



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Fwd: FW: DB3 parts

1 message

Ryan Swaine <office@viamed.co.uk>

21 November 2023 at 09:26

Reply-To: ryan.swaine@viamed.co.uk

To: Kate Griffiths <kate.griffiths@viamed.co.uk>, Janine Gill <janine.gill@vmsecure.me.uk>, Aqib Majeed <aqib.majeed@vmsecure.me.uk>, Sophie Lines <sophie.lines@vmsecure.me.uk>

Hi, please can we send Charles a proforma invoice, USD Distributor. Please can we add a note to proforma invoice that the items are for Veterinary use and not for use on Humans.

Thank you, Ryan

Ryan Swaine
International Sales Manager
VIAMED
www.viamed.co.uk
Email: ryan.swaine@viamed.co.uk
Office: +44 (0) 1535 634542
Mobile: +44 (0) 7803 907117

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----- Forwarded message -----

From: **Charles Reitelman** <charles@bionetics.ca>

Date: Mon, 20 Nov 2023 at 19:59

Subject: RE: FW: DB3 parts

To: <ryan.swaine@viamed.co.uk>

Ryan,

Attached is the order, if you could can you email me the weight and dimensions of the box and I will arrange a pick up if you don't have a quote from UPS.

Regards

Cheers,

Charles Reitelman

President



1580 Rue Beaulac
St. Laurent, Quebec,
H4R 1W8

800.665.9930 x123

514.331.9930 x123

514.949.8258 (cell)

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Ryan Swaine
Sent: Thursday, November 16, 2023 8:33 AM
To: Charles Reitelman <charles@bionetics.ca>
Subject: Re: FW: DB3 parts

Hi Charles

I apologise for my late reply, as I am away working out of the country at an exhibition. We would not normally use airmail/post, as it has proved to be a little unreliable and can take several weeks, sometimes months to arrive. We have some very good rates with UPS, if you let us know what you need we can quote you.

Best regards

Ryan

Ryan Swaine
International Sales Manager
VIAMED
www.viamed.co.uk
Email: ryan.swaine@viamed.co.uk
Office: +44 (0) 1535 634542
Mobile: +44 (0) 7803 907117

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On Wed, 15 Nov 2023 at 16:57, Charles Reitelman <charles@bionetics.ca> wrote:

Did you receive my email from yesterday?

Ryan,

I am about to send an order for some parts.

I'm curious is you are able to ship by express post or only by courier to Canada?

Regards,

Charles Reitelman

President



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From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Ryan Swaine
Sent: Thursday, November 2, 2023 8:30 AM
To: Charles Reitelman <Charles@bionetics.ca>
Subject: Re: Pricing

Hi Charles

Please find our distributor prices for the spare parts, USD.

Please let me know if you have any questions or if you wish to proceed with an order.

Best regards

Ryan

Ryan Swaine
International Sales Manager
VIAMED
www.viamed.co.uk
Email: ryan.swaine@viamed.co.uk
Office: +44 (0) 1535 634542

Mobile: +44 (0) 7803 907117

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On Thu, 2 Nov 2023 at 12:23, Charles Reitelman <Charles@bionetics.ca> wrote:

Yes you can put that on the commercial invoice.

Cheers,

Charles

Sent from my iPad

On Nov 2, 2023, at 8:14 AM, Ryan Swaine <office@viamed.co.uk> wrote:

Dear Charles

Thank you very much for your email.

We would be happy to supply you, but I must inform you that we do not have any accreditation for Canada. We ceased manufacture of the Microstim a number of years ago and so we no longer have any Medical CE, FDA or Canadian registration. We still supply the device to some vet practices, so I guess you could purchase the parts for non human use?

Please let me know your thoughts.

Best regards

Ryan

Ryan Swaine
International Sales Manager
VIAMED
www.viamed.co.uk
Email: ryan.swaine@viamed.co.uk
Office: +44 (0) 1535 634542

Mobile: +44 (0) 7803 907117

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From: **Charles Reitelman** <charles@bionetics.ca>

Date: Wed, 1 Nov 2023 at 13:31

Subject: Pricing

To: <info@viamed.co.uk>

I am a distributor of medical instrumentation in Canada.

Please let me know if you are able to sell to Canada.

Do you offer resale discounts?

I can arrange pick up by a courier through our transport broker if need be.

I am looking for pricing on the following items

2520000

2530012

2530013

2530004

Regards,

Charles Reitelman

President

<image001.png>

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