



Steve Hardaker &lt;viamed.steve.hardaker@gmail.com&gt;

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**RE: Fixed-cost Microstim DB3 repair**

1 message

**CHEW, Wee (KINGSTON HOSPITAL NHS FOUNDATION TRUST)** <wee.chew@nhs.net>

16 October 2023 at 16:48

To: "steve.hardaker@viamed.co.uk" &lt;steve.hardaker@viamed.co.uk&gt;

Hi Steve,

The serial number is \* H0003048\*.

It is packed &amp; on the way 😊

Best Regards

Wee Chew

Snr Bio-Med

Clinical Engineering – Level 1(Esher Wing)

Kingston Hospital NHS Foundation Trust

Galsworthy Road

Kingston upon Thames

Surrey

KT2 7QB

\*\*\* route to Main Store &amp; Clinical Engineering is from the Kingston Hill entrance

[Wee.chew@nhs.net](mailto:wee.chew@nhs.net)

Direct line:0208 934 2392

HP – 07745 228776

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**From:** Main Account <viamedinbox@gmail.com> **On Behalf Of** Steve Hardaker**Sent:** Monday, October 16, 2023 2:50 PM**To:** CHEW, Wee (KINGSTON HOSPITAL NHS FOUNDATION TRUST) <wee.chew@nhs.net>**Subject:** Fixed-cost Microstim DB3 repair

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Hi Wee,

Further to our discussion about a fixed cost repair for the Microstim DB3, this is available as follows:

**p/n 2540010 - Microstim Annual Service / Repair @ £60.00+VAT****Carriage: FOC**

Please can you remove the batteries from the instrument and send it back to us using returns ref SRS68602 to the following address:

Returns Dept - SRS68602

Viamed Ltd.

15 Station Road  
Cross Hills  
Keighley  
BD20 7DT

All costs will be notified to you in a formal quotation for authorization prior to commencing work. Please can you let me know the serial number?

Best regards,

Steve Hardaker  
Technical Support Manager  
Viamed Ltd.

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