



Sophie Lines &lt;viamed.sophie.lines@gmail.com&gt;

**RE: Order PC/230266 Sorevan**

1 message

**Nieves Mármol [Admon Sorevan]** <nieves@sorevan.com>  
To: sophie.lines@viamed.co.uk

Fri, Dec 1, 2023 at 1:53 PM

Dear Sophie,

Please find attached our amended order pc/230266

I add x2 units more.

Thank you!

**Nieves Mármol**

Dpto. Administración / Backoffice

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[C/ Puerta de Abajo, 18](#). Pol. Ind. Alpedrete · 28430 Alpedrete (Madrid)

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Valore la atención recibida [AQUÍ](#)**De:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **En nombre de** Sophie Lines**Enviado el:** miércoles, 29 de noviembre de 2023 14:01**Para:** Nieves Mármol [Admon Sorevan] <[nieves@sorevan.com](mailto:nieves@sorevan.com)>**Asunto:** Re: Order PC/230266 Sorevan

Good afternoon,

Further to your order below, unfortunately the supplier has confirmed the 2-in-1 Muffled Tubing Adapter is no longer available in the pack of 20 (part number 0320467). Therefore, I have amended your order back to 20x 0320466 (single units) at €28.48 each, as you originally requested.

Please accept our sincere apologies for this, as we were not aware until today. We are still awaiting their arrival in stock but as soon as your order is ready we will be in touch with your tracking number.

If you require any further assistance please do not hesitate to contact us.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

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On Mon, Nov 13, 2023 at 10:53 AM Sophie Lines <[sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)> wrote:

My apologies for the confusion, I had asked about UPS so I could determine the method of shipment to put on the paperwork, as I wasn't sure based on your previous orders. I am sorry I did not make the stock situation clearer earlier on. We will aim to get the stock as soon as possible.

Kind regards

Sophie Lines

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On Mon, Nov 13, 2023 at 10:38 AM Nieves Mármol [Admon Sorevan] <[nieves@sorevan.com](mailto:nieves@sorevan.com)> wrote:

Hello,

Not insurance.

When you told me that you sent it by UPS, I thought you already had it in stock.

I Just told my customer that the material would be available shortly.....



Nieves Mármol

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**De:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **En nombre de** Sophie Lines

**Enviado el:** lunes, 13 de noviembre de 2023 11:25

**Para:** Nieves Mármol [Admon Sorevan] <[nieves@sorevan.com](mailto:nieves@sorevan.com)>

**Asunto:** Re: Order PC/230266 Sorevan

Hi,

Thank you for confirming you are happy for the order to ship via UPS. Do you require insurance for the shipment at €11.50? Unfortunately, we are currently awaiting stock of this item, so the lead time could be up to 6 weeks - we will however try to improve on this if possible. We have not yet been given a lead time from the supplier, so I will update you when we hear from them.

Please accept our apologies for any inconvenience caused.

Kind regards

Sophie Lines

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On Mon, Nov 13, 2023 at 10:09 AM Nieves Mármol [Admon Sorevan] <[nieves@sorevan.com](mailto:nieves@sorevan.com)> wrote:

Thank you, please you can proceed with the shipment.

B.Regards



Nieves Mármol

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**De:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **En nombre de** Sophie Lines  
**Enviado el:** lunes, 13 de noviembre de 2023 11:06  
**Para:** Nieves Mármol [Admon Sorevan] <[nieves@sorevan.com](mailto:nieves@sorevan.com)>  
**Asunto:** Re: Order PC/230266 Sorevan

Good morning,

Thank you for your reply. I can confirm the weight and dimensions would be:

32 x 24 x 24 cm

0.80kg

The cost for standard delivery via our UPS account would be €15.00. Please let me know how you would like to proceed?

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

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On Mon, Nov 13, 2023 at 7:18 AM Nieves Mármol [Admon Sorevan] <[nieves@sorevan.com](mailto:nieves@sorevan.com)> wrote:

Thank you Sohie,

Please tell me the dimensions and weight

B.Regards



Nieves Mármol  
Dpto. Administración / Backoffice

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**De:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **En nombre de** Sophie Lines  
**Enviado el:** viernes, 10 de noviembre de 2023 17:11  
**Para:** Nieves Mármol [Admon Sorevan] <[nieves@sorevan.com](mailto:nieves@sorevan.com)>  
**Asunto:** Re: Order PC/230266 Sorevan

Good afternoon,

Thank you for your order. Please can you advise which courier you would like to use for this order, or if you would like to ship via our UPS account?

The 2-in-1 Muffled Tubing Adapter is available as a pack of 20 under part number 0320467 and the price is €512.55 per pack.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

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On Fri, Nov 10, 2023 at 3:19 PM Nieves Mármol [Admon Sorevan] <[nieves@sorevan.com](mailto:nieves@sorevan.com)> wrote:

Dear Sophie, Ryan,

Please find attached our new order PC/230266 x 20 uds., muffled adapter.

Please confirm me the delivery date.

Thank you in advance.

Best Regards.



Nieves Mármol

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3 attachments

