



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: INQ 174

1 message

sales@sands-med.com <sales@sands-med.com>

8 November 2023 at 12:46

To: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

Order23102011

Dear All,

Good Day,

Sorry for delaying the order of the Oxygen Sensor R-22 MED, but we were trying to ask about everything we need from flow sensor so make it in one order, as they are unavailable so now, we can proceed with our order related to the INQ174:

We want you please to send us the proforma invoice with all your bank details and the shipment costs with FedEx:

R-22 MED, Quantity: 25

Thanks in advance.

If you need any further information about it feel free to contact me.

I'm looking forward to your kind reply as soon as possible.

Best regards,

Mary Antoun

Procurement & Logistic department

Email: sales@sands-med.com

Skype: SandS-Med.lebanon

Mobile: +961 71 644907

S&S MED

Sales & Services Medical Company

Adress: Saida, Lebanon

P.O.Box: 69 Brumana, Lebanon

From: Main Account <viamedinbox@gmail.com> on behalf of Kate Griffiths <office@viamed.co.uk>

Sent: Tuesday, October 31, 2023 1:30 PM

To: sales@sands-med.com <sales@sands-med.com>

Subject: Re: INQ 174

Hi Mary,

I am unable to tell you exactly which sensor would be sent to you. It would depend upon other orders, so no picture is available.

The date code is April 2023 and there is not a definite expiry date for oxygen sensors. Your warranty would be 18 months from date of invoice.

This is our statement we use when asked about the expiry date:

The useful life of a sensor depends upon concentration of oxygen. If it is left inside the sealed gas barrier bag, its life expectancy should only deteriorate by 1/20th of its in air life per year. A shelf life of 1-3 years can be expected if sensors are stored correctly. The special gas barrier bag allows only a negligible amount of oxygen or moisture to pass through. It is not recommended that sensors are stored longer than absolutely necessary for warranty purposes. Sensors should retain 90% of their useful life after 24 months in the gas barrier bag.

Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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On Tue, 31 Oct 2023 at 11:14, sales@sands-med.com <sales@sands-med.com> wrote:

Dear Kate,

OK Perfect.

One more thing please before fixing the quantity, if you can please tell me its expiry date.

Our client wants to tell him a precise date so please if you can send me a picture that shows it or any document that will be so appreciated.

Waiting for your reply as soon as possible please.!!!

Thanks in advance.

If you need any further information about it feel free to contact me.

Best regards,

Mary Antoun

Procurement & Logistic department

Email: sales@sands-med.com

Skype: SandS-Med.lebanon

Mobile: +961 71 644907

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Sales & Services Medical Company

Adress: Saida, Lebanon

P.O.Box: 69 Brumana, Lebanon

From: Main Account <viamedinbox@gmail.com> on behalf of Kate Griffiths <office@viamed.co.uk>

Sent: Tuesday, October 31, 2023 12:46 PM

To: sales@sands-med.com <sales@sands-med.com>

Subject: Re: INQ 174

Good morning Mary,

Thank you for your enquiry. The price breaks for part number 0110022 - R-22MED are as follows:

1-24 = \$ 39.50 each	25 or more = \$ 35.50 each
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This sensor is currently in stock.

Please let me know if you require a proforma invoice or official quotation with carriage charge, insurance and bank charges. **I would need to know the quantity required.**

Many thanks.

Kind regards

Kate Griffiths

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On Tue, 31 Oct 2023 at 10:08, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: sales@sands-med.com <sales@sands-med.com>

Date: Tue, 31 Oct 2023 at 09:56

Subject: INQ 174

To: Main Account <viamedinbox@gmail.com>

Cc: inquiry.mm21@gmail.com <inquiry.mm21@gmail.com>

Dear All,

Good Day,

You are kindly requested to quote us for: Oxygen Sensor R-22MED

Hence please revert us back with the following:

unite price / your codes / description / your photos

N.B.: It is urgent !!!

Thanks in advance.

If you need any further information about it feel free to contact me.

I'm looking forward to your kind reply as soon as possible.

Best regards,

Mary Antoun

Procurement & Logistic department

Email: sales@sands-med.com

Skype: SandS-Med.lebanon

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