



Sophie Lines &lt;viamed.sophie.lines@gmail.com&gt;

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**RE: Purchase Order No: 837403 from : University Hospitals Birmingham NHS Foundation Trust**

1 message

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**Stacey Lowry** <Stacey.Lowry@uhb.nhs.uk>  
To: Sophie Lines <sophie.lines@viamed.co.uk>

Thu, Mar 14, 2024 at 11:53 AM

Hi Sophie,

I don't think Tracy is in today as I'm aware she works across sites with ourselves and heartlands.

I do know these items are something they will definitely need in their neonatal unit so can I please approve the new pricing on her behalf and I will communicate to her she needs to amend pricing going forward?

Kind regards

**Stacey Lowry**  
**Ward Services Coordinator Ward 5 GHH**

Email: [Stacey.Lowry@uhb.nhs.uk](mailto:Stacey.Lowry@uhb.nhs.uk)



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**From:** Sophie Lines <[sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)>  
**Sent:** Wednesday, March 13, 2024 11:45 AM  
**To:** Stacey Lowry <[Stacey.Lowry@uhb.nhs.uk](mailto:Stacey.Lowry@uhb.nhs.uk)>  
**Subject:** Fwd: Purchase Order No: 837403 from : University Hospitals Birmingham NHS Foundation Trust

**This Message has originated outside your organisation.**

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Hi Stacey,

I am wondering if you can help regarding the order below (837403) which has been on hold since 13th February - I have tried to email Tracey but have not received a response. The pricing is incorrect so it is currently on hold awaiting confirmation we are able to proceed

Kind regards

Sophie Lines

Please note: My working days are Tuesday, Wednesday and Thursday

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----- Forwarded message -----

From: **Sophie Lines** <[sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)>

Date: Tue, Mar 5, 2024 at 10:42 AM

Subject: Fwd: Purchase Order No: 837403 from : University Hospitals Birmingham NHS Foundation Trust

To: <[Tracy.Boulton@uhb.nhs.uk](mailto:Tracy.Boulton@uhb.nhs.uk)>

Dear Tracy,

I am emailing regarding your order 837403 - this is currently on hold due to incorrect pricing (see previous email sent on 13th February) please can you let me know if you are happy for us to proceed with this order at the correct price?

Kind regards

Sophie Lines

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From: **Sophie Lines** <[sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)>

Date: Tue, Feb 13, 2024 at 10:23 AM

Subject: Re: Purchase Order No: 837403 from : University Hospitals Birmingham NHS Foundation Trust

To: <[Tracy.Boulton@uhb.nhs.uk](mailto:Tracy.Boulton@uhb.nhs.uk)>

Dear Tracy,

Thank you for your order 837403. Unfortunately, the price on your order is incorrect. The prices for all the EyeMax Phototherapy Masks have recently increased to:

**1114005 - Regular (Blue) - Pack of 20 = £55.30**

1114006 - Premie (Orange) - Pack of 20 = £55.30

1114007 - Micro (Green) - Pack of 20 = £55.30

*As you can see, all sizes are now priced the same.*

EyeMax 2 Postage charges:

1 pack: £8.00

2 - 4 packs: £10.00

**5+ packs: £12.00**

All prices exclude VAT.

Please can you let me know if you are happy for us to proceed with the order at the prices indicated in bold above?

Kind regards

Sophie Lines

Please note: My working days are Tuesday, Wednesday and Thursday

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On Tue, Feb 13, 2024 at 7:51 AM Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> wrote:

----- Forwarded message -----

From: <[system@exchange.ghxeurope.net](mailto:system@exchange.ghxeurope.net)>

Date: Mon, 12 Feb 2024 at 23:49

Subject: Purchase Order No: 837403 from : University Hospitals Birmingham NHS Foundation Trust  
To: <[orders@viamed.co.uk](mailto:orders@viamed.co.uk)>

[exchange.ghxeurope.net](https://exchange.ghxeurope.net)

\*\* PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL \*\*

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You have a new Order ready to download

Please click on this link to download the Order:

<https://exchange.ghxeurope.net/d.aspx?i=Yf54602029>

This will inform the Trust of your receipt of the Order

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12/02/24 23:49

Priority: High

Order No: 837403

Customer Name: University Hospitals Birmingham NHS Foundation Trust

Customer Address: Birmingham Heartlands Hospital, Bordesley Green East, Birmingham, West Midlands, B9 5SS, England

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If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on [support-uk@ghxeurope.com](mailto:support-uk@ghxeurope.com)

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