



Kate Griffiths <viamed.kate.griffiths@gmail.com>

RE: Damaged VM2500M

1 message

Ashley Davies <ashley@thamesmedical.com>
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

21 March 2024 at 16:15

Hi Kate,

Please go ahead with the repair.

Kind regards

Ashley

Ashley Davies
Office Manager
T: 01903 522911



From: Kate Griffiths [mailto:kate.griffiths@viamed.co.uk]
Sent: 21 March 2024 13:47
To: Ashley Davies <ashley@thamesmedical.com>
Subject: Re: Damaged VM2500M

Good afternoon Ashley,

Please see attached quotation relating to the repair of your VM-2500 capnograph S/N: 80630142. Upon receipt of a PO, the repairs team will proceed.

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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On Thu, 21 Mar 2024 at 13:44, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Cathy Green** <viamedinbox@gmail.com>

Date: Wed, 13 Mar 2024 at 15:10

Subject: Re: Damaged VM2500M

To: Ashley Davies <ashley@thamesmedical.com>

Dear Ashley.

Please use SRS68728 for the return of the unit.

Kind Regards

Cathy Green

On Wed, 13 Mar 2024 at 14:45, Ashley Davies <ashley@thamesmedical.com> wrote:

Hi Cathy,

Please issue a returns number and I will brief the client.

Kind regards

Ashley

Ashley Davies
Office Manager
T: 01903 522911



From: Cathy Green [mailto:viamedinbox@gmail.com]
Sent: 13 March 2024 13:58
To: Ashley Davies <ashley@thamesmedical.com>
Subject: Re: Damaged VM2500M

Dear Ashley

If you would like to go ahead with the repair, I will issue you a returns number.

Kind Regards

Cathy Green

On Wed, 13 Mar 2024 at 13:47, Ashley Davies <ashley@thamesmedical.com> wrote:

As discussed,

It's the central tab on the battery terminal (which can be found stuck to the back).



Kind regards

Ashley

Ashley Davies
Office Manager
T: 01903 522911





From: Ashley Davies [mailto:ashley@thamesmedical.com]

Sent: 13 March 2024 13:14

To: 'Kate Griffiths' <kate.griffiths@viamed.co.uk>; 'Cathy Green' <cathy.green@vmsecure.me.uk>

Subject: RE: Damaged VM2500M

Hi Guys,

Any update on this for me? Hope you are both well.

Kind regards

Ashley

Ashley Davies
Office Manager
T: 01903 522911



From: Kate Griffiths [mailto:kate.griffiths@viamed.co.uk]

Sent: 11 March 2024 10:57

To: Ashley Davies <ashley@thamesmedical.com>; Cathy Green <cathy.green@vmsecure.me.uk>

Subject: Re: Damaged VM2500M

Good morning Ashley,

This is a question I need Cathy to answer, she is not in today. I will email you again tomorrow, I hope that is ok.

Thank you for your patience.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

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On Mon, 11 Mar 2024 at 10:41, Ashley Davies <ashley@thamesmedical.com> wrote:

Good morning,

Hope you had a lovely weekend.

I have a VM2500M (SN:80630142) in which one of the tabs of the battery terminal has broken off. Could you give me an estimate of cost and turnaround time to have this repaired?

Kind regards

Ashley

Ashley Davies
Office Manager
T: 01903 522911



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Kind regards

Cathy Green

Viamed Ltd.

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Kind regards

Cathy Green

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