

ok, our systems say that we sent a complete order. But we are happy to send another item out to them free of charge, would they like it shipping now or with thier next order. put a free order on for the one missing item and then add notes to it as to wether they want it shipping now or with next order, if the answer is now then make it clear that it is a fully foc order so that the packer knows this, cheers

ps I have spoken to helen about this just now



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