

Service Repair Sheet SRS68602

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Wee Chew

Kingston Hospital NHS Trust

Clinical Engineering

Clinical Engineer

020 89342392

00002421

Wee.Chew@nhs.net

18/Oct/2023

Robert Connor

Viamed

Quote

VIAMEDclean

Goods In Only

Decontamination
certificate provided
by customer ☐

Cleaned by Viamed,
if no declaration certificate
from customer ☒

Signed: RC

Date: 18/10/23

Goods Out Only

Cleaned by Viamed before
returning to customer

Signed: _____

Date: _____

Notes 16/Oct/2023 Steve Hardaker

16/Oct/2023 Steve Hardaker

Is returning a Microstim DB3 for fixed cost repair, the sounder isn't working even on the Microstim tester. He traced this to a faulty chip U2. Have emailed cost of £60+VAT and SRS details, will update with s/n if he responds with it.

16/Oct/2023 Steve Hardaker

s/n H0003048.

18/Oct/2023 Robert Connor

Received 1 x DB3 s/n H0003048, with battery.

Ready For quote

CGreen 20.10.23

Repair Complete Signed

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN36096	Microstim DB3	2510000	H0003048	<u>N</u>

2540010 x 1 @ £60

S/N, SRS, SRN

UPS x 1 @ £12.

DOCUMENTS ENCLOSED

Returns Ref: Ret SRS68602

Job No: 319734

VIAMED LTD - UK01291765-01

15 Station Road

Cross Hills

KEIGHLEY

West Yorkshire

ENGLAND

BD20 7DT

Clinical Engineering
Galsworthy Road
Kingston upon Thames
Surrey
KT2 7QB
Tel: 0208-934-2391/2
Fax: 0208-934-6435

Date: 16.10.2023

Please find enclosed the following equipment:

EQ No	SERIAL No	MANUFACTURER	EQUIPMENT	MODEL
108408	H0003048	Viamed	Nerve Stimulator	Microstim DB3

Fault: No audio output

The enclosed device or parts have been and are classed as decontaminated as per our Hospital Policy

The above items are subject to our order (PO for £60.00 Fixed Price will be arrange & send ASAP)

Please Note:- We have removed all patient data, however, in the event that there is data stored that has not been removed please ensure that this is treated with confidence and the storage is destroyed as required. In the event that you need to return the storage part please return this to us and we will destroy this.

I would be obliged if you would give this your immediate attention and return to the Clinical Engineering Department.

Invoices should be addressed to the Clinical Engineering Department at the same address.

Yours faithfully,

Wee Chew (wee.chew@nhs.net)

Catherine Spence Required Reading **1 Calls** 37 Issues **26 Unread**
 24 ISO Tasks | **My Requests** 18.00 °C

Stock

Search

ML Full, EH Full



CID4307 Opera 00002421 Type:NHS Hospital
 End User

Kingston Hospital NHS Trust EME Department,
 Galsworthy Road, Kingston upon Thames, , UK

Tel GBP End User (0001)

Log Call

Add Issue

Credit Limit 0.00GBP



Use :0001 GBP End User

Repair SRS68602 Values in Pounds @ £1: £1.00

SRN36096	Microstim DB3	2510000			
	Parts Required	Reference	Quantity	Unit Cost	Total Line
		2540010	1	£60.00	£60.00
				Parts Cost	£60.00

**Page updated, TRipple check prices to price
in intrastats main search**

CHECK PRICES BEFORE SENDING QUOTE

Quote Sent