

SL Full, KG Half , CS Half





Coventry University Hospital

CID3952 Opera 00001288 Type:NHS Hospital End User

Coventry University Hospital Clifford Bridge Road, , Walsgrave, Coventry, CV2 2DX, UK

Tel 02476964000 GBP End User (0001)

Credit Credit Cr Credit Limit 0.00GBP

Log Call

Add Issue

Account Home

Main Details

Account Memos

Sales History

Stock References

Cust./Supp. Returns

Service Visits

Distributor Agreements

Documents Files

Linked Issues

Regulatory Agreements

SRS68641

SRS Created : 04 Dec 2023
Created By Aqib Majeed
Add Watch

[Print Barcodes](#)
[Print A4 Sheet](#)
[Split Items into Different SRS Numbers](#)

Upload Document to SRS

ADD DOCUMENT TO SRS :
Document Description

Choose a file to upload:

Choose file

 No file chosen

Next

Handle with care

Add Items to Supplier Returns Box

Add

☐ Return for Credit / Return to Stock
Unopened - will apply to all items on srs

☐ Clear From System - Force from System.
- will apply to all items on srs

Add notes to SRS

Add Notes

Uploaded Documents

12 Jan 2024   SRS68641 SRN36160 Kate Griffiths

Service Repair Sheet 68641		Notes
SELECT * FROM viamedquoteaddress where ID='3952'		
Company / Hospital	Coventry University Hospital	04/Dec/2023 Aqib Majeed wants to return a V1000 for a annual service 12/Dec/2023 Robert Connor Received 1 x V1000 s/n PR01717A10, with blue fabric carry case. 13/Dec/2023 Catherine Spence with engineer 14/Dec/2023 Philip Crossley 1430309 Transducer interface cushion is free with service. 29/Dec/2023 Catherine Spence on quote 10/Jan/2024 Kate Griffiths UPDATE- chased 12/Jan/2024 Kate Griffiths PO attached <i>LINKED ISSUE NOTES:</i> <i>317622:</i> Added by Kate Griffiths sent to Catherine Spence
Contact Name	Paul James	
Department	Electronics	
Position		
Company Phone	02476964000	
Direct Phone	02476 968386	
Opera Account	00001288	
Email	paul.james@uhcw.nhs.uk	
Order Number	200471819	
Viamed ORD Number		
Date Received Into building	12 Dec 2023	
Type	Repair Approved	

18/01/2024, 11:20

SRS View

Issues?	317622 317863	Service Repair Sheet: 68641 has been Approved with Customer Order number: 200471819 SRN36160 Approved								
		15 Jan 2024 Catherine Spence given back to engineer								
		16 Jan 2024 Kate Griffiths Done 317863 : AutoGenerated Issue SRS68641 Appears to be Complete								
		16 Jan 2024 Catherine Spence passed to office								
Items for Repair										
...										
SRN	Equipment	Stock Reference	Barcode	Serialnumber	Description	Warranty New	Warranty Repair	Status	Repair Code	Time (H:M)
SRN36160	Foetal Simulator	1410000 Requires Service Manual Linking in System	 731064	PR01713A10	Foetal Heart Simulator	No	No	Complete - Repaired 16 Jan 2024 Philip Crossley	Replaced transducer and serviced	00:00
SRN36160 Engineer Notes: INTERNAL NOTES not for customer discussion 14/Dec/2023 Philip Crossley Routine service and calibration test. 16/Jan/2024 Philip Crossley Corrected serial number and barcode to match device PR01713A10 731064										

Currently Viewing ITEM SRN36160 Foetal Simulator 1410000 PR01713A10 Foetal Heart Simulator

[Create a Meeting Issue](#)

Items Requested for Repair					Item notes	Engineer Notes	Notes To Customer
Item	Qty	By	Date Requested	Status	V1000 has had transducer interface cushion replaced and calibration has been checked.	14/Dec/2023 Philip Crossley Routine service and calibration test. 16/Jan/2024 Philip Crossley Corrected serial number and barcode to match device PR01713A10 731064	V1000 has had transducer interface cushion replaced and calibration has been checked.
1430309	1	Philip Crossley	14/Dec/2023	request			
1480000	1	Philip Crossley	14/Dec/2023	request			

ISO REVIEW

Standard customer - repair

Instructions
Standard customer - repair
Normal customer repair, No requirement to escalate to a complaint No non conformances