



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

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**RE: Calibration/Repair V1000 Simulator**

1 message

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**SP Global** <spglobal2011@gmail.com>

4 April 2024 at 15:06

To: Kate Griffiths &lt;kate.griffiths@viamed.co.uk&gt;

Hi Kate

Can you change the Invoice Address to  
SP Global Healthcare instead of SP Global PLT

Thank you

Best Regards

Lynn

SP Global Healthcare

0193200123/ 0194781123

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**From:** [Kate Griffiths](#)**Sent:** Thursday, April 4, 2024 3:54 PM**To:** [SP Global](#)**Subject:** Re: Calibration/Repair V1000 Simulator

Good morning,

Please see attached proforma invoice relating to the service and functional check of your V1000, S/N: PR01883A19.

Upon receipt of payment the repairs team will proceed.

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

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On Wed, 20 Mar 2024 at 09:07, Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)> wrote:

Many thanks for your PO. We will email you a proforma invoice after the device has been received and assessed by the repairs team.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Wed, 20 Mar 2024 at 01:41, SP Global <[spglobal2011@gmail.com](mailto:spglobal2011@gmail.com)> wrote:

Good Morning Kate

Enclosed is the Purchase Order for the calibration/repair. Item is being shipped out via DHL  
**3395270476**

Thank you

Best Regards

Lynn

SP Global Healthcare

0193200123/ 0194781123

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**From:** [Kate Griffiths](#)

**Sent:** Friday, March 8, 2024 5:04 PM

**To:** [SP Global](#)

**Subject:** Re: Calibration/Repair V1000 Simulator

Good morning Vincent,

Thank you for your enquiry. I gave you a returns reference number relating to this device in October 2023. This number was **SRS68617**. This number can be used if you decide to send the device in. It just needs to be added to any paperwork you include.

The cost for a V1000 Foetal Heart Simulator functional check service, which includes a certificate of calibration is now **\$79.20 EXW**. **The price would vary if a fault was found.**

You would need to send the device in to us, then we would issue a proforma invoice and only proceed upon receipt of payment.

Please could the device also be returned with a certificate of decontamination status? This can just be something stating whether the item **has or has not been fully decontaminated**, that would be acceptable.

We would of course expect the device to have been cleaned and no batteries are included.

Our address is as follows:

Viamed Ltd

Repairs Team SRS68617

15 Station Road  
Cross Hills  
Keighley

West Yorkshire  
BD20 7DT

UK

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Fri, 8 Mar 2024 at 05:03, SP Global <[spglobal2011@gmail.com](mailto:spglobal2011@gmail.com)> wrote:

Dear Kate

I have a unit of V1000 Fetal Heart Simulator S/N PRO1883A19.

We would like to return for calibration (include certificate of calibration) and other maintenance/repair if applicable. Unit is still functional

Please send us the necessary instruction and estimated repair/calibration cost

Thank you

Best Regards

Vincent

SP Global Healthcare

0193200123/ 0194781123