



Aqib Majeed <viamed.aqib.majeed@gmail.com>

Fwd: QA issue with an oxygen sensor production part

Steve Nixon <office@viamed.co.uk>
Reply-To: steve.nixon@vandagraphst.com
To: office@vmsecure.me.uk

2 November 2023 at 14:44

Please process VST orders from J-CCR

600 x 8010004 - set scheduled shipping date to 9th January - UPS Express
600 x 8010004 - set scheduled shipping date to 9th February - UPS Express
600 x 8010004 - set scheduled shipping date to 8th March - UPS Express

Steve

----- Forwarded message -----

From: **JJ-CCR** <jp@jj-ccr.com>
Date: Thu, 2 Nov 2023 at 13:49
Subject: Re: QA issue with an oxygen sensor production part
To: <steve.nixon@vandagraphst.com>

Hi Steve.

Pleas send 200 next week and the rest off November batch when they are ready thanks.

600 for December yes

and pleas put in the planing 600 for January - February - and March

Thnaks,

Kind regards

Jan Petersen

JJ-CCR ApS · Dyrlevvej 11 · 4720 Presto · Denmark

Phone direct: +45 40108982

Email: jp@jj-ccr.com

Web: <https://jj-ccr.com>

Den 2. november 2023 kl. 13.44.59 -00.00, skrev Steve Nixon <office@viamed.co.uk>:

Hi Jan

You have ordered:

600 sensors for November

600 sensors for December

You have not placed any orders yet for after December.

In our plan we have the following:

200 November - We scheduled these in advance as a minimum to cover you. **We can ship early next week. Do you want these shipping or do you want them to wait for the other 400?**

400 November - Once your order for November was received we added these to the production schedule. **These are being worked on now, I will provide an update later.**

200 December - We scheduled these in advance as a minimum to cover you.

400 December - Once your order for December was received we added these to the production schedule.

300 January - We have scheduled these to cover you as a minimum.

300 February - We have scheduled these to cover you as a minimum.

Regards

Steve

On Thu, 2 Nov 2023 at 11:56, JJ-CCR <jp@jj-ccr.com> wrote:

Hi Steve.

I don't want to be a pain but I have to ask.

400 Sensors arrived yesterday thanks and we now have 20 left.

So question is when are you sending November Batch to us.

Kind regards

Jan Petersen

JJ-CCR ApS · Dyrlevvej 11 · 4720 Presto · Denmark

Phone direct: +45 40108982

Email: jp@jj-ccr.com

Web: <https://jj-ccr.com>

Den 27. oktober 2023 kl. 12.39.06 +01.00, skrev Steve Nixon <office@viamed.co.uk>:

Hi Jan

Sorry not today, we will try for Monday. Can I assume that we should send by UPS Express?

Steve

On Fri, 27 Oct 2023 at 07:28, JJ-CCR <jp@jj-ccr.com> wrote:
Morning Steve.

Just asking are yo0u shipping sensors today.

Kind regards

Jan Petersen

JJ-CCR ApS · Dyrlevvej 11 · 4720 Presto · Denmark

Phone direct: +45 40108982

Email: jp@jj-ccr.com

Web: <https://jj-ccr.com>

Den 25. oktober 2023 kl. 12.48.13 +02.00, skrev Steve Nixon <office@viamed.co.uk>:

Hi Jan

The back order of 400 sensors will be shipped to you over the next few days.

Steve

On Wed, 18 Oct 2023, 07:46 JJ-CCR, <jp@jj-ccr.com> wrote:
Morning Steve.

i guess you know why im writing im getting tired off answering emails from frustrated coustomars that are waithing for sensors, any chance we can have sensors send out today express.

Kind regards

Jan Petersen

JJ-CCR ApS · Dyrlevvej 11 · 4720 Presto · Denmark

Phone direct: +45 40108982

Email: jp@jj-ccr.com

Web: <https://jj-ccr.com>

Den 11. oktober 2023 kl. 16.26.27 +02.00, skrev Steve Nixon <office@viamed.co.uk>:

Hi Jan

We plan to ship 200 sensors next week and 400 the week after.

Steve

On Wed, 11 Oct 2023, 13:01 Steve Nixon, <steve.nixon@vandagraphst.com> wrote:

Hi Jan

I will get back to you with an update later today.

Steve

On Wed, 11 Oct 2023, 09:03 JJ-CCR, <jp@jj-ccr.com> wrote:

Morning Steve.

Sorry to be a pain here but I need an answer are we facing a delay for a few more days or is it a week or month we are looking into.

Kind regards

Jan Petersen

JJ-CCR ApS · Dyrlevvej 11 · 4720 Presto · Denmark

Phone direct: +45 40108982

Email: jp@jj-ccr.com

Web: <https://jj-ccr.com>

Den 10. oktober 2023 kl. 08.46.12 +02.00, skrev JJ-CCR <jp@jj-ccr.com>:

Hi Steve.

Okay thanks for info but I need to give the divers that are waiting something do you think it will be this week you can ship or is it next week.

Kind regards

Jan Petersen

JJ-CCR ApS · Dyrlevvej 11 · 4720 Presto · Denmark

Phone direct: +45 40108982

Email: jp@jj-ccr.com

Web: <https://jj-ccr.com>

Den 9. oktober 2023 kl. 11.22.35 +02.00, skrev Steve Nixon <office@viamed.co.uk>:

Hi Jan

We are working on it, I'll get back to you soon.

Steve

On Mon, 9 Oct 2023, 10:00 JJ-CCR, <jp@jj-ccr.com> wrote:

Morning Steve,

Hmmm any chance we can have a shipment off sensors going out we are as usually out off sensors here.

Thnaks

Kind regards

Jan Petersen

JJ-CCR ApS · Dyrlevvej 11 · 4720 Presto · Denmark

Phone direct: +45 40108982

Email: jp@jj-ccr.com

Web: <https://jj-ccr.com>

Den 2. oktober 2023 kl. 15.52.56 +02.00, skrev Steve Nixon
<office@viamed.co.uk>:

Hi Jan

I am out of the office until the 16th, but I will be periodically checking my emails and also in contact with the office/production.

Unfortunately we have a QA issue with an oxygen sensor production part, which we are trying to resolve as quickly as we can. Tests are currently underway and we will ship sensors as soon as possible. We endeavour to ship complete orders, but if absolutely necessary would you be willing to accept part shipment?

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Steve

Steve Nixon
Director - Vandagraph Sensor Technologies Ltd.

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