

CUM147283

Service Repair Sheet SRS68691
Contact Name
Company/ Hospital Name
Department
Position
Direct Phone
General Phone
Opera Account
Email
Order Number
Date Received
Booked in By
Main Company
Type Return

Derek Smith
Vet Direct Services Ltd
Repairs Department
Technical Support Co-Ordinator

0191 2642705
00012824
derek.smith@vet-direct.com

14/Feb/2024
Robert Connor
Viamed
Warranty

VIAMEDclean
Goods In Only
Decontamination certificate provided by customer ☐

Cleaned by Viamed, if no declaration certificate from customer ☒
Signed: RS
Date: 14/2/24

Goods Out Only
Cleaned by Viamed before returning to customer
Signed: _____
Date: _____

Notes 07/Feb/2024 Sophie Lines
07/Feb/2024 Sophie Lines
Sending back a faulty OxiQuant S which was ordered on RVM143396-1 - I have asked them to confirm the serial number. It should still be under warranty.
Their customer has claimed that they couldn't get the number below 80 or above 10 and it didn't do anything when connected to the oxygen.
A Vet-Direct Engineer has found that the down button is not responding.
07/Feb/2024 Sophie Lines
Derek has confirmed the serial number is A111129
14/Feb/2024 Robert Connor
Received 1 x OxyQuant S s/n A106340, with OOI103 s/n A111129, with flow diverter, oxygen stem, and blue t-piece.

Ready For quote

Repair Complete Signed

CG Neen 20.2.24

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN36266	Oxygen Analyser	0111275	A106340	Yes
SRN36267	Oxygen Sensor	0110660	A111129	Yes

3 part of same unit

old 0140050 x 1 FOC
S/N of monitor + sensor
SRS, SRN

0111275 x 1 FOC
new S/N of monitor + sensor
SRS, SRN

UPS x 1 FOC