



Ryan Swaine &lt;viamed.ryan.swaine@gmail.com&gt;

**Re: Sales**

1 message

**Doctor Neopreno** <doctor.neopreno@hotmail.com>

26 February 2024 at 14:52

To: "ryan.swaine@vandagraph.co.uk" &lt;ryan.swaine@vandagraph.co.uk&gt;

Hello Ryan,

Thanks for your answer and explications.

Here is my billing/delivery complete address is:

Frederic deker / doctor neopreno  
Y4416495A (fiscal number that have to appear on the invoice)  
[Calle hernan cortes 9](#)  
Local bajo  
38108 Taco  
Islas Canarias / España  
Tel: +34.722.543.217

Le 26 févr. 2024 à 14:47, Ryan Swaine &lt;viamedinbox@gmail.com&gt; a écrit :

Hi Frederic

I am waiting on the box dimensions and weights from our warehouse before I can prepare your shipping quotation, in the meantime can you please provide me with your complete delivery and billing address?

I'm not sure how the import works in the Canaries, but in regards to EU countries after Brexit, our clients in the EU have to pay their local VAT in advance (this is recovered after the sale of the goods) and there may be a small amount of duty/admin charges.

Best regards  
Ryan

Ryan Swaine  
General Manager  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
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On Mon, 26 Feb 2024 at 09:22, Doctor Neopreno &lt;doctor.neopreno@hotmail.com&gt; wrote:

Hello Ryan,

Thanks for your answer.  
I would be interested in order:

- 7910101 VN202 mkII Oxygen Analyser (inc. Sensor/Quick-Ox) - Auto switch-off quantity 3
- 7910201 TEK-OX Oxygen Analyser (inc. Sensor/Quick-Ox/Dry Box) - Auto switch-off £140.00 quantity 3
- 0110232 R-22VAN (OxySpy) quantity 2
- 0110217 R-17VAN (VN202, TEK-OX, Miniox, MD300, AD300, Nuvaair 9506, GOEL 370) quantity 3

**But** I would have questions:

- could you tell me the price for shipping? (Canary island/Spain Zip code 38108)
- How does it works for the customs , I don't use to order in England since the Brexit

Thanks for your help

frederic

Le 23 févr. 2024 à 10:19, Ryan Swaine <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> a écrit :

Dear Frederic

Thank you very much for your email.

We would be very happy to supply you on a trade basis. Please find attached some product information and our trade and retail price lists. We have recently changed our retail pricing and our trade pricing is due to change on the 1st March, I have attached both the new and current trade price lists.

We do not impose any minimum order quantities, we would only ask that your first few orders are prepaid by either credit card or bank transfer.

Please note that our pricing is in GBP - British Pounds.

I look forward to your response and please let me know if you have any questions.

Kind regards  
Ryan

Ryan Swaine  
General Manager  
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On Fri, 23 Feb 2024 at 08:37, Doctor Neopreno <[doctor.neopreno@hotmail.com](mailto:doctor.neopreno@hotmail.com)> wrote:

Good morning

I m frederic from « doctor neopreno » dive shop and neoprene workshop in Tenerife. I m interested to add you analyser in my diveshop. Could you send me a catalogue and pricelist?

Thanks

Best regards

frederic

<Copie de Copie de Doctor Neopreno.png>

<Vandagraph Retail Price list - March 2024.pdf><Vandagraph Trade Price list - March 2024.pdf><Vandagraph Trade Prices - March 23.pdf><Quick-Ox.pdf><VN202 mkII Spec Sheet 2024-02-13.pdf><TEK-OX Specification Sheet 2024-02-13.pdf><DIN Kit 2017-05-30.pdf><Vandagraph Oxygen Sensors Leaflet 2024-02-20.pdf>

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