



Sophie Lines <viamed.sophie.lines@gmail.com>

Re: question price

1 message

Wilhelmien Kool <wilhelmien.kool@anicura.nl>

Wed, Apr 17, 2024 at 3:12 PM

To: Sophie Lines <sophie.lines@viamed.co.uk>

Hello Sophie,

We would like to order 4 x the 2520020

Kind regards,

Wilhelmien Kool
Paraveterinair assistente**Specialistische Dierenkliniek Utrecht**
Middenwetering 19
3543 AR Utrecht
030-2513510[Website SDU](#)[Facebook SDU](#)[Instagram SDU](#)[LinkedIn SDU](#)**Van:** Sophie Lines <sophie.lines@viamed.co.uk>**Verzonden:** dinsdag 19 maart 2024 11:57**Aan:** Wilhelmien Kool <wilhelmien.kool@anicura.nl>**Onderwerp:** Re: question price

Good morning,

Thank you for your reply. I can confirm we do supply the spare parts you are looking for:

- Part number 2530012 - Microstim DB3 Intensity Control Knob = €5.75 each



- Part number 2520020 (0.9M) or 2520021 (1.5M) - Microstim DB3 Patient Lead - Veterinary Croc Clips = €19/€20 each respectively

I have noticed you are emailing from a Veterinary clinic, in which case **we do still supply the Microstim DB3 for Veterinary use**. I have attached a leaflet for your records.

The cost for a new unit would be €235.00 EXW and these are available in stock.

Please accept my apologies for the incorrect information I provided initially.

If you require any further information please do not hesitate to contact me.

Kind regards

Sophie Lines

Please note: My working days are Tuesday, Wednesday and Thursday

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

On Mon, Mar 18, 2024 at 5:11 PM Wilhelmine Kool <wilhelmien.kool@anicura.nl> wrote:

Dear Sophie,

We have one device which seems to be broken. The black button on the top is loose, so the device can no longer be turned on/off. Is this something that can be fixed?

I also need to order a few patient leads DB3 croc clips. Can they still be ordered?

I would also like to receive the details of the German company in case we want to purchase a new one.

Thank you very much in advance.

Met vriendelijke groet,

Wilhelmine Kool

Paraveterinair assistente

Specialistische Dierenkliniek Utrecht

Middenwetering 19

3543 AR Utrecht

030-2513510



Website SDU

 Facebook SDU Instagram SDU LinkedIn SDU

Van: Sophie Lines <sophie.lines@viamed.co.uk>

Verzonden: dinsdag 27 februari 2024 18:09

Aan: Wilhelmiën Kool <wilhelmien.kool@anicura.nl>

Onderwerp: Re: question price

Good afternoon ,

Thank you for your email. Unfortunately, the Microstim DB3 device was discontinued as a medical product on the 17th May 2019. We may be able to assist if you have existing units requiring repair or spare parts, but we no longer manufacture or supply new units.

We now supply a new device that we purchase from Germany, would you like us to put you in contact with their local distributor?

Kind regards

Sophie Lines

Please note: My working days are Tuesday, Wednesday and Thursday

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

On Tue, Feb 27, 2024 at 8:58 AM Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Wilhelmiën Kool** <wilhelmien.kool@anicura.nl>

Date: Tue, 27 Feb 2024 at 08:57

Subject: question price

To: office@viamed.co.uk <office@viamed.co.uk>

Good morning,

I would like to have an indication what it will cost when we order a new microstim device
(2510000 Microstim DB3 Supramaximal Nerve Stimulator)

Please let me know,
Thank you in advance!

Met vriendelijke groet,

Wilhelmien Kool
Paraveterinair assistente

Specialistische Dierenkliniek Utrecht
Middenwetering 19
3543 AR Utrecht
030-2513510



Website SDU



Facebook SDU



Instagram SDU



LinkedIn SDU
