



Michael Lamb <viamed.michael.lamb@gmail.com>

Fwd: New customer message on 31 August 2023 at 05:26

Ryan Swaine <office@viamed.co.uk>

13 November 2023 at 16:45

Reply-To: ryan.swaine@vandagraph.co.uk

To: Michael Lamb <michael.lamb@vandagraph.co.uk>

Hi Michael

Please can you send them a proforma

Ryan Swaine - Viamed & Vandagraph - +44 (0) 7803 907117

----- Forwarded message -----

From: **Dive Box** <info@divebox.com.sg>

Date: Mon, 13 Nov 2023, 12:14

Subject: Re: New customer message on 31 August 2023 at 05:26

To: <ryan.swaine@vandagraph.co.uk>

Hi Ryan,

Sorry for the late reply as was studying the documents and also understand the products from your website.

To answer your questions below:

- 1) Shipping Address is Dive Box, [30 Kallang Place, #06-14/15](#), Singapore 339159
- 2) Person to contact with will be myself.

We would like to order:

08 x 7910201

02 x 0110224

01 x 0110217

Can you arrange economy shipping from your side? We will make payment via Bank Transfer, therefore please also provide us your banking details.

Thank you!

Regards
Yang Yihao

Contact Details:

(+65) 9191 1618

www.divebox.com.sg

On 4 Sep 2023, at 19:04, Ryan Swaine <office@viamed.co.uk> wrote:

Dear Yang

Thank you very much for your message and I apologise for my late reply, as I have been away from the office for a few days.

We would be very happy to supply you on a trade basis. We do not impose any minimum order quantities, but we would ask that your orders are prepaid by bank transfer or credit card (at least until we have a trading history together).

I would like to get you set up on our system and in order to do this please can you send me the following information:

- 1) Complete delivery invoice address.
- 2) People and contact information for the owners, directors and accounts personnel within your organisation.

I have attached our trade/retail price lists and some product information.

I look forward to hearing from you with any questions you may have.

Kind regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Thu, 31 Aug 2023 at 05:26, Vandagraph (Shopify) <mailer@shopify.com> wrote:

You received a new message from your online store's contact form.

Country Code:

GB

Name:

Yang Yihao

Email:

info@divebox.com.sg

Phone Number:

91911618

Message:

Hello,

I would like to introduce myself as Yang, and I am the owner of Dive Box. We are a diving equipment company based in Singapore.

We are interested to be a dealer for your oxygen analyser and sensors. Can you let us know how do we go about being your dealer please?

Thank you!

Regards
Yang

<Vandagraph Trade Prices - March 23.pdf>
<Vandagraph Retail Prices - March 23.pdf>
<Oxygen Sensors for Analox Analysers.pdf>
<Vandagraph Oxygen Sensors Leaflet 2018.pdf>
<Quick-Ox.pdf>
<DIN Kit 2017-05-30.pdf>
<VN202 mkII Spec Sheet 2019-07-31 (email).pdf>
<TEK-OX Specification Sheet 2019-07-31 (email).pdf>