

Service Repair Sheet SRS68647

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Andrew Kelly

Whiston Hospital

EBME Department

Senior Medical Engineer / Deputy

0151 290 4294

01514261600

00002152

Andrew.Kelly@sthk.nhs.uk

13/Dec/2023

Robert Connor

Viamed

Warranty

VIAMEDclean

Goods In Only

Decontamination
certificate provided
by customer ☐

Cleaned by Viamed,
if no declaration certificate
from customer ☐

Signed: _____
Date: _____

Goods Out Only

Cleaned by Viamed before
returning to customer

Signed: _____
Date: _____

Notes 08/Dec/2023 Steve Hardaker

08/Dec/2023 Steve Hardaker

Returning 2 pairs of R-22Vi failed under warranty.

S/n V106341&2 - sold 08 Feb 2023 still under warranty.

S/n V106215&6 - sold 24 Jan 2023 still under warranty.

13/Dec/2023 Robert Connor

Received 4 x R22Vi s/n V106215, V106216, V106341, V106342.

Ready For quote

Repair Complete Signed

CCGreen 13.12.23

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN36162	Oxygen Sensor	0110072	V106215/V106216	Yes
SRN36163	Oxygen Sensor	0110072	V106341/V106342	Yes

0140013 x 2
old S/N's SRS, SRN

FOC

0110072 x 2
NEW S/N's SRS SRN

FOC

UPS x 1 FOC



**Mersey and West Lancashire
Teaching Hospitals**
NHS Trust

Medical Engineering,
Whiston Hospital,
Prescot,
Merseyside,
L35 5DR

0151 430 1273
andrew.kelly@sthk.nhs.uk

08/12/2023

Viamed Limited,
15 Station Road,
Cross Hills,
Keighley,
West Yorkshire,
BD20 7DT

REF: **SRS 68647**

Dear Steve,

Please find enclosed matched pair of Viamed R-22vi cells (S/n V106341&2, S/n V106215&6). They have failed in use and have been in use since February and March. I would like to return under warranty for replacement as discussed via email.

Regards,

Andrew Kelly
(Deputy Manager Medical Engineering)

Service Repair Sheet 68647

Contact Name	Andrew Kelly
Company/ Hospital Name	Whiston Hospital
Department	EBME Department
Position	Senior Medical Engineer / Deputy Manager
Direct Phone	0151 290 4294
General Phone	01514261600
Opera Account	00002152
Email	Andrew.Kelly@sthk.nhs.uk
Date Received	13/Dec/2023
Booked in By	Robert Connor

Repair	Ref	S/N	Equipment Type	Under Warranty
SRN36162	0110072	V106215/V106216	Oxygen Sensor	

Time :0 Hour(s)

Parts Replaced

Qty: 1 0110072

Replaced under warranty with S/N V107290 / V107291.

Repair	Ref	S/N	Equipment Type	Under Warranty
SRN36163	0110072	V106341/V106342	Oxygen Sensor	

Time :0 Hour(s)

Parts Replaced

Qty: 1 0110072

Replaced under warranty with S/N V107292 / V107293.
