



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

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**Re: Purchase Order No: 824629 from : University Hospitals Birmingham NHS Foundation Trust**

1 message

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**Jacqueline Morris (Housekeeper)** <Jacqueline.Morris2@uhb.nhs.uk>

1 November 2023 at 12:52

To: "kate.griffiths@viamed.co.uk" &lt;kate.griffiths@viamed.co.uk&gt;

Hi Kate

with regards to my email , I have put the price increase through our system so you will receive the correct amount owing.

Unfortunately this like any other orders has to go through an approval process which can sometimes take week or two depending when the relevant staff are on shift to approve.

I know the price difference will not be a problem , if at all the order can be released for delivery then that's great ,

but if it has to wait until you receive confirmation of the remaining sum of money , then I understand . Thank you

kind regards Jacqui Morris

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**From:** Main Account <viamedinbox@gmail.com> on behalf of Kate Griffiths <office@viamed.co.uk>**Sent:** 31 October 2023 16:46:40**To:** Jacqueline Morris (Housekeeper)**Subject:** Re: Purchase Order No: 824629 from : University Hospitals Birmingham NHS Foundation Trust**This Message has originated outside your organisation.**

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Hi Jacqui,

Just a quick email to let you know we have not received an update from procurement, your order is still on hold. Apologies if I misunderstood your previous email and you meant for me to proceed.

Many thanks.

Kind regards

Kate Griffiths

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<http://www.viamed.co.uk>

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On Fri, 27 Oct 2023 at 13:26, Jacqueline Morris (Housekeeper) <[Jacqueline.Morris2@uhb.nhs.uk](mailto:Jacqueline.Morris2@uhb.nhs.uk)> wrote:

Good afternoon Kate ,

Thank you for your email the regarding price difference , I will forward on the cost difference with my order for it to be altered

kind regards Jacqui Morris

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**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> on behalf of Kate Griffiths <[office@viamed.co.uk](mailto:office@viamed.co.uk)>

**Sent:** 25 October 2023 14:42:17

**To:** Jacqueline Morris (Housekeeper)

**Subject:** Re: Purchase Order No: 824629 from : University Hospitals Birmingham NHS Foundation Trust

**This Message has originated outside your organisation.**

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Good afternoon Jacqueline,

Thank you for your order. Please could I advise you that the price of the EyeMax range is **£55.30 each pack of 20.**

**1114005** - EyeMax 2 Neonatal Phototherapy Mask Regular Occipital - Frontal Circumference: 32 - 38 cm  
£55.30 each pack of 20.

**1114006** - EyeMax 2 Neonatal Phototherapy Mask Premie Occipital - Frontal Circumference: 26 - 32 cm      £55.30  
each pack of 20.

**1114007** - EyeMax 2 Neonatal Phototherapy Mask Micro Occipital - Frontal Circumference: 20 - 26 cm  
£55.30 each pack of 20.

I have attached a price list.

I also need to inform you that your account is on hold due to invoicing queries - your accounts department are aware of this.

Please could you email [helen.lamb@viamed.co.uk](mailto:helen.lamb@viamed.co.uk) if you need any further information relating to invoices.

Please let me know if you accept the correct pricing.

Many thanks.

Kind regards

Kate Griffiths

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On Wed, 25 Oct 2023 at 14:31, Main Account <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

----- Forwarded message -----

From: <[system@exchange.ghxeurope.net](mailto:system@exchange.ghxeurope.net)>

Date: Wed, 25 Oct 2023 at 14:30

Subject: Purchase Order No: 824629 from : University Hospitals Birmingham NHS Foundation Trust

To: <[orders@viamed.co.uk](mailto:orders@viamed.co.uk)>

[exchange.ghxeurope.net](http://exchange.ghxeurope.net)

\*\* PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL \*\*

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You have a new Order ready to download

Please click on this link to download the Order:

<https://exchange.ghxeurope.net/d.aspx?i=HR52760803>

This will inform the Trust of your receipt of the Order  
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25/10/23 14:31

Priority: High

Order No: 824629

Customer Name: University Hospitals Birmingham NHS Foundation Trust

Customer Address: Birmingham Heartlands Hospital, Bordesley Green East, Birmingham, West Midlands, B9 5SS, England

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If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on [support-uk@ghxeurope.com](mailto:support-uk@ghxeurope.com)

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