

# Service Repair Sheet SRS68637

Contact Name  
Company/ Hospital Name  
Department  
Position  
Direct Phone  
General Phone  
Opera Account  
Email  
Order Number  
Date Received  
Booked in By  
Main Company  
Type Return

Andrew Kelly  
Whiston Hospital  
EBME Department  
Senior Medical Engineer / Deputy  
0151 290 4294  
01514261600  
00002152  
Andrew.Kelly@sthk.nhs.uk

23/Nov/2023  
Robert Connor  
Viamed  
Warranty

## VIAMEDclean

**Goods In Only**  
Decontamination  
certificate provided  
by customer ☐

Cleaned by Viamed,  
if no declaration certificate  
from customer ☐  
Signed: \_\_\_\_\_  
Date: \_\_\_\_\_

**Goods Out Only**  
Cleaned by Viamed before  
returning to customer  
Signed: \_\_\_\_\_  
Date: \_\_\_\_\_

Notes 21/Nov/2023 Steve Hardaker

21/Nov/2023 Steve Hardaker

Pair of R-22Vi failing under warranty, s/n V106213&4. Sold 15/12/22. Reading 8.5mv & 8.8mv, low output.

23/Nov/2023 Robert Connor

Received R-22Vi pair V106213 / V106214.

Ready For quote

Repair Complete Signed

CCN 27-11-23

| SRN      | Equipment     | Stock Ref | Serial Number   | Warranty |
|----------|---------------|-----------|-----------------|----------|
| SRN36154 | Oxygen Sensor | 0110072   | V106213/V106214 | Yes      |

0140013 x 1 FOC  
old S/N, SRS, SRN

0110072 x 1 FOC  
new S/N, SRS, SRN

UPS x 1 FOC





# Mersey and West Lancashire Teaching Hospitals NHS Trust

Medical Engineering,  
Whiston Hospital,  
Prescot,  
Merseyside,  
L35 5DR

0151 430 1273  
[andrew.kelly@sthk.nhs.uk](mailto:andrew.kelly@sthk.nhs.uk)

21/11/2023

Viamed Limited,  
15 Station Road,  
Cross Hills,  
Keighley,  
West Yorkshire,  
BD20 7DT

REF: **SRS68637**

Dear Steve,

Please find enclosed matched pair of Viamed R-22vi cells (sr/no V106213 & V106214). They have failed in use, displaying voltages of 8.5mv & 8.8mv. They have been in use since February and were manufactured in Sept 2022. I would like to return under warranty for replacement as discussed via email.

Regards,

Andrew Kelly  
(Deputy Manager Medical Engineering)



Service Repair Sheet 68637

|                        |                                          |
|------------------------|------------------------------------------|
| Contact Name           | Andrew Kelly                             |
| Company/ Hospital Name | Whiston Hospital                         |
| Department             | EBME Department                          |
| Position               | Senior Medical Engineer / Deputy Manager |
| Direct Phone           | 0151 290 4294                            |
| General Phone          | 01514261600                              |
| Opera Account          | 00002152                                 |
| Email                  | Andrew.Kelly@sthk.nhs.uk                 |
| Date Received          | 23/Nov/2023                              |
| Booked in By           | Robert Connor                            |

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| Repair   | Ref     | S/N             | Equipment Type | Under Warranty |
|----------|---------|-----------------|----------------|----------------|
| SRN36154 | 0110072 | V106213/V106214 | Oxygen Sensor  |                |

Time :0 Hour(s)

Parts Replaced

Qty: 1    0110072

Replaced under warranty with V107156/V107157

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