



Main Account <viamedinbox@gmail.com>

RE: Purchase Order No: 333182114 from : Healthcare Partners Ltd

1 message

HPLCPA (ROYAL SURREY COUNTY HOSPITAL NHS FOUNDATION TRUST)

28 December 2023 at 16:13

<rsch.hplcpa@nhs.net>

To: "sophie.lines@viamed.co.uk" <sophie.lines@viamed.co.uk>

Good Afternoon,

Thank you for your email.

I have amended the prices. please proceed with the order.

Please note – please do not send price discrepancies to the junior buyer inbox 😊

Kind regards,

Ellie Fowler

Junior buyer

The buying team

Tel: 01483 571122 Ext. 3787

Email: elliemae.fowler@nhs.net

My Departments Email: rsch.hpljuniorbuyer@nhs.net

HPL Feedback Form: [Healthcare Partners Ltd Feedback Form Survey \(surveymonkey.co.uk\)](https://www.healthcarepartnersltd.co.uk/feedback)

Website: www.healthcarepartnersltd.co.uk



Healthcare Partners Ltd

90 Priestley Road

Guildford, Surrey

GU2 7AU

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Sophie Lines
Sent: 28 December 2023 10:28
To: HPLCPA (ROYAL SURREY COUNTY HOSPITAL NHS FOUNDATION TRUST) <rsch.hplcpa@nhs.net>;
HPLJUNIORBUYER (ROYAL SURREY COUNTY HOSPITAL NHS FOUNDATION TRUST) <rsch.hpljuniorbuyer@nhs.net>
Subject: Re: Purchase Order No: 333182114 from : Healthcare Partners Ltd

This message originated from outside of NHSmail. Please do not click links or open attachments unless you recognise the sender and know the content is safe.

Good morning,

Thank you for your order. Unfortunately, the prices on your order are incorrect.

The prices for *all* the EyeMax Phototherapy Masks have recently increased to:

1114005 - Regular (Blue) - Pack of 20 = £55.30
1114006 - Premie (Orange) - Pack of 20 = £55.30
1114007 - Micro (Green) - Pack of 20 = £55.30

As you can see, all sizes are now priced the same.

EyeMax 2 Postage charges:

1 pack: £8.00
2 - 4 packs: £10.00
5+ packs: £12.00

All prices exclude VAT.

Please can you let me know if you are happy for us to proceed with the order?

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>
Email sophie.lines@viamed.co.uk
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Fax: +44 (0)1535 635582
Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

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On Thu, Dec 28, 2023 at 8:07 AM Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: <system@exchange.ghxeurope.net>

Date: Thu, 28 Dec 2023 at 07:19

Subject: Purchase Order No: 333182114 from : Healthcare Partners Ltd

To: <orders@viamed.co.uk>

exchange.ghxeurope.net

** PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL **

You have a new Order ready to download

Please click on this link to download the Order:

<https://exchange.ghxeurope.net/d.aspx?i=2753814985>

This will inform the Trust of your receipt of the Order

28/12/23 07:19

Priority: High

Order No: 333182114

Customer Name: Healthcare Partners Ltd

Customer Address: Royal Surrey County Hospital NHS Corporate Department, Egerton Road, Guildford, Surrey, GU2 7XX, England

If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on support-uk@ghxeurope.com

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i) inform the sender that you have received the message in error before deleting it; and
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