



Kate Griffiths <viamed.kate.griffiths@gmail.com>

RE: DMARC violationRe: Maxtec Respiratory oxygen monitor display

1 message

Strange Samuel (Medical Physics & Clinical Engineering MPCE)

4 December 2023 at

<Samuel.Strange@nuh.nhs.uk>

12:33

To: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

Hi Kate

We would like to send it back please, the serial number is:DD47799014.

Kind regards

Samuel Strange

Assistant Technologist (Pneumatics)

Medical Equipment Service Unit(MESU)
Clinical Engineering
Medical Physics and Clinical Engineering
Nottingham University Hospitals NHS Trust
City Hospital Campus
Hucknall Road
Nottingham
NG5 1PB

**From:** Main Account <viamedinbox@gmail.com> **On Behalf Of** Kate Griffiths**Sent:** 04 December 2023 12:09**To:** Strange Samuel (Medical Physics & Clinical Engineering MPCE) <Samuel.Strange@nuh.nhs.uk>**Subject:** DMARC violationRe: Maxtec Respiratory oxygen monitor display

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Good afternoon Samuel,

Thank you for your email.

We are unable to sell the replacement parts, but if you would like to send it in, the repairs team can assess it and let you know the cost. We always wait for a PO after sending out an official quotation once the device has been assessed.

If you would like to send it in, I would need the serial number and I would issue a returns reference number.

Many thanks.

Kind regards

Kate Griffiths

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<http://www.viamed.co.uk>

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On Mon, 4 Dec 2023 at 09:35, Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Strange Samuel (Medical Physics & Clinical Engineering MPCE)** <Samuel.Strange@nuh.nhs.uk>

Date: Mon, 4 Dec 2023 at 09:28

Subject: Maxtec Respiratory oxygen monitor display

To: info@viamed.co.uk <info@viamed.co.uk>

Dear Sir/Madam

We have a Maxtec Respiratory oxygen monitor display model MaxO2+A (R217P62), with a faulty display, would you be able to advise if you stock replacement parts or if we are able to send this back to you for repair at all please?

Kind regards

Samuel Strange

Assistant Technologist (Pneumatics)

Medical Equipment Service Unit(MESU)
Clinical Engineering
Medical Physics and Clinical Engineering
Nottingham University Hospitals NHS Trust
City Hospital Campus
Hucknall Road
Nottingham
NG5 1PB



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Nottingham University Hospitals NHS Trust

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