

Kate Griffiths <viamed.kate.griffiths@gmail.com>

Replacement Order

1 message

Cathy Green <viamedinbox@gmail.com> Reply-To: cathy.green@viamed.co.uk 23 February 2024 at 16:28

To: office@vmsecure.me.uk

Please could you add a chargeable replacement order onto Oxylink Euro account.

3 x T7 V sensors P/N 0110058 please use same order number as CVM148406-1 E1/210224 would suggest we write it as E1/210224-1 or something like that.

I have sent customer a returns label to send back the incorrect sensors, once received we will credit them. Helen is aware.

Customer has requested that we don't send straight away as it will cost him money and that we ship with his next euro order.

Error was made by me on CVM148406-1

Once done i will check it for you.

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Kind regards

Cathy Green Viamed Ltd.

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2 attachments



image_2024_02_23T11_20_35_464Z.png 118K

Gmail - Re_ CVM148406-1 Oxylink 20240223.pdf 92K