



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

**Re: NEW PURCHASE ORDER 20774-23**

1 message

**Nivaco Info** <info@nivaco.gr>

13 November 2023 at 07:23

To: kate.griffiths@viamed.co.uk

Cc: Ryan Swaine &lt;ryan.swaine@viamed.co.uk&gt;, Nivaco Accounting &lt;acc@nivaco.gr&gt;, Nick Vardatsikos &lt;nv@nivaco.gr&gt;, Nivaco Sales &lt;sales@nivaco.gr&gt;

Dear Kate,  
P.O. 20774-23 is a **new one**, the word revised was written by mistake.

The outstanding items are: **12** x 0131527 - Connector 3 pole black socket 1mm (the rest of order 20667-23)

**P.O. 20714-23** 1 x 0131901 - MySign battery , **4** x 0110018 - R-17V

**P.O. 20774-23(new one)** 1 x 0131901 - MySign battery , **6** x 0110040- R-30V

Thank you,

Kind regards,

Mary Kritikou

Evias 2, Marousi 15125, Greece

t: +30 2108069726

e: [info@nivaco.gr](mailto:info@nivaco.gr)

[www.nivaco.gr](http://www.nivaco.gr)



Στις Παρ 10 Νοε 2023 στις 4:03 μ.μ., ο/η Kate Griffiths <[office@viamed.co.uk](mailto:office@viamed.co.uk)> έγραψε:

Hi again,

I just wanted to let you know which items are outstanding (to be shipped when the connectors arrive):

1 x 0131901 - MySign battery \*

4 x 0110018 - R-17V

4 x 0131527 - Connector 3 pole black socket 1mm (the rest of order 20667-23).

**Your new order 20774-23 is for another 0131901 - MySign battery and 6 x 0110040 - R-30V.**

We will have no stock of the battery once the one is shipped to you. \*

Your new order says it is revised - do you no longer require the 4 x 0110018 - R-17V? It also has a different PO number.

Please could you clarify?

**I need to let you know that we are unable to amend a paid for order**, but if a new order is required, we could ship them together (stock permitting) for no extra carriage.

Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Fri, 10 Nov 2023 at 13:34, Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)> wrote:

Good afternoon,

Just a quick email to check that you require another MySign O - rechargeable battery for Mitera Hospital. The last one was also for Mitera Hospital (it will be shipped when the connectors arrive).

Thank you for the clarification.

Kind regards

Kate Griffiths

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On Fri, 10 Nov 2023 at 12:57, Nivaco Info <[info@nivaco.gr](mailto:info@nivaco.gr)> wrote:

Dear All,

Attached you will find our new Purchase order 20774-23.

Please inform us about an estimated shipment date.

Looking forward to your reply,

Kind regards,

Mary Kritikou

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