



Ryan Swaine <viamed.ryan.swaine@gmail.com>

RE: New customer message on 25 November 2023 at 12:47

1 message

Sander Waeterloos <sanderwaeterloos@hotmail.com>

27 November 2023 at 19:42

To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

Hello Ryan

Thanks a lot!

Sadly the analyser is unrepairable as I tried to solder it myself but sadly enough made a mess of it and threw it out.

I'd like to by the new set:

<https://www.vandagraph.com/products/7910100-vn202-mkii-oxygen-analyser?variant=41567294357697>

but without oxygensensor.

The delivery address is the following:

Murillo
Chapel lane

Ashley, Dover

Kent

CT15 5HX

How much would be the price for the set without the oxygen sensor?

Kind regards

Sander

Van: Main Account <viamedinbox@gmail.com> **Namens** Ryan Swaine**Verzonden:** maandag 27 november 2023 14:24**Aan:** sanderwaeterloos@hotmail.com**Onderwerp:** Re: New customer message on 25 November 2023 at 12:47

Dear Sander

Thank you very much for your message. We would be happy to supply you with an analyser without the sensor. Please can you confirm which analyser and sensor you currently have? If it is one of our analysers, then I am sure we could fix it for you.

If you can please send me your complete address I will provide you with a quotation for a device without a sensor.

I will await your reply.

Kind regards, Ryan

Ryan Swaine

General Manager
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On Sat, 25 Nov 2023 at 12:47, Vandagraph (Shopify) <mailer@shopify.com> wrote:

You received a new message from your online store's contact form.

Country Code:

BE

Name:

Sander Waeterloos

Email:

sanderwaeterloos@hotmail.com

Phone Number:

Message:

Hello

i would like to enquire about the possibility to buy the VN202 kit +
Din adaptor

<https://www.vandagraph.com/products/7910100-vn202-mkii-oxygen-analyser?variant=41567294357697>

But would there be a possibility to buy it without the oxygen cell? the
thing is that i bought a new oxygencell for my old analyser not 2
weeks ago. i thought that it would be the cell that had died on me.
after replacing the cell it turned out it was the analyser itself that was
broken.

So if i would be able to buy it without the cell that would be saving
me 50£

thank you for your answer!

kind regards

Sander Waeterloos