



Sophie Lines <viamed.sophie.lines@gmail.com>

RE: V1000

1 message

BLACKWELL, David (DARTFORD AND GRAVESHAM NHS TRUST) <davidblackwell@nhs.net> Thu, Apr 4, 2024 at 8:28 AM
To: Sophie Lines <sophie.lines@viamed.co.uk>

Hi, apologies for the delay, it has been crazy.

The serial number is : PRO2643A13

I will send this in for a repair quote.

Kind regards

Dave Blackwell | Clinical Engineering Technical Manager

Newtons Court - Darent Valley Hospital

7 Newtons Court

Crossways Business Park

Dartford

Kent.

DA2 6QL

Email: davidblackwell@nhs.net

Clinical Engineering, Dartford & Gravesham NHS Trust, *Darenth Wood Road, Dartford, Kent. DA2 8DA*

Gravesham Community Hospital - Bath St, Gravesend DA11 0DG

Queen Mary's Hospital - Frogna Avenue, Sidcup, Kent. *DA14 6LT.*

<http://www.qmh.oxleas.nhs.uk/>

EDI Disability Council Lead

'Vis-Ability'

dgn-tr.vis-ability@nhs.net



Our values

**C**Care with
Compassion**R**Respect
& Dignity**E**Striving
to Excel**S**Professional
Standards**T**Working
Together

From: Sophie Lines <sophie.lines@viamed.co.uk>

Sent: 20 March 2024 16:01

To: BLACKWELL, David (DARTFORD AND GRAVESHAM NHS TRUST) <davidblackwell@nhs.net>

Subject: Re: V1000

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This message originated from outside of NHSmail. Please do not click links or open attachments unless you recognise the sender and know the content is safe.

Good afternoon,

Thank you for your email. Yes, you can send your V1000 to us for repair/servicing. Please could you let me know a brief description of the repairs required, and the serial number of the device/s? If the unit *just* requires servicing, we do offer this at a fixed price of £60.00 plus £12.00 return carriage, plus VAT.

You can send the unit/s to us and upon receipt and evaluation, we will send you an official quotation for the work required from which you can raise your Purchase Order.

Please can you let me know the serial number/s of the V1000 unit/s requiring repair/servicing, I can then provide you with a returns reference number.

Kind regards

Sophie Lines

Please note: My working days are Tuesday, Wednesday and Thursday

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On Wed, Mar 20, 2024 at 3:47 PM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **BLACKWELL, David (DARTFORD AND GRAVESHAM NHS TRUST)** <davidblackwell@nhs.net>

Date: Wed, 20 Mar 2024 at 15:45

Subject: V1000

To: technical@viamed.co.uk <technical@viamed.co.uk>

Good afternoon

Do you provide repair services for the V1000 simulator?

Kind regards

Dave Blackwell | Clinical Engineering Technical Manager

Newtons Court - Darent Valley Hospital

7 Newtons Court

Crossways Business Park

Dartford

Kent.

DA2 6QL

Email: davidblackwell@nhs.net

Clinical Engineering, Dartford & Gravesham NHS Trust, Darent Wood Road, Dartford, Kent. DA2 8DA

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