PCB Assembly.		1				1	
1430301	V1000 Transducer Mount.							
1430302	V1000 Transducer.	1	1					
1430303	V1000 Transducer mountin							
1430304	V1000 Transducer mountin							
1430305	V1000 Transducer mountin							
1430306	V1000 Transducer screw.							
1430307	V1000 Transducer washer.							
1430308	V1000 Transducer nut.							
1430309	V1000 Transducer interface cushion.	38	23	12	12	30	27	
1430319	V1000 Transducer interface cushion (v2).							
1430320	V1000 Transducer v2.					1		
1440000	Labour charge - Repair of V1000 Foetal					3	2	
1450000	Packing box - V1000							
1480000	Foetal Heart Simulator V1000 - Service	38	26	12	11	30	27	
1480001	Foetal Heart Simulator V1000 -	10	20	1	8	12	4	
1490000	Leaflet - V1000 Foetal h	50						
1490001	Instructions for Use - V							
1490002	V1000 Product Application Sheet							

Comments on Sales Information:

units still being sold,
no issues

Countries Review

Country	2018	2019	2020	2021	2022	2023	2024
AUS Australia							
Australia							
Belgium	[X]	[X]	[X]				
C China							
Chile							
CO Colombia	[X]	[X]					
Colombia							
Czech Republic	[X]		[X]				
Finland							
France	[X]	[X]		[X]			
Germany	[X]	[X]				[X]	
Greece							
HK Hong Kong							
Hungary							
IN India							
India	[X]	[X]	[X]	[X]	[X]	[X]	
Indonesia	[X]	[X]	[X]				
Ireland	[X]					[X]	
IT Italy							
Kingdom of Bahrain							
LIB Libya	[X]						
MA Malaysia	[X]						
Malaysia		[X]	[X]	[X]	[X]		
NO Norway							
Northern Ireland							
Norway				[X]		[X]	
Oman							
PA Pakistan	[X]						
Pakistan		[X]					
Peru							
PH Philippines							
Philippines			[X]				
Poland						[X]	
Portugal		[X]					
Romania	[X]					[X]	
Saudi Aarabia		[X]					
Saudi Arabia		[X]					
Scotland		[X]	[X]	[X]	[X]		
Singapore	[X]					[X]	
South Africa		[X]		[X]			
SP Spain	[X]						
Switzerland							

Country	2018	2019	2020	2021	2022	2023	2024
Thailand						[X]	
UAE		[X]	[X]				
UAE U A E							
UK	[X]	[X]	[X]	[X]	[X]	[X]	
UK United Kingdom		[X]					
United Kingdom	[X]					[X]	
USA		[X]	[X]				
USA USA							

Comments on Sales to Countries:

no issues with country sales

Comments on Risks with Sales to Countries:

Returns and Q.A. Fails Review

Stock Reference	Fault	2018	2019	2020	2021	2022	2023	2024
0013110	No Fault Found							
0013110	No Fault Return To Stock							
1410000	Battery Contacts Replaced And Calibrated	1						
1410000	Broken Wire	1						
1410000	Calibration Checked	9	21	6	17	24	8	2
1410000	Clean And Check							
1410000	Dead							
1410000	Faulty Board							
1410000	Membrane Keys Not Working							
1410000	New	1					2	6
1410000	No Fault Found		3					
1410000	Replaced Interface Cushion							
1410000	Replaced Keyboard Interface Cushion							
1410000	Replaced Keypad							
1410000	Replaced Keypad And Checked Calibration	4	2	2		1		
1410000	Replaced PCB And Calibrate							
1410000	Replaced PCB and Keypad then Calibrate		1					
1410000	Replaced Potentiometer							
1410000	Replaced Potentiometer and Serviced.							1
1410000	Replaced Transducer And Serviced	1	1					
1410000	Replaced Transducer Interface Cushion And Calibrate							
1410000	Return to stock							1
1410000	Rewired and checked calibration				1	1		
1410000	Serviced And Calibrated		1					
1410000	Serviced And Calibration Checked	33	21	34	31	40	54	37
1410000	Serviced with new battery case and contacts					1		
1410000	Serviced with new battery contacts and calibration checked.				1	3	1	1
1410000	Serviced with new battery contacts and pcb.						1	
1410000	Serviced With New Keypad		2	1	1	2		2
1410000	Serviced with new lower case and calibration checked.					4	6	
1410000	Serviced With New Pot And Keypad							
1410000	Transducer Cushion Interface Replaced.							
1410000	Unchecked - Returned To Stock							
1410000	Unit Leaking							
1420001	Needs Evaluating							1
1420001	No Fault Found							
1420001	No Fault Return To Stock							
1420001	Unchecked - Returned To Stock							
1430300	Needs Evaluating					2		

Comments on Returns:

servicing of units no problem faults

Comments on Risks with Returns and Potential Re-work:

Design Changes Review

Showing Documents Filed in Y 14 Design Changes

Comments on Design Changes:

no design changes

Comments on Risks with Design Changes:

User Instructions Review

Showing Documents Filed in F 5 User Instructions

Document ID	Description	Date Added/Updated
128797	V1000 Foetal Heart Simulator Instructions for Use User Manual Op...	08/09/23

Comments on User Instructions:

no changes

Comments on Risks User Instructions:

Labels Review

Showing Documents Filed in F 7 / F 8 Labels

Document ID	Description	Date Added/Updated
136745	V1000 Foetal Heart Simulator Labels	08/12/23

Comments on Labels:

no changes

Comments on Risks Labels:

Documentation Updates / Changes

Document ID	Description	Date Added/Updated
144421	V1000 Foetal Heart Simulator Introduction Training Questions	06/03/24
144419	V1000 Foetal Heart Simulator Introduction Training	06/03/24
141480	1410000 Service Manual v1000	07/02/24
136745	V1000 Foetal Heart Simulator Labels	08/12/23
134219	V1000 Foetal Heart Simulator PAQ Questionnaire	10/11/23
134197	Viamed V1000 Foetal Heart Simulator Warranty Statement	10/11/23
133452	V1000 Foetal Heart Simulator Lightburn Mousemat cut template	02/11/23
128797	V1000 Foetal Heart Simulator Instructions for Use User Manual Op...	08/09/23
127654	Drawing - V1000 Case 1430285	24/08/23
126777	USD Distributor Price List - Technical Services - V1000 Foetal H...	14/08/23
126775	USD Price List - Technical Services - V1000 Foetal Heart Simulat...	14/08/23
126771	EUR Distributor Price List - Technical Services - V1000 Foetal H...	14/08/23
126769	EUR Price List - Technical Services - V1000 Foetal Heart Simulat...	14/08/23
126767	GBP Distributor Price List - Technical Services - V1000 Foetal H...	14/08/23
126765	GBP Price List - Technical Services - V1000 Foetal Heart Simulat...	14/08/23
126763	USD Distributor Price List - Spare Parts - V1000 Foetal Heart Si...	14/08/23
126761	USD Price List - Spare Parts - V1000 Foetal Heart Simulator	14/08/23
126759	EUR Distributor Price List - Spare Parts - V1000 Foetal Heart Si...	14/08/23
126757	EUR Price List - Spare Parts - V1000 Foetal Heart Simulator	14/08/23
126753	GBP Distributor Price List - Spare Parts - V1000 Foetal Heart Si...	14/08/23
126751	GBP Price List - Spare Parts - V1000 Foetal Heart Simulator	14/08/23
126346	USD Distributor Price List - V1000 Foetal Heart Simulator	08/08/23
126344	USD Price List - V1000 Foetal Heart Simulator	08/08/23
126342	EUR Distributor Price List - V1000 Foetal Heart Simulator	08/08/23
126340	EUR Price List - V1000 Foetal Heart Simulator	08/08/23
126338	GBP Distributor Price List - V1000 Foetal Heart Simulator	08/08/23
126334	GBP Price List - V1000 Foetal Heart Simulator	08/08/23
112947	Quotation for EMC Testing of V1000	07/03/23
107173	V1000 Production Test and Programming Procedure	29/12/22
103556	V1000 Foetal Heart Simulator Clinical Trials Reports Reviews and...	14/11/22

Comments on Document Changes:

no issues with documentaation

Comments on Risks with Document Changes:

Internal Issues Review

Number of Issues reviewed: 51

Issue ID	Subject
291839	0013110 Carrying Case for Foetal Heart Simulator V1000
282469	1410000 Price GBP End User 0001 request Large Quantity
320303	1410000 Price USD Distributor 0006 request Large Quantity
300892	1430296 V1000 label set
322805	1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing
322804	1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing
322803	1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing
322802	1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing
322801	1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing
322800	1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing
322799	1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing
322798	1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing
322797	1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing
322796	1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing
322793	1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing
305095	1490001 edits and printing
296046	Annual Service and Calibration Costs Review
303148	Audit 15 Production Viamed (28)
296898	Audit 15 Production Viamed (28)
303517	DOCID 126440 1410000 Service Sanual v1000 1410000 Service Sanual v1000
303343	Document Update Request (118242) VM3COP55.04 V1000 1410000 Production Procedure
319730	Document Update Request (128636) 1410000 Service Sanual v1000
319408	Document Update Request (128636) 1410000 Service Sanual v1000
292647	Document Update Request (17694) VM3COP55.04 V1000 1410000 Production Procedure
321910	Document Update Request (641) Leaflet Viamed Foetal Heart Simulator V1000 1490000 (Export)
328623	File 66 V1000 Foetal Heart Simulator Risk File Updated
277770	File 66 V1000 Foetal Heart Simulator Risk File Updated
293948	Jobs to be Killed
326986	Product Failures New Codes Review (750)
326344	Product Failures New Codes Review (750)
312101	Product Failures New Codes Review (750)
281814	PVM2897 1430297 29/12/2022
281813	PVM2897 1430320 24/03/2023
283820	PVM2931 1430297 17/01/2023
293185	PVM2931 1430320 29/03/2023
287065	PVM2998 1430320 24/03/2023
288056	PVM2998 1430320 30/03/2023
317112	PVM3499 1430296 10/01/2024
325754	PVM3702 1430297 17/07/2024
326092	PVM3710 1430320 28/05/2024
327539	PVM3758 1430297 29/04/2024
303441	Request Scanning Item to Sale or return SOR961 Thames

Issue ID	Subject
83776	Returned Items SOR745
308858	Returned Items SOR961
308054	Sales - Distributor Agreements
307415	Sales - Distributor Agreements
285886	Send Service Offers (607)
110807	Sending Service Offers
290867	V1000 parts count
290866	V1000 parts count
303959	V1000 Spare Parts for Photography

Comments on Issues:

serve issues

Comments on Risks with Issues:

VIAMED Stock Meeting - Stock Queries

0013110 Carrying Case for Foetal Heart Simulator V1000

Issue ID #291839

Date Created 11/Apr/2023

Issued To: Derek Lamb

Completed Status: 20 Jun 2023

Notes:

Added by Catrin Hird sent to Catherine Spence

Please can stock be reviewed, stating 2 on SOR34 with Royal Cornwall from 2006.

Thanks

09 May 2023 Catherine Spence

Next Action Changed From Catherine Spence To Derek Lamb Derek, can you remove these ID; 79288 and 79291 dating back from 2006

09 May 2023 Derek Lamb

Done

09 May 2023 Catrin Hird

Please review stock, showing as still on SOR34 to Royal Cornwall.

20 Jun 2023 Derek Lamb

Done

Issues:291839

Additional Sales Orders - Additional Sales Orders

1410000 Price GBP End User 0001 request Large Quantity

Issue ID #282469

Date Created 03/Jan/2023

Issued To: Other

Completed Status: 01 Sep 2023

Notes:

Price tagged by Catrin Hird:

Add notes as to whom was asking for the price/quantity and Forward Issue to relevant sales person

01 Sep 2023 Derek Lamb

Issues:282469

Additional Sales Orders - Additional Sales Orders

1410000 Price USD Distributor 0006 request Large Quantity

Issue ID #320303

Date Created 09/Feb/2024

Issued To: Other

Completed Status: Still Outstanding

Notes:

Price tagged by Catrin Hird:

Add notes as to whom was asking for the price/quantity and Forward Issue to relevant sales person

Issues:320303

VIAMED Stock Meeting - Purchase Order Requirements

1430296 V1000 label set

Issue ID #300892

Date Created 13/Jul/2023

Issued To: Steve Nixon

Completed Status: 18 Jan 2024

Notes:

Added by Philip Crossley sent to Steve Nixon

I just thought I would get the ball rolling since we need a new supplier.

After completing PS3488 we will have 19 left.

I placed a purchase order for 500 but however many are on a roll.

18 Jan 2024 Philip CrossleyWe now have V1000 labels.

Issues:300892

VIAMED Stock Meeting - Stock Queries

1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing

Issue ID #322805

Date Created 06/Mar/2024

Issued To: Steve Hardaker

Completed Status: 08 Mar 2024

Notes:

Copy Issue Main Issue #322793

Added by Catrin Hird sent to Aqib Majeed

Please be aware that the V1000 Foetal Heart Simulator Calibration Certificate part number 1480001 is ONLY available for NEW units being sold which require a calibration certificate.

For other V1000 standard technical/service options see:

1480000 Functional Check Service and Calibration Certificate

1440000 Repair of Faulty/Damaged units

06 Mar 2024 Steve Hardaker

Noted

Issues:322805

VIAMED Stock Meeting - Stock Queries

1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing

Issue ID #322804

Date Created 06/Mar/2024

Issued To: Sophie Lines

Completed Status: 06 Mar 2024

Notes:

Copy Issue Main Issue #322793

Added by Catrin Hird sent to Aqib Majeed

Please be aware that the V1000 Foetal Heart Simulator Calibration Certificate part number 1480001 is ONLY available for NEW units being sold which require a calibration certificate.

For other V1000 standard technical/service options see:

1480000 Functional Check Service and Calibration Certificate

1440000 Repair of Faulty/Damaged units

06 Mar 2024 Sophie Lines

Okay noted, thanks

Issues:322804

VIAMED Stock Meeting - Stock Queries

1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing

Issue ID #322803

Date Created 06/Mar/2024

Issued To: Ryan Swaine

Completed Status: 06 Mar 2024

Notes:

Copy Issue Main Issue #322793

Added by Catrin Hird sent to Aqib Majeed

Please be aware that the V1000 Foetal Heart Simulator Calibration Certificate part number 1480001 is ONLY available for NEW units being sold which require a calibration certificate.

For other V1000 standard technical/service options see:

1480000 Functional Check Service and Calibration Certificate

1440000 Repair of Faulty/Damaged units

06 Mar 2024 Ryan Swaine

Noted

Issues:322803

VIAMED Stock Meeting - Stock Queries

1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing

Issue ID #322802

Date Created 06/Mar/2024

Issued To: Philip Crossley

Completed Status: 06 Mar 2024

Notes:

Copy Issue Main Issue #322793

Added by Catrin Hird sent to Aqib Majeed

Please be aware that the V1000 Foetal Heart Simulator Calibration Certificate part number 1480001 is ONLY available for NEW units being sold which require a calibration certificate.

For other V1000 standard technical/service options see:

1480000 Functional Check Service and Calibration Certificate

1440000 Repair of Faulty/Damaged units

06 Mar 2024 Philip Crossley

Noted

Issues:322802

VIAMED Stock Meeting - Stock Queries

1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing

Issue ID #322801

Date Created 06/Mar/2024

Issued To: Michael Green

Completed Status: 08 Mar 2024

Notes:

Copy Issue Main Issue #322793

Added by Catrin Hird sent to Aqib Majeed

Please be aware that the V1000 Foetal Heart Simulator Calibration Certificate part number 1480001 is ONLY available for NEW units being sold which require a calibration certificate.

For other V1000 standard technical/service options see:

1480000 Functional Check Service and Calibration Certificate

1440000 Repair of Faulty/Damaged units

06 Mar 2024 Michael Green

Noted, thanks.

Issues:322801

VIAMED Stock Meeting - Stock Queries

1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing

Issue ID #322800

Date Created 06/Mar/2024

Issued To: Kate Griffiths

Completed Status: 06 Mar 2024

Notes:

Copy Issue Main Issue #322793

Added by Catrin Hird sent to Aqib Majeed

Please be aware that the V1000 Foetal Heart Simulator Calibration Certificate part number 1480001 is ONLY available for NEW units being sold which require a calibration certificate.

For other V1000 standard technical/service options see:

1480000 Functional Check Service and Calibration Certificate

1440000 Repair of Faulty/Damaged units

06 Mar 2024 Kate Griffiths

Done

Issues:322800

VIAMED Stock Meeting - Stock Queries

1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing

Issue ID #322799

Date Created 06/Mar/2024

Issued To: Janine Gill

Completed Status: 06 Mar 2024

Notes:

Copy Issue Main Issue #322793

Added by Catrin Hird sent to Aqib Majeed

Please be aware that the V1000 Foetal Heart Simulator Calibration Certificate part number 1480001 is ONLY available for NEW units being sold which require a calibration certificate.

For other V1000 standard technical/service options see:

1480000 Functional Check Service and Calibration Certificate

1440000 Repair of Faulty/Damaged units

06 Mar 2024 Janine Gill

Done

Issues:322799

VIAMED Stock Meeting - Stock Queries

1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing

Issue ID #322798

Date Created 06/Mar/2024

Issued To: Emma Clark

Completed Status: 25 Mar 2024

Notes:

Copy Issue Main Issue #322793

Added by Catrin Hird sent to Aqib Majeed

Please be aware that the V1000 Foetal Heart Simulator Calibration Certificate part number 1480001 is ONLY available for NEW units being sold which require a calibration certificate.

For other V1000 standard technical/service options see:

1480000 Functional Check Service and Calibration Certificate

1440000 Repair of Faulty/Damaged units

21 Mar 2024 Emma Clark

Done

Issues:322798

VIAMED Stock Meeting - Stock Queries

1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing

Issue ID #322797

Date Created 06/Mar/2024

Issued To: Emily Hanson

Completed Status: 06 Mar 2024

Notes:

Copy Issue Main Issue #322793

Added by Catrin Hird sent to Aqib Majeed

Please be aware that the V1000 Foetal Heart Simulator Calibration Certificate part number 1480001 is ONLY available for NEW units being sold which require a calibration certificate.

For other V1000 standard technical/service options see:

1480000 Functional Check Service and Calibration Certificate

1440000 Repair of Faulty/Damaged units

06 Mar 2024 Emily Hanson

Done

Issues:322797

VIAMED Stock Meeting - Stock Queries

1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing

Issue ID #322796

Date Created 06/Mar/2024

Issued To: Catherine Spence

Completed Status: 20 Mar 2024

Notes:

Copy Issue Main Issue #322793

Added by Catrin Hird sent to Aqib Majeed

Please be aware that the V1000 Foetal Heart Simulator Calibration Certificate part number 1480001 is ONLY available for NEW units being sold which require a calibration certificate.

For other V1000 standard technical/service options see:

1480000 Functional Check Service and Calibration Certificate

1440000 Repair of Faulty/Damaged units

19 Mar 2024 Catherine Spence
noted

Issues:322796

VIAMED Stock Meeting - Stock Queries

1480001 V1000 Foetal Heart Simulator Calibration Certificate and Servicing

Issue ID #322793

Date Created 06/Mar/2024

Issued To: Aqib Majeed

Completed Status: 06 Mar 2024

Notes:

Added by Catrin Hird sent to Aqib Majeed

Please be aware that the V1000 Foetal Heart Simulator Calibration Certificate part number 1480001 is ONLY available for NEW units being sold which require a calibration certificate.

For other V1000 standard technical/service options see:

1480000 Functional Check Service and Calibration Certificate

1440000 Repair of Faulty/Damaged units

06 Mar 2024 Aqib Majeed

Done

Issues:322793

VIAMED Sales And Marketing - Any other business

1490001 edits and printing

Issue ID #305095

Date Created 29/Aug/2023

Issued To: Catrin Hird

Completed Status: 28 Dec 2023

Notes:

Added by Steve Nixon sent to Catrin Hird

Please order a batch of 250 x V1000 IFU 1490001

Remove page 9 reference to 0013110

Edit page 8, remove text from: If a service...

Update the revision.

08 Sep 2023 Catrin Hird

1410000 Instructions for use are updated as above. Updated document index. Requested quote from Think Print.

Issues:305095

VIAMED Sales And Marketing - Customer pricing agreements

Annual Service and Calibration Costs Review

Issue ID #296046

Date Created 24/May/2023

Issued To: Steve Nixon

Completed Status: 21 Jun 2023

Notes:

Added by Catrin Hird sent to Steve Nixon

Please can the servicing and calibration costs be reviewed. If they require updating, please let me know so that I can update the pricing.

Microstim already reviewed and amended to £60.00

30 May 2023 Steve Nixon

Do you have a list of part numbers?

30 May 2023 Catrin Hird0380000

4480500

4480520

1480001

1480000

20 Jun 2023 Steve Nixon

Done

21 Jun 2023 Catrin Hird

Updated letter with new pricing and added disclaimer to the footer regarding prices valid from date.

Issues:296046

Audits Calander - Audit Production

Audit 15 Production Viamed (28)

Issue ID #303148

Date Created 04/Aug/2023

Issued To: Philip Crossley

Completed Status: 25 Aug 2023

Linked Files

22 Aug 2023 V1000 production procedure PDF

Notes:

Added by Derek Lamb sent to Philip Crossley
1410000

can you review the build procedures and check they list any non tracked items like screws included in the build manual

07 Aug 2023 Philip Crossley

It look like all the boxing part of the procedure is missing.

I will send myself a Request Amendment and add some packaging notes.

22 Aug 2023 Philip Crossley

Added some missing parts and part numbers.

Added some note on QA and packing.

Issues:303148

Audits Calander - Audit Production
Audit 15 Production Viamed (28)
Issue ID #296898
Date Created 02/Jun/2023
Issued To: Derek Lamb
Completed Status: 20 Dec 2023

Notes:

Added by Helen Lamb sent to Derek Lamb
Auditing PS3495,
parts picked not matching expected parts in production procedure document ID 118242

Looks like parts are non tracked items, however the procedures do not stater this.

Followed unit barcode 2206694,
Built by Phil qa by Robert on 10th may 2023.

looks like procedure requires updating

04 Aug 2023 Derek Lamb
Created Related Issue #303148
Added by Derek Lamb sent to Philip Crossley
1410000

can you review the build procedures and check they list any non tracked items like screws included in the build manual

07 Dec 2023 Derek Lamb
noted the new manual has the screws listsed

Issues:296898

BS EN ISO 13485:2016 - Document Control Amendments needed

DOCID 126440 1410000 Service Sanual v1000 1410000 Service Sanual v1000

Issue ID #303517

Date Created 09/Aug/2023

Issued To: Philip Crossley

Completed Status: 06 Sep 2023

Linked Files

21 Aug 2023 1st draft service manual

01 Sep 2023 V1000 1st draft service manual [with SJH suggested amends] 20230901

05 Sep 2023 V1000 3rd draft, maybe final ?

Notes:

Added by Derek Lamb sent to Philip Crossley

Controlled Document DOCID 126440 1410000 Service Sanual v1000 Requires Creating.

17 Aug 2023 Philip Crossley

I have a first draft of the service manual. Just waiting for some part numbers.

21 Aug 2023 Philip Crossley

I have uploaded it to this issue in PDF form, see what you think.

The part numbers for Calibrated sticker and Double sided tape 10mm are missing.

I added the VM3COP55.05 number as it looks to be the next free number in the V1000 branch.

25 Aug 2023 Derek Lamb

Next Action Changed From Philip Crossley To Steve Hardaker

Steve can you take a look, comment and pass back, think I've spotted at least 1 typo,

01 Sep 2023 Steve Hardaker

Next Action Changed From Steve Hardaker To Philip Crossley I've made a few corrections and reworded some bits for formality. See attachment dated today.

One thing that I thought might be wrong is the bit about Isopropyl alcohol, didn't SN get you some branded disinfectant wipes to use for repairs and servicing?

04 Sep 2023 Philip Crossley

Yes Clinell wipes.

Sorry that was my mistake, in my job I'm not the last to touch them so I don't use the Clinell wipes because somebody else will.

Should I add the Clinell wipes into the service manual ?

05 Sep 2023 Philip Crossley

I've added a third and hopefully final draft with all amends suggested by SH.

None of the photos look to be floating. I think I've found a solution to that problem.

If this is all OK I can add a PDF of it if needed.

06 Sep 2023 Philip Crossley

06 Sep 2023 Derek Lamb

Done

Issues:303517

BS EN ISO 13485:2016 - Document Control Amendments needed

Document Update Request (118242) VM3COP55.04 V1000 1410000 Production Procedure

Issue ID #303343

Date Created 07/Aug/2023

Issued To: Derek Lamb

Completed Status: 25 Aug 2023

Linked Files

22 Aug 2023 V1000 production procedure PDF

23 Aug 2023 V1000 production procedure ODF

Notes:

Added by Philip Crossley sent to Philip Crossley

Controlled Document (118242) VM3COP55.04 V1000 1410000 Production Procedure Requires Updating

22 Aug 2023 Philip Crossley

Next Action Changed From Philip Crossley To Derek Lamb

Added missing parts and part numbers.

Added QA and packing procedure.

22 Aug 2023 Derek Lamb

can you attach the doc file?

23 Aug 2023 Philip Crossley I've added an .ODF

25 Aug 2023 Derek Lamb

25 Aug 2023 Derek Lamb

Done

25 Aug 2023 Philip Crossley

Issues:303343

BS EN ISO 13485:2016 - Document Control Amendments needed

Document Update Request (128636) 1410000 Service Sanual v1000

Issue ID #319730

Date Created 05/Feb/2024

Issued To: Derek Lamb

Completed Status: 08 Feb 2024

Linked Files

05 Feb 2024 V1000 Service Manual 1.03

05 Feb 2024 V1000 Service Manual 1.03 .ODF version

Notes:

Added by Philip Crossley sent to Philip Crossley

Controlled Document (128636) 1410000 Service Sanual v1000 Requires Updating

05 Feb 2024 Philip Crossley

V1.03.

Corrected location of Calibration Certificates to U: Drive.

Corrected other typos.

07 Feb 2024 Philip Crossley

Next Action Changed From Philip Crossley To Derek Lamb

07 Feb 2024 Derek Lamb

Done

08 Feb 2024 Philip Crossley

Issues:319730

BS EN ISO 13485:2016 - Document Control Amendments needed

Document Update Request (128636) 1410000 Service Sanual v1000

Issue ID #319408

Date Created 01/Feb/2024

Issued To: Philip Crossley

Completed Status: 12 Feb 2024

Notes:

Added by Steve Hardaker sent to Philip Crossley

Controlled Document (128636) 1410000 Service Sanual v1000 Requires Updating

Any idea how this version ended up in the document index? This is the working version that I sent back to you to update, with my suggested amends in red.

Did you finish this and have a more recent version we can upload?

05 Feb 2024 Philip Crossley

I've just requested an update and sent that V1.03 with Calibration Certificate location corrected to U: Drive. Plus all the other typos etc.

I've no idea how the old version managed to remain active, I think I updated it back in September.

12 Feb 2024 Steve Hardaker

Has now been upliaded, doc ID 141480. Linked it to the technical files.

Issues:319408

BS EN ISO 13485:2016 - Document Control Amendments needed

Document Update Request (17694) VM3COP55.04 V1000 1410000 Production Procedure

Issue ID #292647

Date Created 18/Apr/2023

Issued To: Derek Lamb

Completed Status: 20 Jun 2023

Linked Files

19 Apr 2023 VM3COP55.04 V1000 1410000 Production Procedure ID17693

27 Apr 2023 Rough draft

02 May 2023 VM3COP55.04 V1000 Production Version 3.0 27/04/23 PDF

02 May 2023 VM3COP55.04 V1000 Production Version 3.0 27/04/23

02 May 2023 VM3COP55.04 V1000 Production Version 3.0 27/04/23

02 May 2023 VM3COP55.04 V1000 Production Version 3.0 27/04/23 PDF

02 May 2023 VM3COP55.04 V1000 Production Version 3.0 27/04/23

Notes:

Added by Catrin Hird sent to Philip Crossley

Controlled Document (17694) VM3COP55.04 V1000 1410000 Production Procedure Requires Updating

As discussed with DL, please can you amend this COP.

Thanks

27 Apr 2023 Philip Crossley

I've uploaded a rough draft of the procedure. I think it's about right but it needs a little tidying up.

02 May 2023 Catrin Hird

Next Action Changed From Philip Crossley To Derek Lamb

Thanks, I've amended some spacing issues and added a part number for the tamper-proof seal.

The only thing I can see which I'd say is missing is the QA procedure COP number on page 12 section 18. Phil doesn't know but Cathy going to look into it. Surely we have one if it is referred to.

02 May 2023 Catrin Hird

MG suggested VM3COP55.05 for V1000 QA procedure, so updated procedure and reattached.

20 Jun 2023 Catrin Hird Have been uploaded to Intrastats doc index by the looks of the above :)

Issues:292647

BS EN ISO 13485:2016 - Document Control Amendments needed

Document Update Request (641) Leaflet Viamed Foetal Heart Simulator V1000 1490000

Issue ID #321910

Date Created 27/Feb/2024

Issued To: Derek Lamb

Completed Status: 01 Mar 2024

Notes:

Added by Catrin Hird sent to Derek Lamb

Controlled Document (641) Leaflet Viamed Foetal Heart Simulator V1000 1490000 (Export) Requires Updating

This leaflet is out of date but not sure if it can be archived or hidden behind an older version?

29 Feb 2024 Derek Lamb

ill just archive it.

... really old doc

Issues:321910

VIAMED Sales And Marketing - Post Market Surveillance

File 66 V1000 Foetal Heart Simulator Risk File Updated

Issue ID #328623

Date Created 03/May/2024

Issued To: Derek Lamb

Completed Status: Still Outstanding

Stock Ref: 0013110

Notes:

Risk file has changed, VM3COP27.12 Needs reviewing for 66 V1000 Foetal Heart Simulator as the Risk assesment has changed

Issues:328623

VIAMED Sales And Marketing - Post Market Surveillance

File 66 V1000 Foetal Heart Simulator Risk File Updated

Issue ID #277770

Date Created 14/Nov/2022

Issued To: Derek Lamb

Completed Status: 14 Nov 2022

Stock Ref: 0013110

Notes:

Risk file has changed, VM3COP27.12 Needs reviewing for 66 V1000 Foetal Heart Simulator as the Risk assesment has changed

14 Nov 2022 Derek Lamb
done the post market

Issues:277770

Production - Production Schedule

Jobs to be Killed

Issue ID #293948

Date Created 02/May/2023

Issued To: Derek Lamb

Completed Status: 08 May 2023

Notes:

Added by Catherine Spence sent to Derek Lamb
Please can you kill the following production jobs

PR03455 10 x 2510005 unable to make due to parts, we made a smaller job the other month with the parts that we had

PR03478 100 x 0110072 this is not how we make paired sensors

Ans also

PR03489 10 x 1410000 as i need to split into two smaller jobs, have already made one of them

03 May 2023 Derek Lamb
done

08 May 2023 Catherine Spence
complete

Issues:293948

VIAMED Management Meeting - VIAMED Management Meeting

Product Failures New Codes Review (750)

Issue ID #326986

Date Created 19/Apr/2024

Issued To: Derek Lamb

Completed Status: 25 Apr 2024

Notes:

System Generated

Task To be Completed

Review Intrastats Page:

Returns-> Repair codes Clean up

If New Faults have entered the system,

Review the Stock Repairs and apply a clean code and tag Fault / user or No Fault.

Complete all Stock References until the list is empty

19 Apr 2024 Derek Lamb

1410000 requires Cleaning! - RETURN TO STOCK

Issues:326986

VIAMED Management Meeting - VIAMED Management Meeting
Product Failures New Codes Review (750)

Issue ID #326344

Date Created 12/Apr/2024

Issued To: Derek Lamb

Completed Status: 18 Apr 2024

Notes:

System Generated
Task To be Completed

Review Intrastats Page:

Returns-> Repair codes Clean up

If New Faults have entered the system,

Review the Stock Repairs and apply a clean code and tag Fault / user or No Fault.

Complete all Stock References until the list is empty

12 Apr 2024 Derek Lamb

0310034 requires Cleaning! - CONVERTED TO TT480 AND SERVICE

Analox requires Cleaning! - SENSOR LEAD FAILED

1410000 requires Cleaning! - REPLACED POTENTIOMETER AND SERVICED.

7910210 requires Cleaning! - MULTIPLE FAULTS

no capa required

Done

Issues:326344

VIAMED Management Meeting - VIAMED Management Meeting

Product Failures New Codes Review (750)

Issue ID #312101

Date Created 10/Nov/2023

Issued To: Derek Lamb

Completed Status: 17 Nov 2023

Notes:

System Generated
Task To be Completed

Review Intrastats Page:

Returns-> Repair codes Clean up

If New Faults have entered the system,

Review the Stock Repairs and apply a clean code and tag Fault / user or No Fault.

Complete all Stock References until the list is empty

10 Nov 2023 Derek Lamb
0380030 - Tom Thumb Infant Resuscitator.
replaced guage face , no capa required

10 Nov 2023 Derek Lamb
0380030 - Tom Thumb Infant Resuscitator.
replaced guage face , no capa required

1410000 - Foetal Heart Simulator model V1000.
serviced, no capa

8010006 - Oxygen Sensor - rEvo CR22D
zero offset erro r, sensor fault no capa

Issues:312101

- Back Order Report

PVM2897 1430297 29/12/2022

Issue ID #281814

Date Created 29/Dec/2022

Issued To: Robert Connor

Completed Status: 03 Jan 2023

Notes:

PVM2897 1430297 Estimated ship to us date changed to 29 / 12 / 2022

Issues:281814

- Back Order Report

PVM2897 1430320 24/03/2023

Issue ID #281813

Date Created 29/Dec/2022

Issued To: Robert Connor

Completed Status: 03 Jan 2023

Notes:

PVM2897 1430320 Estimated ship to us date changed to 24 / 03 / 2023

Issues:281813

- Back Order Report

PVM2931 1430297 17/01/2023

Issue ID #283820

Date Created 16/Jan/2023

Issued To: Robert Connor

Completed Status: 16 Jan 2023

Notes:

PVM2931 1430297 Estimated ship to us date changed to 17 / 01 / 2023

Issues:283820

- Back Order Report

PVM2931 1430320 29/03/2023

Issue ID #293185

Date Created 24/Apr/2023

Issued To: Robert Connor

Completed Status: 24 Apr 2023

Notes:

PVM2931 1430320 Estimated ship to us date changed to 29 / 03 / 2023

Issues:293185

- Back Order Report

PVM2998 1430320 24/03/2023

Issue ID #287065

Date Created 17/Feb/2023

Issued To: Robert Connor

Completed Status: 20 Feb 2023

Notes:

PVM2998 1430320 Estimated ship to us date changed to 24 / 03 / 2023

Issues:287065

- Back Order Report

PVM2998 1430320 30/03/2023

Issue ID #288056

Date Created 28/Feb/2023

Issued To: Robert Connor

Completed Status: 01 Mar 2023

Notes:

PVM2998 1430320 Estimated ship to us date changed to 30 / 03 / 2023

Issues:288056

- Back Order Report

PVM3499 1430296 10/01/2024

Issue ID #317112

Date Created 08/Jan/2024

Issued To: Robert Connor

Completed Status: 08 Jan 2024

Notes:

PVM3499 1430296 Estimated ship to us date changed to 10 / 01 / 2024

Issues:317112

- Back Order Report

PVM3702 1430297 17/07/2024

Issue ID #325754

Date Created 06/Apr/2024

Issued To: Robert Connor

Completed Status: 08 Apr 2024

Notes:

PVM3702 1430297 Estimated ship to us date changed to 17 / 07 / 2024

Issues:325754

- Back Order Report

PVM3710 1430320 28/05/2024

Issue ID #326092

Date Created 09/Apr/2024

Issued To: Robert Connor

Completed Status: 10 Apr 2024

Notes:

PVM3710 1430320 Estimated ship to us date changed to 28 / 05 / 2024

Issues:326092

- Back Order Report

PVM3758 1430297 29/04/2024

Issue ID #327539

Date Created 25/Apr/2024

Issued To: Robert Connor

Completed Status: 25 Apr 2024

Notes:

PVM3758 1430297 Estimated ship to us date changed to 29 / 04 / 2024

Issues:327539

VIAMED Stock Meeting - Sale or Returns

Request Scanning Item to Sale or return SOR961 Thames

Issue ID #303441

Date Created 08/Aug/2023

Issued To: Catherine Spence

Completed Status: 11 Aug 2023

Linked Files

08 Aug 2023 Email from Mike

08 Aug 2023 Order for 1x V1000 on Sale or Return

09 Aug 2023 Signed TOC by Thames 20230809

09 Aug 2023 Thames quote

10 Aug 2023 Letter - SOR961 Thames Medical 20230810

10 Aug 2023 MIA Delivery Note - Thames Medical - SOR961 - 20230809

10 Aug 2023 Viamed Product Trial Feedback Form. ID16508

10 Aug 2023 MIA Delivery Note - Thames Medical - SOR961 - 20230809 - Revision2

Notes:

Added by Sophie Lines sent to Catherine Spence

Please scan to Sale or Returns Location ID34132 Stock Reference: 1410000

09 Aug 2023 Catherine Spence

id :2259988 S/N:PR03488A15

09 Aug 2023 Kate Griffiths

Next Action Changed From Catherine Spence To Steve Hardaker SOR authorised verbally by Steve Nixon
8.8.23 KG

SH will attach relevant documents

10 Aug 2023 Steve Hardaker

Next Action Changed From Steve Hardaker To Catherine Spence All documents should now be attached.

10 Aug 2023 Steve Hardaker

Amended MIA delivery note to show delivery on Monday 14th August.

11 Aug 2023 Catherine Spence

1Z9W96386842392162

11 Aug 2023 Sophie Lines

Thank you all

Issues:303441

VIAMED Stock Meeting - Sale or Returns

Returned Items SOR745

Issue ID #83776

Date Created 17/Nov/2016

Issued To: Katie Evans

Completed Status: 03 May 2024

Notes:

Added by Jonathan Connor sent to Katie Evans

SOR ID745

Originally added by :Katie Evans

Royal Blackburn Hospital

Tahani Suliman

E.B.M.E. (Electronics Dept.)

Haslingden Road

Blackburn

Lancashire

BB2 3HH

Returned : 1410000 PR02194A10

18 Nov 2016 Katie Evans

Completed

24 Nov 2016 Jonathan Connor

Thanks

Issues:83776

VIAMED Stock Meeting - Sale or Returns

Returned Items SOR961

Issue ID #308858

Date Created 09/Oct/2023

Issued To: Steve Hardaker

Completed Status: 10 Oct 2023

Notes:

Added by Robert Connor sent to Steve Hardaker

INFORMATION ONLY ISSUE DO NOT ADD NOTES!

SOR ID961

Originally added by :Sophie Lines

Thames Medical Ltd

Mike Brampton

Accounts

Thames House

8A Becket Garden

Worthing

BN13 2BW

Returned : 1410000 PR03488A15

Issues:308858

VIAMED Sales And Marketing - Sales Viamed Medical Export

Sales - Distributor Agreements

Issue ID #308054

Date Created 29/Sep/2023

Issued To: Derek Lamb

Completed Status: 18 Jan 2024

Linked Files

03 Oct 2023 MTT - CID4845

Notes:

Added by Ryan Swaine sent to Derek Lamb

Hi Derek, there is another issue, every account seems to have a the following items listed, even if they have never purchased them and they also seems to have some items missing that they have purchased recently:

0040003

0110019

0110429

0110560

0111261

0111276

1410000

2530004

4310009

29 Sep 2023 Derek Lamb
try again

03 Oct 2023 Ryan Swaine

Thank you.

The "Set all as One Off Sale" button should remove them from the list, regardless of date, but it does not seem to.

03 Oct 2023 Ryan Swaine MTT CID4845, sales data is visible and there are sales from 2023, but the section to select products is missing, screen shot attached.

03 Oct 2023 Derek Lamb

updated the linkins to the page from teh cRM,

i do have an issue with the following accounts, as they not in the crm

Wrapping Up

00000002

00000062

00000120

00000141

000005061

00000599

00001003

00001011

00001561

00003009

00003581

00003641

00006149

00006256

00006286

00006290

00006325
00006419
00006473
00006715
00006719
00006722
00006773
00007017
00007314
00007348
00007398
00007437
00007449
00007907
00007945
00012860
00012881
00012884
00012915
00012941
00012947
00012949
00012953
00013002
00013008
00013011
00013013
00013015
00013085
00020246
00020256
I0001707

18 Jan 2024 Ryan Swaine

Issues:308054

VIAMED Sales And Marketing - Sales Viamed Medical Export

Sales - Distributor Agreements

Issue ID #307415

Date Created 22/Sep/2023

Issued To: Derek Lamb

Completed Status: 29 Sep 2023

Notes:

Added by Ryan Swaine sent to Derek Lamb

Since the recent changes that were made to the Distributor Agreements page, please find the following issues:

- When you click in to a company, the company name has been replaced with Viamed and does not appear to link to the CRM, as it did before. This was very useful, as I open ten at a time and go from tab to tab, but I have no way of knowing which company I am on.

- The sales history was displayed at the bottom of the page, which again was very useful, as I could see very quickly if somebody had stopped/slowed purchasing.

- All of the pages appear to have the following memo: Duplicates found in CRM - Inform Derek for Merge on account

22 Sep 2023 Derek Lamb

updated a few stuff, might or might not have fixed all the above

25 Sep 2023 Ryan Swaine

It seems to be working okay, thank you. I have a non urgent request that may simplify the task.

Would it be possible to only use data on both the sales and product list since we switched over from opera?

It would be nice if the old and defunct products were removed from the list and I only need to go back a few years on the sales data?

If this is going to be a hassle, I can work with it as is.

29 Sep 2023 Derek Lamb

rewrote some of the code to look for active products, should also remove the delivery lines now

29 Sep 2023 Ryan Swaine

Brilliant, thank you

29 Sep 2023 Ryan Swaine

Created Related Issue #308054

Added by Ryan Swaine sent to Derek Lamb

Hi Derek, there is another issue, every account seems to have a the following items listed, even if they have never purchased them and they also seems to have some items missing that they have purchased recently:

0040003

0110019

0110429

0110560

0111261

0111276

1410000

2530004

4310009

VIAMED Sales And Marketing - VIAMED Sales And Marketing

Send Service Offers (607)

Issue ID #285886

Date Created 07/Feb/2023

Issued To: Catrin Hird

Completed Status: 09 Feb 2023

Notes:

System Generated

Task To be Completed

07 Feb 2023 Catrin Hird

Completed 5 x 1410000 V1000.

Left DB3, awaiting letter sign off.

Issues:285886

Office Meeting - Office Procedures

Sending Service Offers

Issue ID #110807

Date Created 21/Dec/2017

Issued To: Derek Lamb

Completed Status: 03 May 2024

Linked Files

21 Dec 2017 V1000 Email Template

21 Dec 2017 V1000 Letter Template

Notes:

Added by Katie Evans sent to Katie Evans
Derek,

A brief overview of what I have been doing.
From lookup tab>Worklists?Chase Possible Service Items.

Clicking on 1410000 as TT letter not yet signed off, see issue 89789.

Click on get info, click on barcode, if the invoice number starts with CRE or it has an (r) then I haven't been sending as they are credits or returns (to my understanding) sent the letter as standard through GoldMine with template.

The GBP end user letter template is in Q>goldmine>Template>Katie>V1000 Service AMENDED.dot For GBP distributors I have simply amended the price.

The tricky part is separating the end users from the distributors.

For EUR/USD service offers, I made a very similar email template but used a table (particularly useful for distributors who may have bought loads) please find attached

To help me with the distributor purchases, you built me a table on this page:
<https://www.vmsecure.me.uk/intranet/operainfo/showstockaccount.php?zz=1&vui=57&user=Katie%20Evans&idp=raztfgzrBcdOg&submenu=&sessionid=717df487131d62116fdcdb61812981af&catagory=141%20%20Foetal%20Heart%20-%20Prod&stk=1410000&account=I0007909&name=METLOG%20Deutschland%20GmbH>

I hope this is useful. When I went through this with Emily, the parts she found to be too difficult were figuring out who is a distributor and figuring out which were credits or returns.

21 Dec 2017 Katie Evans

Next Action Changed From Katie Evans To Derek Lamb

27 Dec 2017 Katie Evans

Issues:110807

VIAMED Stock Meeting - Stock Processing

V1000 parts count

Issue ID #290867

Date Created 29/Mar/2023

Issued To: Steve Nixon

Completed Status: 15 Jun 2023

Notes:

Copy Issue Main Issue #290866

Added by Robert Connor sent to Derek Lamb

All of the V1000 parts downstairs have been counted, in the case of very small things in large quantities the count is to the nearest significant figure and may be a slight underestimate.

1430330 x 20 Plastic carry case
1430301 x 150 transducer mount
1430295 x 115 Keypad
1430320 x 61 Transducer
1420000 x 2 wall mount
1430300 x 10 PCB
1430316 x 100 string of letters and numbers
1430296 x 43 instructions sticker for battery door
1430314 x 200 microcontroller
1420001 x 25 grey silicone cover
1430286 x 42 case seal kit
1430297 x 30 potentiometer
1430288 x 42 battery clips
1430311 x 34 connector 3 way
1430312 x 8 connector 2 way
1430331 x 116 rear label for hard carry case
1430316 x 550 PCB connector
1430287 x 48 battery compartment
1430298 x 69 black mat
1430284 x 46 case, drilled
1430310 x 340 crimp socket
1430305 x 180 nut
1430303 x 57 screw
1430304 x 129 washer
1430307 x 1000 washer
1430306 x 400 screw

Some things on this list are not showing up in stock as the parts have been written off, or are still showing as single item barcodes.

06 Apr 2023 Robert Connor 1490001 x 32 instruction booklet

16 Apr 2023 Steve Nixon

Priority Changed From 5 To 4

09 May 2023 Robert Connor Case parts arrived on PVM3073

1430285*50 V1000 case,
1430286*60 V1000 case seal,
1430287*60 V1000 battery compartment,
1430288*60 V1000 battery clip.

11 May 2023 Steve Nixon
Noted, thanks.

15 Jun 2023 Robert Connor

Issues:290867

VIAMED Stock Meeting - Stock Processing

V1000 parts count

Issue ID #290866

Date Created 29/Mar/2023

Issued To: Derek Lamb

Completed Status: 15 Jun 2023

Notes:

Added by Robert Connor sent to Derek Lamb

All of the V1000 parts downstairs have been counted, in the case of very small things in large quantities the count is to the nearest significant figure and may be a slight underestimate.

1430330 x 20 Plastic carry case
1430301 x 150 transducer mount
1430295 x 115 Keypad
1430320 x 61 Transducer
1420000 x 2 wall mount
1430300 x 10 PCB
1430316 x 100 string of letters and numbers
1430296 x 43 instructions sticker for battery door
1430314 x 200 microcontroller
1420001 x 25 grey silicone cover
1430286 x 42 case seal kit
1430297 x 30 potentiometer
1430288 x 42 battery clips
1430311 x 34 connector 3 way
1430312 x 8 connector 2 way
1430331 x 116 rear label for hard carry case
1430316 x 550 PCB connector
1430287 x 48 battery compartment
1430298 x 69 black mat
1430284 x 46 case, drilled
1430310 x 340 crimp socket
1430305 x 180 nut
1430303 x 57 screw
1430304 x 129 washer
1430307 x 1000 washer
1430306 x 400 screw

Some things on this list are not showing up in stock as the parts have been written off, or are still showing as single item barcodes.

29 Mar 2023 Robert Connor

1430320 transducer, additional 10 in stock now, 6x from PVM2897, 4x from PVM2931

29 Mar 2023 Robert Connor

1430320 transducer, additional additional 3 in stock from PVM3072

29 Mar 2023 Robert Connor

1430320 total stock level now 74

15 Jun 2023 Robert Connor

Issues:290866

VIAMED Sales And Marketing - Photography

V1000 Spare Parts for Photography

Issue ID #303959

Date Created 15/Aug/2023

Issued To: Philip Crossley

Completed Status: 12 Sep 2023

Notes:

Added by Catrin Hird sent to Philip Crossley

Hey Phil, please can you collate the spare parts from the V1000 Spare Parts price list for photograph (minus 1420000/1420001 as I already have those).

Thanks, document 126751.

Required for Tuesday 12th September.

15 Aug 2023 Philip Crossley
I will collect the parts

22 Aug 2023 Philip Crossley
Done, awaiting your return.

12 Sep 2023 Catrin Hird
Perfect, thanks

Issues:303959

Clinical / FDA Incidents online search

Clinical Investigation online review

Do any of the Results indicate a Risk / Problem : No

Do any of the Results indicate outdated Technology : No

Comments on Clinical Search :

Review of online FDA Incident reports

Do any of the Results indicate a Risk / Problem : No

Do any of the Results indicate outdated Technology : No

Comments on Clinical Search :