Service Repair Sheet SRS68597

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Vaisakh Sasikumar

Royal Brompton and Harefield

Clinical Engineering Department

Technical Support Technologist

01895823737

00002790

V.Sasikumar@rbht.nhs.uk

16/Oct/2023

Robert Connor

Viamed

Quote

Decontai	e provided	V
	by Viamed, ation certificate mer	
Cleaned	Out Only by Viamed b to customer	efore

Notes 09/Oct/2023 Kate Griffiths

09/Oct/2023 Kate Griffiths

Faulty MySign O, 0111276, s/n 101312 - faulty display, so when trying to turn on the alarms can be heard but no display, battery has been replaced.

10/Oct/2023 Steve Hardaker

Additional info: Manufactured Jan 16. Envitec suggested it could be that the battery it's definitely not as he bought a new one from us and replaced it, did a full charge and it's doing the same. Also cant be the keypad as it turns on and off and he can hear the alarms, looks like it's a display fault. SN said we can quote for repair without any evaluation fee as he wants to get more info on this failure.

16/Oct/2023 Robert Connor

Received 1 x MySign O s/n 101312, with coiled cable, OOM111 s/n A122032, flow diverter, and blue tee.

Ready For quote

Careen 6.12.23

Repair Complete Signed

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN36068	Oxygen Monitor	0111276	101312	2
SRN36069	Oxygen Sensor	0111560	A122032	2

0140000 × 1 1/4hr 5/N, SRS, SRN

UPS =1 DE12.



## **Royal Brompton Hospital**

Sydney Street London SW3 6NP

Main switchboard: +44 (0)20 7352 8121

**DIREDT TEL: 0207 351 4467** 

## CLINICAL ENGINEERING DEPARTMENT

11th October 2023

Viamed Ltd Repairs Team SRS68597 15 Station Road Cross Hills Keighley West Yorkshire BD20 7DT

Dear Sirs

Please find enclosed item which are due for Repair.

MySignO Oxygen Monitor - SN: 101312

I have also enclosed the Declaration of Contamination Status.

Please can you kindly email me costs on s.fontaine@rbht.nhs.uk.

Kindly please return to myself at the address below:-

Shalarie Fontaine Clinical Engineering Department Royal Brompton Hospital Sydney Street London SW3 6NP

Many thanks

Shalarie Fontaine Administrator

s.fontaine@rbht.nhs.uk

**ENC**