

**Fwd: Bluepoint CapnoTrue AMP**

1 message

Steve Hardaker <office@viamed.co.uk>  
Reply-To: steve.hardaker@viamed.co.uk  
To: office@vmsecure.me.uk

19 October 2023 at 17:34

Hi,

Please can someone raise a proforma for the following.

Note, the memo says "Supply 1 x Small Lingual Clip (0025010) free of charge as separate line or medium (0025011) or large (0025012) if the customer prefers", they want all 3 so include the small one FOC.

1x 4420507 IRMA CO2 analyzer with Lemo connector  
1x 0015002 Multi-site Y Sensor  
1x 0025010 Pulse Oximetry Ear Clip/Lingual Clip (Small) - Include FOC as per the memo.  
1x 0025011 Pulse Oximetry Ear Clip/Lingual Clip (Medium)  
1x 0025012 Pulse Oximetry Ear Clip/Lingual Clip (Large)

Terrington Veterinary Centre  
24 Marshland Street  
Terrington St Clements  
King's Lynn  
Norfolk  
PE34 4NE  
01553 828423

Thanks, please let me know if you have any queries.

Thanks,  
Steve

Steve Hardaker  
Technical Support Manager  
Viamed Ltd.

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----- Forwarded message -----

From: **Robyn Vickers (Terrington Vets)** <[Robyn.vickers@terringtonvets.co.uk](mailto:Robyn.vickers@terringtonvets.co.uk)>  
Date: Thu, 19 Oct 2023 at 17:27  
Subject: Re: Bluepoint CapnoTrue AMP  
To: [steve.hardaker@viamed.co.uk](mailto:steve.hardaker@viamed.co.uk) <[steve.hardaker@viamed.co.uk](mailto:steve.hardaker@viamed.co.uk)>

Hi Steve,

Would the multi clip be best? With a small, medium & large.  
I have searched high and low and cannot find any probes or sensors. So if I could have a price with a new gas analysis please I will pass and discuss with my head nurse and CD.  
I think cables are of sufficient length.

Kind regards,  
Robyn

Sent from [Outlook for iOS](#)

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**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> on behalf of Steve Hardaker <[office@viamed.co.uk](mailto:office@viamed.co.uk)>  
**Sent:** Thursday, October 19, 2023 5:24:18 PM  
**To:** Robyn Vickers (Terrington Vets) <[Robyn.vickers@terringtonvets.co.uk](mailto:Robyn.vickers@terringtonvets.co.uk)>  
**Subject:** Re: Bluepoint CapnoTrue AMP

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Hi Robyn,

Please can you advise which pulse oximetry sensor you require from the information leaflet that I sent previously?

The options are a lingual clip sensor, or a multi-site Y-sensor with a choice of different size lingual clip attachments. If the latter, which size clips do you need?

Please note the lengths of the cables, will you require an extension cable to use it in your current set-up?

Also, do you have the capnography sensor, which looks like this on a wire that plugs into the top of the device?

Unfortunately, that part is very expensive to replace as it does the gas analysis, please let me know if you need one added to the proforma invoice.

Best regards,

Steve Hardaker  
Technical Support Manager  
Viamed Ltd.

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On Thu, 19 Oct 2023 at 16:45, Robyn Vickers (Terrington Vets) <[Robyn.vickers@terringtonvets.co.uk](mailto:Robyn.vickers@terringtonvets.co.uk)> wrote:

Hi Steve,

On reflection can you please provide an invoice for what it is we need to make the machine work please! We'd like to read pulse oximetry & capnography.

Kind regards,  
Robyn Mead

Sent from Outlook for iOS

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**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> on behalf of Steve Hardaker <[office@viamed.co.uk](mailto:office@viamed.co.uk)>  
**Sent:** Thursday, October 19, 2023 3:09:36 PM  
**To:** Robyn Vickers (Terrington Vets) <[Robyn.vickers@terringtonvets.co.uk](mailto:Robyn.vickers@terringtonvets.co.uk)>  
**Subject:** Re: Bluepoint CapnoTrue AMP

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Hi Robyn,

Yes, definitely a veterinary version so those sensors I attached to my last email will work.

I see that you have a power supply plugged into the back, that's the way to charge it.

If you have any queries, please let me know.

Best regards,

Steve Hardaker  
Technical Support Manager  
Viamed Ltd.

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On Thu, 19 Oct 2023 at 12:26, Robyn Vickers (Terrington Vets) <[Robyn.vickers@terringtonvets.co.uk](mailto:Robyn.vickers@terringtonvets.co.uk)> wrote:

Good afternoon,

This is the machine we have, i will discuss with our head nurse and get back to you with which we feel are the most appropriate.

Thank you for all your assistance so far!

Kind Regards

Robyn Mead

Registered Veterinary Nurse

Terrington Veterinary Centre

24 Marshland Street

Terrington St Clements

King's Lynn

Norfolk

PE34 4NE

01553 828423

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**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> on behalf of Steve Hardaker <[office@viamed.co.uk](mailto:office@viamed.co.uk)>

**Sent:** Thursday, October 19, 2023 11:47 AM

**To:** Robyn Vickers (Terrington Vets) <[Robyn.vickers@terringtonvets.co.uk](mailto:Robyn.vickers@terringtonvets.co.uk)>

**Subject:** Re: Bluepoint CapnoTrue AMP

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Good morning Robyn,

Kate has forwarded your email to me to assist.

It appears from your email subject line that you have a mainstream capnograph branded a Bluepoint CapnoTrue AMP. Is this a veterinary version? If so, we can offer veterinary sensors for this device, please see attached a product leaflet and price list detailing the range of sensors available.

Please note: these will be branded as Viamed but will work on your capnograph **providing it is labelled as a veterinary version** and is not a re-tasked human medical version as these sensors will not work on the human medical version. If in any doubt, it should be stated on a label on the back, if you can send me a picture of that, I will be able to confirm.

The USB port is not designed as a charging port, it is for data transfer. I actually have no idea whether this will actually charge the unit as we have never tried doing that and it's not stated in the manual anywhere as to whether the device can charge this way.

The charging port is on the back. Do you have a charger for it? If not, please can you send me a close up picture of the charging port as there are 3 different generations and we would need to ensure that we offer you the correct charger.

I look forward to hearing from you so that we can get you the correct sensor(s) for your application.

Best regards,

Steve Hardaker  
Technical Support Manager  
Viamed Ltd.

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Good morning,

Unfortunately, we have no probes at all, just the machine. I have noticed there is a USB charging point so i've plugged it in and hopefully it works.  
I think the SN: 50310288

Kind Regards  
Robyn Mead  
Registered Veterinary Nurse

Terrington Veterinary Centre  
24 Marshland Street  
Terrington St Clements  
King's Lynn  
Norfolk  
PE34 4NE  
01553 828423

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Good morning Robyn,

Dana at Bluepoint has asked us to contact you in relation to your email about probes for a capnography machine.

Please could I ask for the serial number of the device to determine whether it is a Bluepoint version or Viamed version. If you need SpO2 probes we can supply either version of each type.

I await your reply so I can assist you further.

Many thanks.

Kind regards

Kate Griffiths

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