



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: Your orders

1 message

Dimitrios Charalambidis <dimitrios.charalambidis@pnoe.com>

5 April 2024 at 11:18

To: Kate Griffiths <kate.griffiths@viamed.co.uk>

Cc: Steve Nixon <steve.nixon@viamed.co.uk>

Hi Kate,

Thank you for your email. Please see my answers below in **blue**.

Best regards,

D.

Dimitrios Charalambidis

Head of Operations | PNOË, Inc & XHALE SA | <https://pnoe.com>[FT ranking: The Americas' Fastest-Growing Companies 2023](#)

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On Fri, Apr 5, 2024 at 2:03 PM Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good morning Dimitrios,

I hope you are well.

The good news is we are shipping your 100 sensors today from your February order 02022493JG.

Great. Please share the relevant paperwork (invoice, etc), a spreadsheet version with production date code, and the tracking number.I also need to inform you that there was an office error on that order, **we missed off the sensor checking fee of €200.**

If you have not yet paid for proforma invoice MVM149104, I would like to add the outstanding €200 to it. Please let me know if you have not paid yet and I will amend it and re-send the proforma invoice.

I have not paid it yet. Please send me the amended proforma.

I apologise for any inconvenience this has caused you and I look forward to your reply.

No worries. Thank you for your assistance.

Thank you for your understanding.

Kind regards

Kate Griffiths

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Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

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