



Cathy, 16:37

Can we put a replacement order on all chargeable, and we will ship it tomorrow. we will arrange for the original parcel to be returned to us, and will credit this order when we receive it back. You can let the customer know that we are sorting it and that we are sending out a replacement order to him. as agreed with helen.



thank you



16:38

Yes will do 😊



Cathy, 16:38

RVM146565-1 I beleive it is this order, please double check

