



Janine Gill <viamed.janine.gill@gmail.com>

Avensys Purchase Order 0000058057.

Jacob Carthew <jacob.carthew@avensysmedical.co.uk>
To: "janine.gill@viamed.co.uk" <janine.gill@viamed.co.uk>

25 March 2024 at 14:12

Dear Janine,

I hope this email finds you well.

I regret to inform you that the order referenced above (0000058057) has encountered damage during transit. Upon consultation with our engineers, it has been determined that the damage rendered the contents unusable. I have attached several images for your reference, and I can provide additional visuals if necessary.

Could you please arrange for a replacement of the damaged sensor we received? Additionally, we would appreciate guidance on how to proceed with the damaged unit.

Thank you for your prompt attention to this matter. I look forward to your response.

Kind Regards



Jacob Carthew
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3 attachments



PO 58057.jpg
2018K



PO 58057 (1).jpg
1276K



PO 58057 (2).jpg
1441K