

Fwd: Tom Thumb Service

2 messages

Main Account <viamedinbox@gmail.com>

To: Kate Griffiths <kate.griffiths@vmsecure.me.uk>

27 March

----- Forwarded message -----
From: **WATSON, David (COUNTY DURHAM AND DARLINGTON NHS FOUNDATION TRUST)** <david.watson28@nhs.net>
Date: Wed, 27 Mar 2024 at 09:38
Subject: Tom Thumb Service
To: enquiries@viamed.co.uk <enquiries@viamed.co.uk>

Good Morning

Please could I arrange for a service of a Tom Thumb, serial number VMD105.

Kind Regards

David

Kind Regards

David

Please complete the Clinical Engineering Survey at: <https://forms.office.com/e/wRreVtykFX>

CDD Services - Estates & Facilities


David Watson

Clinical Engineering Technician

Tel: 01325 743048

Ext: 43048

david.watson28@nhs.net



Clinical Engineering De

Darlington Memo

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Kate Griffiths <kate.griffiths@viamed.co.uk>

Draft To: david.watson28@nhs.net

Bcc: Main Account <viamedinbox@gmail.com>

27 March 2024 at 10:48

Good morning David,

Thank you for your email confirming you have another unit for service.

Please send your Tom Thumb unit (VMD105) to us using returns reference **SRS68742** on any accompanying paperwork and packaging to the following address:

Viamed Ltd
Repairs Team SRS68742
15 Station Road
Cross Hills
Keighley
BD20 7DT

Please could the device be returned with a certificate of decontamination status. This can just be something stating whether the item **has or has not been fully decontaminated**, that would be acceptable.

Once received our engineers will take a look, and we will then be in touch with a quotation from which a PO can be raised.

If you require any further information please do not hesitate to contact me.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

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