



Manufacture,
repair certify
and supply

 **GNW Instrumentation**

A division of Gauges North West Ltd

Unit 1 Old Hall Farm Business Park
Crowland Street
Southport
PR9 7RJ

tel: 01704 536 010

fax: 01704 548 028

email: sales@gnw.co.uk

web: www.gnw.co.uk

- Thermometers & pressure gauges
- Electronic instrumentation
- Test equipment & calibration
- Scales, balances & weights
- Pneumatic & hydraulic equipment
- Chart recorders
- Thermocouples
- Transducers & transmitters
- Flowmeters

Date:

Ref:

Dear Sir/Madam

To enable a quick response to your Supplier Assessment Questionnaire we have attached a STET LISTING and copies of any relevant accreditation certificates, which will assist your company to access the QA Status of Gauges North West Ltd.

We trust you find the information satisfactory; if not, please do not hesitate to contact the writer.

Yours faithfully

GAUGES NORTH WEST LTD



Beverley Edwards
QA & Customer Liaison Dept.



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The Information Below Has Been Listed By Gauges North West Ltd To Assist Potential Or Current Customers As To The QA Status Of The Above Company

GENERAL INFORMATION

COMPANY NAME & ADDRESS	GAUGES NORTH WEST LTD UNIT 1 OLD HALL FARM BUSINESS PARK CROWLAND STREET SOUTHPORT PR9 7RJ TEL: 01704 536 010 FAX: 01704 548 028 EMAIL: INFO@GNW.CO.UK
USUAL SERVICES PROVIDED	MANUFACTURE, REPAIR, CERTIFY ALL ASPECTS OF ELECTRONIC & MECHANICAL PROCESS INSTRUMENTATION
PRODUCT CATALOGUE AVAILABLE	YES
CLOSEST: MOTORWAY SEAPORT RAILWAY STATION AIRPORT	 M57 LIVERPOOL SOUTHPORT LIVERPOOL JOHN LENNON
DOES THE COMPANY OPERATE A FORMAL SYSTEM OF TRAINING?	YES
DOES THE COMPANY OPERATE A FORMAL SYSTEM FOR DEALING WITH CUSTOMER COMPLAINTS?	YES
IS THERE A FORMAL QUALITY SYSTEM IN EXISTENCE?	YES
PLEASE PROVIDE DETAILS OF FOLLOWING INSURANCE HELD BY YOUR COMPANY	
INSURERS	ALLIANZ
EMPLOYERS LIABILITY	£10,000,000
PUBLIC LIABILITY	£5,000,000
PRODUCT LIABILITY	£5,000,000



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IS HAZARD ANALYSIS AND CRITICAL CONTROL POINT SYSTEM (HACCPs) USED?	CONFORMANCE TO COSHH ONLY.
IS THE COMPANY A MEMBER OF:- A) ANY TRADE B) ANY ORGANISATIONS PLEASE LIST	SAFE CONTRACTOR ACCREDITATION SCHEME (CERT ATTACHED)
LIST ANY FORMAL QUALITY APPROVALS (e.g. ISO9001) NOTE : IF NONE - PLEASE STATE INTENTIONS	ACCREDITED TO: BS EN ISO9001:2008 No:95020 & BS EN ISO/IEC 17025:2005 No: 95040 B.ST NO LZ-91-01-01-/3 M.O.D. NO D.POD/C58/M15/300/GA/137 D.O.E. NO 3W/612/1-88 ADMIRALTY NO NUMBER BY NAME CERTIFICATION TO LLOYDS UPON REQUEST SAFE CONTRACTOR APPROVED
DOES THE COMPANY OPERATE A FORMAL SYSTEM OF TRAINING?	YES
FOR HEALTH & SAFETY	YES
FOR QUALITY ASSURANCE	YES
DOES THE COMPANY OPERATE A FORMAL SYSTEM FOR DEALING ACCIDENTS & NEAR MISSES?	YES
DO YOU HAVE WRITTEN METHOD STATEMENTS FOR THE SERVICES YOU OFFER?	YES

CALIBRATION TURNAROUND TIMES	0-1 WEEK
SUPPLY TIMES	1-2 WEEKS
REPAIR TURNAROUND TIMES	0-1 WEEK



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QUALITY ASSURANCE

DOES THE COMPANY HAVE A FORMAL QUALITY MANUAL?	YES
IS IT AVAILABLE FOR CUSTOMERS' INSPECTION?	YES
ARE THERE FULLY DOCUMENTED PROCEDURES FOR QUALITY?	YES
ARE THE PROCEDURES AUDITED REGULARLY AND THE RESULTS RECORDED?	YES
WHO CONDUCTS THE AUDIT?	MS B EDWARDS.
IS THERE A MANAGER NOMINATED WITH SPECIFIC QUALITY RESPONSIBILITIES? STATE NAME STATE TITLE	MS B EDWARDS Q.A. MANAGER.
TO WHOM IS HE RESPONSIBLE? STATE NAME STATE TITLE	MR. M.D. EDWARDS MANAGING DIRECTOR.
HOW MANY QUALITY CONTROL PERSONNEL ARE EMPLOYED?	2
IS THERE A SPECIFIC PROCEDURE FOR RECORDING, CHECKING AND ACKNOWLEDGING ORDERS?	YES
DOES A PROCEDURE EXIST FOR ENSURING THAT THE CUSTOMERS' REQUIREMENTS ARE UNDERSTOOD BEFORE MANUFACTURING?	YES
HAVE YOU FACILITIES FOR READILY RECOGNISING HOLD-UPS AND FOR ADVISING THE CUSTOMER?	YES
DOES YOUR ADVISE NOTE SYSTEM CLEARLY IDENTIFY THE CUSTOMERS ORDER NUMBER AND REQUIREMENT?	YES
ARE ALL MANUFACTURING AREAS IN POSSESSION OF WRITTEN PROCEDURES AND INSTRUCTIONS?	YES
IS RAW MATERIAL IDENTIFIED AT ALL STAGES OF MANUFACTURE?	YES
DOES EACH BATCH HAVE A CLEARLY DEFINED IDENTITY THROUGHOUT?	YES



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ARE THERE WRITTEN INSPECTION PROCEDURES FOR EACH ESSENTIAL STAGE WHERE NECESSARY AS WELL AS FINAL INSPECTION?	YES
CAN INFERIOR OR NON CONFORMING QUALITY BE DETECTED EARLY?	YES
ARE THERE PROCEDURES FOR RECTIFYING NON CONFORMING PRODUCTS?	YES
IS QUALITY CONTROL AND INSPECTION EQUIPMENT CHECKED AND CALIBRATED ON A REGULAR BASIS?	YES
DO YOU HAVE LABORATORY FACILITIES?	YES
DO YOU HAVE FACILITIES TO ENABLE CUSTOMERS TO VERIFY QUALITY WHILST THE PRODUCT IS STILL ON YOUR PREMISES?	YES
IS UNRECTIFIABLE PRODUCT STORED AWAY FROM GOOD PRODUCT AND READILY IDENTIFIED?	YES
DO ADEQUATE RECORDS EXIST OF QUALITY PERFORMANCE, RAW MATERIAL INSPECTION AND DISPOSAL OF NON CONFORMING PRODUCT?	YES
ARE ALL PRODUCTS CHECKED FOR CORRECT LABEL, IDENTIFY PRIOR TO DESPATCH?	YES
IS THERE A SUPPLIER ASSESSMENT SYSTEM IN OPERATION?	YES
ARE EXISTING SUPPLIERS CHECKED CONTINUALLY FOR QUALITY?	YES
ARE REQUIREMENTS CLEARLY DEFINED ON ALL PURCHASE ORDERS?	YES
ARE ALL MATERIALS INSPECTED ON ARRIVAL AND RESULTS RECORDED?	YES
IS THERE A PROCEDURE IN EXISTENCE FOR HANDLING PRODUCTS SUPPLIED BY THE CUSTOMER?	YES
DO YOU HAVE PROCEDURES FOR STORAGE WHICH ARE DESIGNED TO PREVENT DAMAGE AND DETERIORATION OF RAW MATERIAL?	YES
DO YOU HAVE THE SAME FOR FINISHED PRODUCTS?	YES
IS THERE A PROCEDURE TO ENSURE CORRECT ROTATION OF STOCKS OF RAW MATERIALS AND FINISHED PRODUCTS?	YES
IS YOUR STOCK CONTROL SYSTEM DOCUMENTED?	YES
IS STOCK INFORMATION LINKED TO CUSTOMER ORDER CONTROL BY EITHER COMPUTER OR A MANUAL SYSTEM?	MANUAL



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ENVIRONMENTAL MANAGEMENT SYSTEM

DO YOU OPERATE AND HAVE A DOCUMENTED ENVIRONMENTAL MANAGEMENT SYSTEM?	YES
DO YOU HAVE AN MANAGEMENT REPRESENTATIVE WHO IS RESPONSIBLE FOR IMPLEMENTING AND MAINTAINING AN ENVIRONMENTAL MANAGEMENT SYSTEM	YES
STATE NAME	MS B EDWARDS
STATE TITLE	Q.A. MANAGER.
WHAT STANDARD IS YOU EMS BASED	BS EN ISO 14001
ARE INTERNAL AUDITS CONDUCTED TO VERIFY YOUR EMS?	YES
ARE YOUR SUPPLIERS SELECTED ON ENVIRONMENTAL PERFORMANCE	YES
HAVE YOU IDENTIFIED YOUR COMPANIES ENVIRONMENTAL ASPECTS AND IMPACT?	YES
ARE THERE WRITTEN PROCEDURES FOR CORRECTIVE ACTIONS	YES
DO YOU HAVE DOCUMENTED PROCEDURES TO ENSURE THAT THE HANDLING, STORAGE, PACKAGING AND DELIVERY OF PRODUCTS ARE PROCESSED IN AN ENVIRONMENTALLY FRIENDLY MANNER?	YES
HAVE YOU HAD ANY ENFORCEMENT NOTICES OR PROSECUTIONS BY THE HEALTH & SAFETY EXECUTIVE OR ENVIRONMENT AGENCY (OR SIMILAR BODIES IN COUNTRIES IN WHICH YOU OPERATE) IN THE PAST 3 YEARS?	NO
WHAT PERCENTAGE OF YOUR PACKAGING IS MADE FROM RE-CYCLED MATERIALS?	98%
CAN YOUR PACKAGING BE COLLECTED AFTER DELIVERY SO THAT YOU CAN RE-USE OR RECYCLE?	YES



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HEALTH & SAFETY MANAGEMENT

IS THERE A HEALTH AND SAFETY POLICY IN PLACE AT ALL RELEVANT LOCATIONS IN THE SUPPLY CHAIN AND IS APPROPRIATE TRAINING PROVIDED?	YES
ARE WRITTEN RISK ASSESSMENTS AND METHOD STATEMENTS IN PLACE FOR AREAS OF SIGNIFICANT RISK?	YES
HOW MANY ACCIDENTS (NOTIFIABLE TO THE HSE) HAVE YOU HAD IN THE LAST 3 YEARS?	NONE
ARE PRODUCT SAFETY DATA SHEETS AVAILABLE?	YES
ARE PRODUCT ASSESSMENT SHEETS AVAILABLE?	YES
DO YOU USE/HANDLE MATERIALS AND MAKE ASSESSMENTS UNDER THE CONTROL OF SUBSTANCES HAZARDOUS TO HEALTH REGULATIONS 1994 (COSHH), MANUAL HANDLING OPERATIONS REGULATIONS 1992 AND THE PERSONAL PROTECTIVE EQUIPMENT AT WORK REGULATIONS 1992?	YES
DO YOU HAVE PROCEDURES FOR: (I) DEALING WITH EMERGENCIES (ESPECIALLY FIRE AND FIRST-AID)? (II) REPORTING AND INVESTIGATING ACCIDENTS AND INCIDENTS	YES
DOES THE COMPANY OPERATE A FORMAL SYSTEM OF HEALTH & SAFETY TRAINING?	YES
IS THE COMPANY APPROVED TO ANY THIRD PARTY?	SAFE CONTRACTOR APPROVED



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EQUAL OPPORTUNITIES

IS THERE A POLICY IN PLACE AS AN EMPLOYER TO COMPLY WITH YOUR STATUTORY OBLIGATIONS UNDER THE RACE RELATIONS ACT 1976 AND ACCORDINGLY, YOUR PRACTICE NOT TO TREAT ONE GROUP OF PEOPLE LESS FAVOURABLY THAN OTHERS BECAUSE OF THEIR COLOUR, RACE, NATIONALITY OR ETHNIC ORIGIN IN RELATION TO DECISIONS TO RECRUIT, TRAIN OR PROMOTE EMPLOYEES?	YES
IN THE LAST THREE YEARS, HAS ANY FINDING OF UNLAWFUL DISCRIMINATION BEEN MADE AGAINST YOUR ORGANISATION BY ANY COURT OR INDUSTRIAL AND/OR EMPLOYMENT TRIBUNAL?	NO
IN THE LAST THREE YEARS, HAS YOUR ORGANISATION BEEN THE SUBJECT OF FORMAL INVESTIGATION BY THE COMMISSION FOR RACIAL EQUALITY ON GROUNDS OF ALLEGED UNLAWFUL DISCRIMINATION?	NO
IS YOUR POLICY ON RACE RELATIONS SET OUT: IN INSTRUCTION TO THOSE CONCERNED WITH RECRUITMENT, TRAINING AND PROMOTION?	YES
IN DOCUMENTS AVAILABLE TO EMPLOYEES, RECOGNISED TRADE UNIONS OR OTHER REPRESENTATIVE GROUPS OF EMPLOYEES?	YES
IN RECRUITMENT ADVERTISEMENTS OR OTHER LITERATURE?	YES



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LIABILTY INSURANCE

NAME OF INSURANCE COMPANY	ALLIANZ
ADDRESS OF INSURANCE COMPANY	57 LADYMEAD GUILFORD GU11DB
POLICY PERIOD: FROM	1-4-14 TO 1-4-15
POLICY NUMBER	32SB16292198/04
LIMITS OF INDEMNITY	£10,000,000 EMPLOYERS LIABILITY, £5,000,000 PUBLIC AND PRODUCTS LIABILITY LIMIT OF INDEMNITY
IS SUBSISTENCE AND COLLAPSE COVERED?	YES
IS THE RISK OF EXPLOSION AND FIRE COVERED?	YES
DOES PUBLIC LIABILITY POLICY EXTEND TO INCLUDE PRODUCT LIABILITY?	YES
IS CONTRACTUAL LIABILITY COVERED?	NO
DOES THE POLICY INCLUDE A GENERAL PRINCIPAL OF INDEMNITY?	YES
DOES THE POLICY INCLUDE ANY EXCLUSION MATERIAL TO THE WORK ?	YES, DEPTH WORK EXCLUSION, HAZARDOUS WORK AND LOCATIONS EXCLUSION, HEAT WORK AWAY EXCLUSION, SEE BUSINESS DESCRIPTION FOR WORKS COVERED
DOES THE POLICY INCLUDE ANY HEIGHT OR DEPTH RESTRICTIONS?	YES –HEIGHT WORK EXCLUDED

Certificate of Registration

Of A Firm Of Assessed Capability

Certificate No:95020

This is to Certify that:

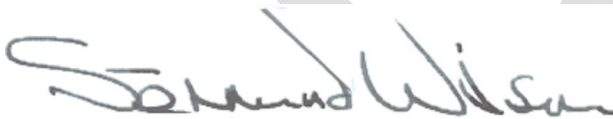
GAUGES NORTH WEST LIMITED

Holds Certificate No: 95020

**To provide services in respect of the appendix attached
thereto an in accordance with**

BS EN ISO 9001:2008

Signed for and on behalf of ENQAR Limited



Gerrard Wilson
Director

Date: 5th September 2013
Expiry: 4th September 2014

DfEE Ref: 75/96288



Limited



Registered in England No: 3012695

Appendix No: 95020A

Appendix to Certificate No:95020A

Issued to:

**GAUGES NORTH WEST LIMITED
UNIT 1
OLD HALL FARM BUSINESS PARK
CROWLAND STREET
SOUTHPORT
PR9 7RJ**

Services in respect of which the firm is registered:

**THE MANUFACTURE, SERVICE AND REPAIR OF ELECTRONIC AND
MECHANICAL INSTRUMENTATION**

BS EN ISO 9001:2008

Signed for and on behalf of ENQAR Limited



**Gerrard Wilson
Director**

**Date: 5th September 2013
Expiry: 4th September 2014**

DfEE Ref: 75/96288



Limited



Registered in England No: 3012695

Certificate of Registration

Of A Firm Of Assessed Capability

Certificate No:95040

This is to Certify that:

GAUGES NORTH WEST LIMITED

Holds Certificate No: 95040

**To provide services in respect of the appendix attached
thereto an in accordance with**

BS EN ISO/IEC 17025:2005

Signed for and on behalf of ENQAR Limited



Gerrard Wilson
Director

Date: 29th May 2014
Expiry: 28th May 2015

DfEE Ref: 75/96288



Limited



Registered in England No: 3012695

Appendix No: 95040A

Appendix to Certificate No:95040A

Issued to:

**GAUGES NORTH WEST LIMITED
UNIT 1
OLD HALL FARM BUSINESS PARK
CROWLAND STREET
SOUTHPORT
PR9 7RJ**

Services in respect of which the firm is registered:

**THE MANUFACTURE, TESTING, CALIBRATION, CERTIFICATION,
SERVICE AND REPAIR OF ELECTRONIC AND MECHANICAL
INSTRUMENTATION**

**BS EN ISO/IEC 17025:2005
REQUIREMENTS FOR THE COMPETENCE OF TESTING AND
CALIBRATION LABORATORIES:**

Signed for and on behalf of ENQAR Limited



**Gerrard Wilson
Director**

**Date: 29th May 2014
Expiry: 28th May 2015**

DfEE Ref: 75/96288



Limited



Registered in England No: 3012695

Certificate of Employers' Liability Insurance (a)

(Where required by regulation 5 of the Employers' Liability (Compulsory Insurance) Regulations 1998 (the Regulations), one or more copies of this certificate must be displayed at each place of business at which the policy holder employs persons covered by this policy)

1. Policy number 32/SB/16292198/04

2. Name of policy holder
GAUGES NORTH WEST LTD

3. Date of commencement of insurance policy 1st April 2014

4. Date of expiry of insurance policy 1st April 2015

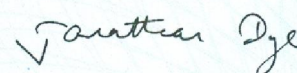
We hereby certify that subject to paragraph 2:-

1. the policy to which this certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Jersey, the Island of Guernsey and the Island of Alderney (b); and
2. (a) the minimum amount of cover provided by this policy is no less than £5 million (c);

~~(b) the cover provided under this policy relates to claims in excess of £xxx but not exceeding £xxx~~

Signed on behalf of **Allianz Insurance plc**

Authorised insurers



Jonathan Dye
Chief Executive

Notes

- (a) Where the employer is a company to which Regulation 3(2) of the regulations applies, the certificate shall state in a prominent place, either that the policy covers the holding company and all its subsidiaries, or that the policy covers the holding company and all subsidiaries except any specifically excluded by name, or that the policy covers the holding company and only the named subsidiaries.
- (b) Specify applicable law as provided for in regulation 4(6) of the Regulations.
- (c) See regulation 3(1) of the Regulations and delete whichever of paragraphs 2(a) or 2(b) does not apply.
Where 2(b) is applicable, specify the amount of cover provided by the relevant policy.

Account number: 32/96676

Date printed: 8th April 2014

Our Ref: 6180/Comm

21 January 2014

TO WHOM IT MAY CONCERN

Dear Sir/Madam,

Re: Commercial Combined Insurance - Gauges North West Ltd
Policy No: 32/SB/16292198/04

We write to confirm that Liability Insurance for the above named company has been arranged on the following basis:-

Liability Insurer:	Allianz Insurance plc	
Period of Insurance:	7 th November 2013 to 31 st March 2015	
Business Description:	Manufacture, Calibrate, Service, Service and Repair of Electronic Instrumentation	
Policy No.:	32/SB/16292198/04	
Limits of Indemnity:	Employers Liability	£10,000,000
	Public Liability	£5,000,000
	Product Liability	£5,000,000

This document is for information only. This document does not make the person or organisation to which it is issued an additional Insured, nor does it modify in any manner the contract of insurance between the Insured and the Underwriters.

Should the above-mentioned contract (s) of insurance be cancelled, assigned or changed prior to or during the above policy period in such manner as to affect this document, no obligation to inform the holder of this document is accepted by the undersigned or by the Underwriters.

We trust that this is satisfactory, however, if we can be of further assistance please do not hesitate to contact us.

Yours faithfully,
COTTERS INSURANCE SERVICES

S. Burnhope

Stuart Burnhope Cert CII
Customer Services Assistant Manager
Direct Dial: 01604 666770
Email: s.burnhope@cotters.co.uk