



Aqib Majeed <viamed.aqib.majeed@gmail.com>

RE: monitor issue.

Mick Smithson <Mick@lamboo-medical.com>
To: "aqib.majeed@viamed.co.uk" <aqib.majeed@viamed.co.uk>

21 November 2023 at 09:17

Morning Aqib,

Serial number - 103715

With kind regards / Met vriendelijke groet,

Mick Smithson

Duty Manager

Lamboo Medical UK

E: Mick@lamboo-medical.com

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KvK: 27186078

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From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Aqib Majeed

Sent: 20 November 2023 17:57

To: Mick Smithson <Mick@lamboo-medical.com>

Subject: Re: monitor issue.

Hello Mick

Good afternoon

Thank you for your email.

Please could I have the Serial number for the Faulty Envitec Monitor so I can check if it is still under warranty.

If so I will send you a returns number which you can reference to send it back.

Kind regards

Aqib Majeed

Office Administrator

Viamed Ltd.

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On Mon, 20 Nov 2023 at 16:34, Mick Smithson <Mick@lamboo-medical.com> wrote:

Hi Aqib,

We have been contacted by one of our clients regarding an issue with a - Envitec MySign O Oxygen Monitor we recently installed at the start of October this year.

They have reported it is not holding charge so we have replaced it.

Would it be possible for me to return the monitor and you can check if there is any issue? And could this be covered under warranty?

With kind regards / Met vriendelijke groet,

Mick Smithson

Duty Manager

Lamboo Medical UK

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With kind regards / Met vriendelijke groet,

Mick Smithson

Duty Manager



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With kind regards / Met vriendelijke groet,

Mick Smithson
Duty Manager



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