



Ryan Swaine <viamed.ryan.swaine@gmail.com>

Re: New customer message on 25 November 2023 at 12:47

1 message

Sander Waeterloos <sanderwaeterloos@hotmail.com>

29 November 2023 at 11:05

To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

Hi Ryan

Yes please, for the din kit.
Be sure to send me the payment link.

Kind regards

Verzonden vanaf [Outlook voor Android](#)**From:** Main Account <viamedinbox@gmail.com> on behalf of Ryan Swaine <office@viamed.co.uk>**Sent:** Wednesday, November 29, 2023 12:01:33 PM**To:** Sander Waeterloos <sanderwaeterloos@hotmail.com>**Subject:** Re: New customer message on 25 November 2023 at 12:47

Dear Sander

The the DINKIT adds £27+vat = £32.40

Please let me know if you would like me to add it to your quotation.

Best regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Tue, 28 Nov 2023 at 21:50, Sander Waeterloos <sanderwaeterloos@hotmail.com> wrote:

Hello Ryan

Thank you for the quote.
What the pricing for the analyser with the din kit?

Kind regards

Verzonden vanaf [Outlook voor Android](#)**From:** Main Account <viamedinbox@gmail.com> on behalf of Ryan Swaine <office@viamed.co.uk>**Sent:** Tuesday, November 28, 2023 2:27:38 PM**To:** Sander Waeterloos <sanderwaeterloos@hotmail.com>**Subject:** Re: New customer message on 25 November 2023 at 12:47

Dear Sander

Please find a quotation attached for the analyser without a sensor. Would you like me to add a Quick Ox or DIN KIT sampler (both sampling devices are suitable for use with DIN pillar valves)?

I have used your details that we had already on our system, but I have changed the delivery address to the UK, unfortunately we have to add the 20% local VAT.

If you would like to proceed with the order, you can make your payment to the bank details listed on the quotation, call us with your card details or I can send you a payment link by email which you can then pay by credit card.

I look forward to hearing from you.

Kind regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Mon, 27 Nov 2023 at 19:42, Sander Waeterloos <sanderwaeterloos@hotmail.com> wrote:

Hello Ryan

Thanks a lot!

Sadly the analyser is unrepairable as I tried to solder it myself but sadly enough made a mess of it and threw it out.

I'd like to by the new set:

<https://www.vandagraph.com/products/7910100-vn202-mkii-oxygen-analyser?variant=41567294357697>

but without oxygensensor.

The delivery address is the following:

Murillo
Chapel lane
Ashley, Dover
Kent
CT15 5HX

How much would be the price for the set without the oxygen sensor?

Kind regards

Sander

Van: Main Account <viamedinbox@gmail.com> **Namens** Ryan Swaine
Verzonden: maandag 27 november 2023 14:24
Aan: sanderwaeterloos@hotmail.com
Onderwerp: Re: New customer message on 25 November 2023 at 12:47

Dear Sander

Thank you very much for your message. We would be happy to supply you with an analyser without the sensor. Please can you confirm which analyser and sensor you currently have? If it is one of our analysers, then I am sure we could fix it for you.

If you can please send me your complete address I will provide you with a quotation for a device without a sensor.

I will await your reply.

Kind regards, Ryan

Ryan Swaine

General Manager
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Sat, 25 Nov 2023 at 12:47, Vandagraph (Shopify) <mailer@shopify.com> wrote:

You received a new message from your online store's contact form.

Country Code:

BE

Name:

Sander Waeterloos

Email:

sanderwaeterloos@hotmail.com

Phone Number:**Message:**

Hello

i would like to enquire about the possibility to buy the VN202 kit +
Din adaptor

<https://www.vandagraph.com/products/7910100-vn202-mkii-oxygen-analyser?variant=41567294357697>

But would there be a possibility to buy it without the oxygen cell? the
thing is that i bought a new oxygencell for my old analyser not 2
weeks ago. i thought that it would be the cell that had died on me.
after replacing the cell it turned out it was the analyser itself that was
broken.

So if i would be able to buy it without the cell that would be saving
me 50£

thank you for your answer!

kind regards

Sander Waeterloos