



Main Account <viamedinbox@gmail.com>

Fwd: Customer Account Query - Credit account setup

1 message

Main Account <office@viamed.co.uk>

16 January 2024 at 10:23

To: Helen Lamb <helen.lamb@vmsecure.me.uk>

----- Forwarded message -----

From: **charitablefunds** <charitablefunds@eastamb.nhs.uk>

Date: Tue, 16 Jan 2024 at 10:21

Subject: Customer Account Query - Credit account setup

To: info@viamed.co.uk <info@viamed.co.uk>, office@viamed.co.uk <office@viamed.co.uk>Cc: Kate Lott <Kate.Lott@eastamb.nhs.uk>, charitablefunds <charitablefunds@eastamb.nhs.uk>

Good afternoon,

I am enquiring about our customer account with you, can you confirm we have a customer account, as the East of England Ambulance Service NHS Trust has traded with you in the past?

The reason for my email is that we have a few orders with you that cannot be processed until payment is made, (orders below) however, our standard practice is to pay a valid invoice within the standard 30 day terms upon receipt of the goods /service.

I am looking to get these orders replaced and fulfilled on 30 credit terms, can you assist me with this please?

- CHAR23/0176
- CHAR23/0201

Kind regards,

**Harry Keen | Management Accounts Assistant**Harry.Keen@eastamb.nhs.uk

01603 422731

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