

Aqib Majeed <viamed.aqib.majeed@gmail.com>

Fwd: resus cabinets.

Steve Hardaker <office@viamed.co.uk> Reply-To: steve.hardaker@viamed.co.uk To: aqib.majeed@viamed.co.uk 27 November 2023 at 15:53

Hi Agib,

They have requested some amendments to the quote after finding some parts, please can you remove the following lines:

6 x 0330035 - Suction clear tubing 1m

2 x 3833-007 - Tapered Connectors For use with VacSax. Pack of 10

2 x 0330212 - Gauge Seal

Thanks, Steve

Steve Hardaker Technical Support Manager Viamed Ltd.

Please note: Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

Website: www.viamed.co.uk email: steve.hardaker@viamed.co.uk

Tel: +44 (0)1535 634542 Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd

Facebook: facebook.com/ViamedLtdUK Company registered in England, No. 1291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

------ Forwarded message ------

From: Hook Andrew (ELHT) EBME <Andrew.Hook@elht.nhs.uk>

Date: Mon, 27 Nov 2023 at 15:17 Subject: RE: resus cabinets.

To: steve.hardaker@viamed.co.uk <steve.hardaker@viamed.co.uk>

HI Steve,

Thanks for the quote.

I have found some suction tubing, tampered connectors and gauge seals.

Please can you alter the quote.

Thanks for all your help.

What time did we say and where do they report to??

Thanks

Andrew Hook MIHEEM

EBME Team Leader for Family Care Division

Department of Medical Technologies (EBME)

East Lancashire Hospitals NHS Trust

Casterton Avenue

Burnley

BB10 2PQ

T: 01282 804375 or 804854 (Ext. 14375 or 14854)

M:07971255650

Andrew.hook@elht.nhs.uk

Safe Personal Effective

Website: www.elht.nhs.uk

Twitter: www.twitter.com/EastLancsHosp

Facebook: www.facebook.com/EastLancashireHospitals

EBME| Burnley General Hospital | Casterton Avenue | Burnley | Lancashire | BB10 2PQ

The information contained in this email may be privileged. It is intended for the addressee only. If you are not the intended recipient, or the designated substitute, please notify the sender and delete this email immediately. The contents of this email must not be disclosed without the sender's consent. We cannot accept any responsibility for viruses, so please scan all attachments.



Please consider the environment before printing this e-mail

From: Main Account <viamedinbox@gmail.com> On Behalf Of Steve Hardaker

Sent: 27 November 2023 14:39

To: Hook Andrew (ELHT) EBME <Andrew.Hook@elht.nhs.uk>

Subject: Re: resus cabinets.

Hi Andrew,

Thanks for getting back to me so promptly, I have booked in Thursday 7th December (next week) for the training.

Please see below the list of what I think is required for the services at Blackburn and Burnley, this based upon previous year's requirements and doesn't include any blender overhaul services or hose replacements as I believe that those were last addressed in 2020. If you think this is incorrect and that they might be due, please let me know and I will revise the quote.

11 x 0330213 - O Ring Thick

66 x 0330214 - O Ring Thin

4 x 0310104 - Low Suction Controller Filter Single

6 x 0330035 - Suction clear tubing 1m

2 x 3833-007 - Tapered Connectors For use with VacSax. Pack of 10

5 x 9950051 - Batteries 1.5V AA. Procell. 10pk

2 x 0330212 - Gauge Seal

PPUPS1 - UPS Carriage

I have attached a formal quotation. I've only added 2 gauge seals as we only replace these if the gauge is loose or can easily be turned, if you want more to be certain, please feel free to add up to 11 of them to your order.

Best regards,

Steve Hardaker

Technical Support Manager

Viamed Ltd.

Please note: Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

Website: www.viamed.co.uk

email: steve.hardaker@viamed.co.uk

Tel: +44 (0)1535 634542 Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd
Facebook: facebook.com/ViamedLtdUK
Company registered in England, No. 1291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

On Mon, 27 Nov 2023 at 10:29	, Hook Andrew (E	ELHT) EBME <	<andrew.hook@< th=""><th>@elht.nhs.uk></th><th>wrote:</th></andrew.hook@<>	@elht.nhs.uk>	wrote:
------------------------------	------------------	--------------	---	---------------	--------

Hi Steve, That will be fine. Joseph cook Rebekah Cumberland Jakob Poulton.

These 3 will be coming.

I have some spare parts but just need the 'o' rings, do I need a quote or just order them??

Thanks

Andrew Hook MIHEEM

EBME Team Leader for Family Care Division

Department of Medical Technologies (EBME)

East Lancashire Hospitals NHS Trust

Casterton Avenue

Burnley

BB10 2PQ

T: 01282 804375 or 804854 (Ext. 14375 or 14854)

M:07971255650

Andrew.hook@elht.nhs.uk



Website: www.elht.nhs.uk

Twitter: www.twitter.com/EastLancsHosp

Facebook: www.facebook.com/EastLancashireHospitals

EBME| Burnley General Hospital | Casterton Avenue | Burnley | Lancashire | BB10 2PQ

The information contained in this email may be privileged. It is intended for the addressee only. If you are not the intended recipient, or the designated substitute, please notify the sender and delete this email immediately. The contents of this email must not be disclosed without the sender's consent. We cannot accept any responsibility for viruses, so please scan all attachments.



Please consider the environment before printing this e-mail

From: Main Account <viamedinbox@gmail.com> On Behalf Of Steve Hardaker

Sent: 24 November 2023 10:34

To: Hook Andrew (ELHT) EBME <Andrew.Hook@elht.nhs.uk>

Subject: Re: resus cabinets.

Hi Andrew,

Would Thursday 7th December be suitable, ideally starting around 10am or thereabouts?

Best regards,

Steve Hardaker

Technical Support Manager

Viamed Ltd.

Please note: Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

Website: www.viamed.co.uk

email: steve.hardaker@viamed.co.uk

Tel: +44 (0)1535 634542 Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd

Facebook: facebook.com/ViamedLtdUK Company registered in England, No. 1291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

On Fri, 10 Nov 2023 at 16:07, Hook Andrew (ELHT) EBME < Andrew. Hook@elht.nhs.uk > wrote:

Hi Steve,

Last week of this month or start of December?

Thanks

Andrew Hook MIHEEM

EBME Team Leader for Family Care Division

Department of Medical Technologies (EBME)

East Lancashire Hospitals NHS Trust

Casterton Avenue

Burnley

BB10 2PQ

T: 01282 804375 or 804854 (Ext. 14375 or 14854)

M:07971255650

Andrew.hook@elht.nhs.uk



Website: www.elht.nhs.uk

Twitter: www.twitter.com/EastLancsHosp

Facebook: www.facebook.com/EastLancashireHospitals

EBME| Burnley General Hospital | Casterton Avenue | Burnley | Lancashire | BB10 2PQ

The information contained in this email may be privileged. It is intended for the addressee only. If you are not the intended recipient, or the designated substitute, please notify the sender and delete this email immediately. The contents of this email must not be disclosed without the sender's consent. We cannot accept any responsibility for viruses, so please scan all attachments.



Please consider the environment before printing this e-mail

From: Main Account <viamedinbox@gmail.com> On Behalf Of Steve Hardaker

Sent: 07 November 2023 15:03

To: Hook Andrew (ELHT) EBME <Andrew.Hook@elht.nhs.uk>; Derek Lamb <derek.lamb@viamed.co.uk>

Subject: Re: resus cabinets.

Hi Andrew,

I see that the order is on our system, thanks. We have had some upheaval at our end due to Staff absence, and are having to restructure how we deliver the training.

We do still have the ability to offer it here at Viamed, but due to changes in who will be delivering it, we first just need to ensure those delivering it are fully versed in the servicing procedures. I will raise it for discussion in our team meeting tomorrow and see if we are ready to go on that yet.

Are there any weeks you want to look at specifically or dates to avoid?

Best regards,

Steve Hardaker

Technical Support Manager

Viamed Ltd.

Please note: Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

Website: www.viamed.co.uk

email: steve.hardaker@viamed.co.uk

Tel: +44 (0)1535 634542 Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd

Facebook: facebook.com/ViamedLtdUK Company registered in England, No. 1291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

On Sat, 4 Nov 2023 at 11:32, Hook Andrew (ELHT) EBME <Andrew.Hook@elht.nhs.uk> wrote:

Hi Steve,

Order has been done and sent to you for the training, can we sort a date out soon for the 3 people to attend.

Thanks

Andrew Hook MIHEEM

EBME Team Leader for Family Care Division

Department of Medical Technologies (EBME)

East Lancashire Hospitals NHS Trust

Casterton Avenue

Burnley

BB10 2PQ

T: 01282 804375 or 804854 (Ext. 14375 or 14854)

M:07971255650

Andrew.hook@elht.nhs.uk

Safe Personal Effective

Website: www.elht.nhs.uk

Twitter: www.twitter.com/EastLancsHosp

Facebook: www.facebook.com/EastLancashireHospitals

EBME| Burnley General Hospital | Casterton Avenue | Burnley | Lancashire | BB10 2PQ

The information contained in this email may be privileged. It is intended for the addressee only. If you are not the intended recipient, or the designated substitute, please notify the sender and delete this email immediately. The contents of this email must not be disclosed without the sender's consent. We cannot accept any responsibility for viruses, so please scan all attachments.



Please consider the environment before printing this e-mail

From: Main Account <viamedinbox@gmail.com> On Behalf Of Steve Hardaker

Sent: 18 September 2023 16:51

To: Hook Andrew (ELHT) EBME <Andrew.Hook@elht.nhs.uk>

Subject: Re: resus cabinets.

Hi Andrew,

Sorry it was on my list to send you the training information and costs last week but things ran away with me towards the end of the week.

The cost is still £360.00+VAT per session for a maximum of 3 engineers, so if you are happy with sending 3 engineers, this will only require a single session.

I have attached a document that summarises the course details, it states a duration of 5 hours but that was based on timings of the early sessions, it now typically takes no more than 3-4 hours.

Do you have any particular days in mind when you are best placed to send 3 of your team away, working around annual leave etc, or should I just suggest some dates? We are aiming to get the workshop ready for the week of 9th October, so would a date that week or the next suit you? Perhaps Tuesday 10th or soon after?

Also, I need to send a formal quote so that the Trust can raise a PO. We have accounts for Burnley General and Royal Blackburn, which account should we use and the invoice address?

Best regards,

Steve Hardaker

Technical Support Manager

Viamed Ltd.

Please note: Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

Website: www.viamed.co.uk

email: steve.hardaker@viamed.co.uk

Tel: +44 (0)1535 634542 Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd

Facebook: facebook.com/ViamedLtdUK Company registered in England, No. 1291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

Hi Steve,

Hope you are ok?

Did you manage to get the training dates/quote?

Thanks

Andrew Hook MIHEEM

EBME Team Leader for Family Care Division

Department of Medical Technologies (EBME)

East Lancashire Hospitals NHS Trust

Casterton Avenue

Burnley

BB10 2PQ

T: 01282 804375 or 804854 (Ext. 14375 or 14854)

M:07971255650

Andrew.hook@elht.nhs.uk

Error! Filename not specified.

Website: www.elht.nhs.uk

Twitter: www.twitter.com/EastLancsHosp

Facebook: www.facebook.com/EastLancashireHospitals

EBME| Burnley General Hospital | Casterton Avenue | Burnley | Lancashire | BB10 2PQ

The information contained in this email may be privileged. It is intended for the addressee only. If you are not the intended recipient, or the designated substitute, please notify the sender and delete this email immediately. The contents of this email must not be disclosed without the sender's consent. We cannot accept any responsibility for viruses, so please scan all attachments.



Please consider the environment before printing this e-mail